

# ACC Provider and Community Experience Subcommittee

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Policy Advisor

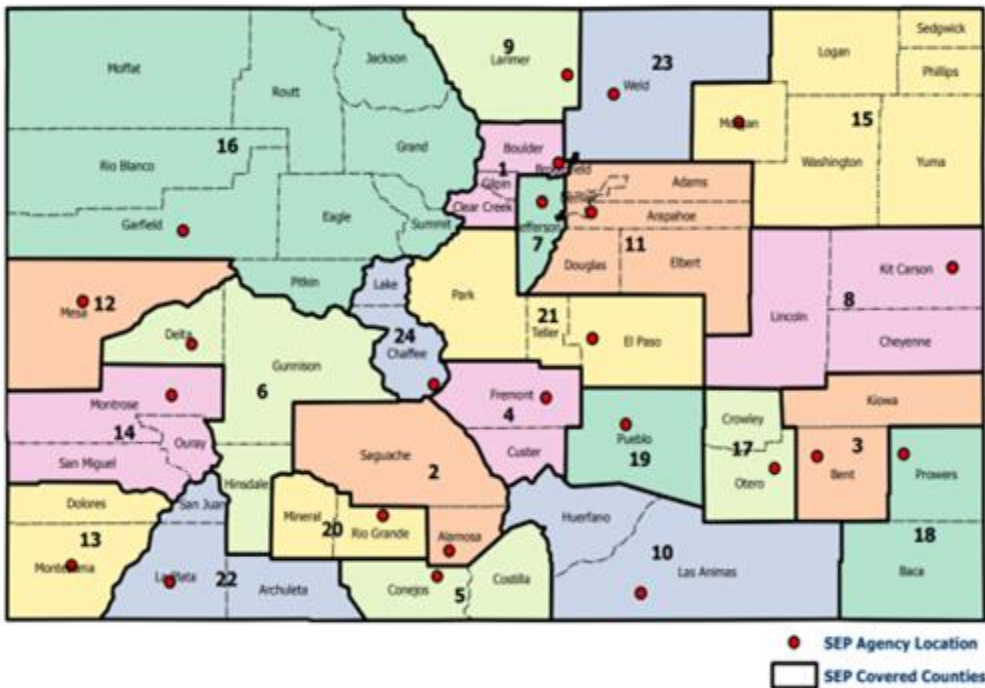


# HCBS Waivers and Case Management

Currently, the HCBS waiver a person chooses to pursue determines the type of case management agency they will go to.

Single Entry Point (SEP) Agency	Community Centered Board (CCB)	Private Case Management Agency
<p>Serves waivers targeted to individuals <b>without</b> an IDD</p> <ul style="list-style-type: none"> <li>• <a href="#">Brain Injury Waiver (BI)</a></li> <li>• <a href="#">Children with Life Limiting Illness Waiver (CLLI)</a></li> <li>• <a href="#">Community Mental Health Supports Waiver (CMHS)</a></li> <li>• <a href="#">Complementary and Integrated Health Waiver (CIH formerly SCI)</a></li> <li>• <a href="#">Elderly, Blind and Disabled Waiver (EBD)</a></li> </ul>	<p>Serves waivers targeted to individuals <b>with</b> an IDD</p> <ul style="list-style-type: none"> <li>• <a href="#">Children’s Extensive Support Waiver (CES)</a></li> <li>• <a href="#">Children’s Habilitation Residential Program Waiver (CHRP)</a></li> <li>• <a href="#">Developmental Disabilities Waiver (DD)</a></li> <li>• <a href="#">Supported Living Services Waiver (SLS)</a></li> </ul>	<p>Serves children with significant medical needs</p> <ul style="list-style-type: none"> <li>• <a href="#">Children’s Home and Community Based Services Waiver (CHCBS)</a></li> </ul>

# Current SEP and CCB Regions



# Bringing Change to CMAs

- Executive Order and Community Living Advisory Group (CLAG)
- One place to go for all waivers
- Conflict-Free Case Management
- New Care and Case Management System and Assessment and Person-Centered Support Plan Process

= Case Management Redesign





# Key Outcomes of Case Management Redesign

# Intake, Eligibility, & Case Management Agency



## PERSON CENTEREDNESS

### Intake & Eligibility

- Initial & Continued Stay Review (CSR) Assessment
- Financial / Eligibility Assistance
- Determination = Developmental Disability (DD)/Delay
- Children's Extensive Support (CES) Application
- Resource Navigation

### Outreach

- Regional Accountable Entity (RAE) Coordination & Engagement
- Community Advocates

### Ongoing Case Management Functions

- Service Planning
- Monitoring
- Revisions

### Admin Functions

- Waiting List Management
- Operational Guide
- Human Rights Committee (HRC)
- Complaint Trends
- Appeals
- State Funded Programs
- Critical Incident Reporting (CIR)
- Supports Intensity Scale (SIS)
- Organized Healthcare Delivery System (OHCDs)



Standardized Training



# What is NOT changing?



- Access to services
- Waiver eligibility
- Person centered approach
- Required case management
- Local knowledge and expertise

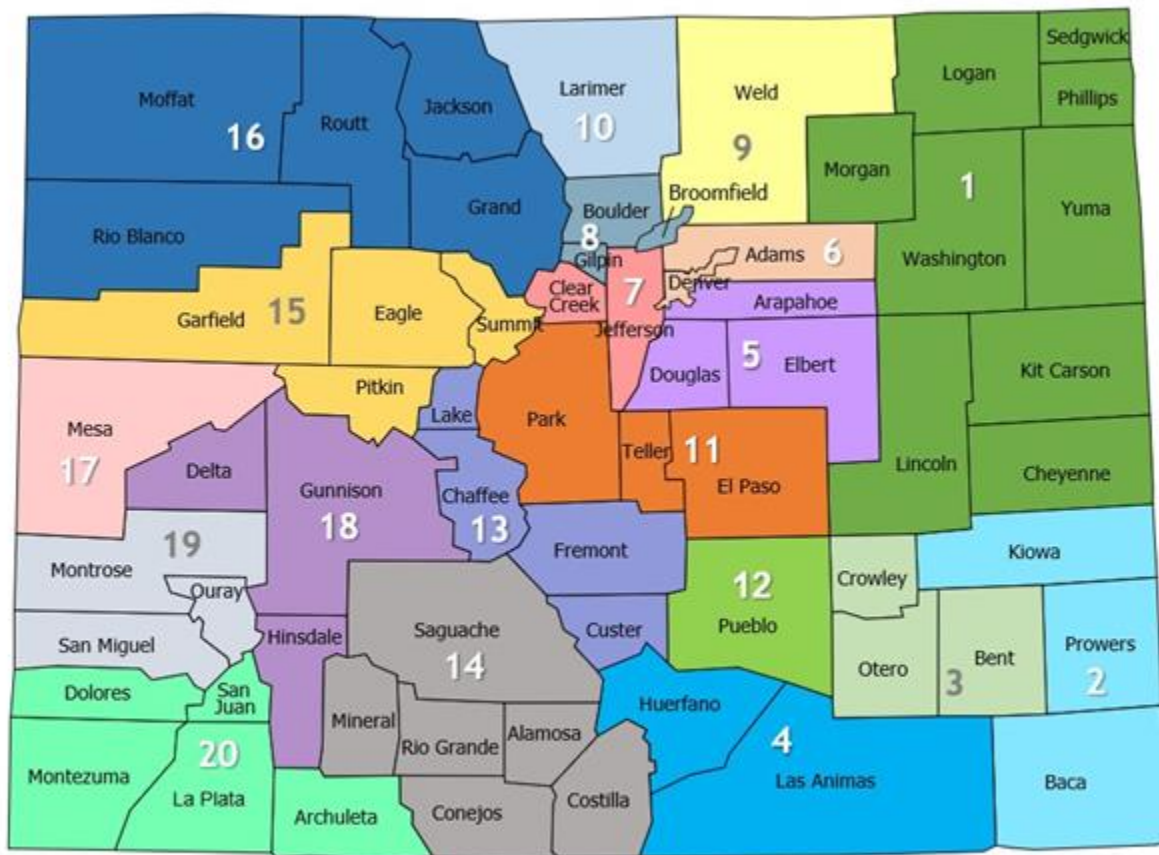
# Case Management Agency (CMA) Selection Process



- Proposals Submission Deadline Closed on February 28th
- Evaluation Period is underway
- All Defined Service Areas received at least 1 proposal
- Notification of Intent to Award - June/July 2023
- Phased Transition Contracts Effective Nov 1, 2023, March 1 and July 1, 2024



# Case Management Agency Regional Map



#	Agency Name	Counties Served
1	Northeastern Colorado Association of Local Governments (NECALG)	Cheyenne, Kit Carson, Lincoln, Logan, Morgan, Phillips, Sedgwick, Washington, Yuma
2	Prowers County Public Health	Baca, Kiowa, Prowers
3	Otero County	Bent, Crowley, Otero
4	Las Animas County	Huerfano, Las Animas
5	Developmental Pathways (DP)	Arapahoe, Douglas, Elbert
6	Rocky Mountain Human Services (RMHS)	Adams, Denver
7	Jefferson County	Clear Creek, Jefferson
8	Adult Care Management, Inc. (ACMI)	Boulder, Broomfield, Gilpin
9	Weld County	Weld
10	TBD	Larimer
11	The Resource Exchange (TRE)	El Paso, Park, Teller
12	TBD	Pueblo
13	Rocky Mountain Health Maintenance Organization, Inc (RMHP)	Chaffee, Custer, Fremont, Lake
14	Rocky Mountain Health Maintenance Organization, Inc (RMHP)	Alamosa, Conejos, Costilla, Mineral, Rio Grande, Saguache
15	Garfield County	Eagle, Garfield, Pitkin, Summit
16	Rocky Mountain Health Maintenance Organization, Inc (RMHP)	Grand, Jackson, Moffat, Rio Blanco, Routt
17	Rocky Mountain Health Maintenance Organization, Inc (RMHP)	Mesa
18	Rocky Mountain Health Maintenance Organization, Inc (RMHP)	Delta, Gunnison, Hinsdale
19	Montrose County	Montrose, Ouray, San Miguel
20	Community Connections, Inc. (CCI)	Archuleta, Dolores, La Plata, Montezuma, San Juan

# Transition Phasing Timeline

- Phase 1 Transitions: August - October 2023
  - November 2023: First group of CMAs fully transitioned
- Phase 2 Transition: November-February 2024
  - March 2024: Second group of CMAs fully transitioned
- Phase 3 Transitions: March - June 2024
  - July 2024: Third group of CMAs fully transitioned

# When will my Defined Service Area (DSA) Transition?

Phase 1: August 1-October 31, 2023

Phase 2: November 1,  
2023 - February 29, 2024

Phase 3: March 1-June 30,  
2024

DSA 2- Prowers County Public Health  
DSA 3- Otero County  
DSA 5- Developmental Pathways (DP)  
DSA 6- Rocky Mountain Human Services (RMHS)  
DSA 11- The Resource Exchange (TRE)  
DSA 13- Rocky Mountain Health Maintenance Organization, Inc (RMHP)  
DSA 14- RMHP  
DSA 17- RMHP  
DSA 20- Community Connections, Inc. (CCI)

DSA 1- Northeastern Colorado Association of Local Governments (NECALG)  
DSA 4- Las Animas County  
DSA 9- Weld County  
DSA 12- TRE  
DSA 18- Rocky Mountain Health Maintenance Organization, Inc (RMHP)  
DSA 19- Montrose County  
DSA 10- Foothills Gateway, Inc.

DSA 7- Jefferson County  
DSA 8- Adult Care Management, Inc.(ACMI)  
DSA 15- Garfield County  
DSA 16- Rocky Mountain Health Maintenance Organization, Inc (RMHP)





# Q & A

