

COVID-19 Updates

Colorado Department of
Health Care Policy & Financing

July 10, 2020

Overview

Executive Director Update

- Kim Bimestefer, Executive Director, HCPF

Colorado Department of Public Health & Environment (CDPHE) Update

- Greg Schlosser, Branch Chief, CDPHE

Public Health Emergency End Date

- Chris Underwood, Deputy Chief of Staff, HCPF

Single Entry Point Transitions

New Guidance

Residential Strike Force Update

Resources

- Bonnie Silva, Office of Community Living Director, HCPF

THANK YOU for your
partnership during this
unprecedented time

THANK YOU for your passion
and contributions

THANK YOU for taking care of
Coloradans,
including Medicaid, CHP+
members

Exec Dir Agenda

- COVID19 Impact & Response
- 2020 Budget & Legislative Session Highlights
- Federal Discussion
- Telemedicine
- RAE Enhancements

COVID-19 in Colorado

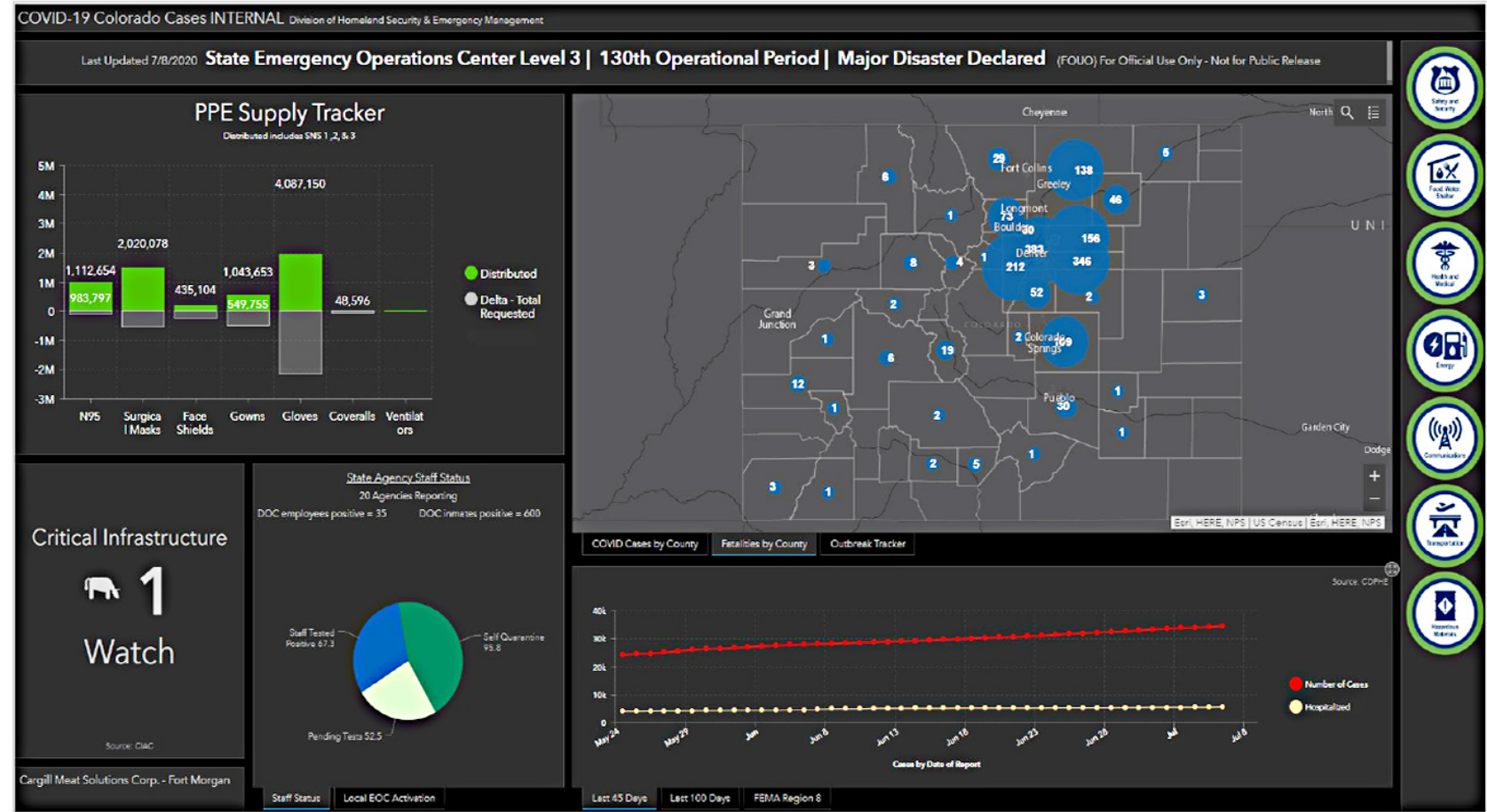
COVID-19 Cases in Colorado

CDPHE updates:

<https://covid19.colorado.gov/>

Positive Cases	35,116
People Tested	367,724
Deaths among cases	1,704
Deaths due to COVID-19	1,544

Updated July 8, 2020 - 4 pm



CDC Changes to COVID19 Case Definition

- Fever or chills
- Cough
- Shortness of breath or difficulty breathing
- Fatigue
- Muscle or body aches
- Headache
- New loss of taste or smell
- Sore throat
- Congestion or runny nose
- Nausea or vomiting
- Diarrhea

Please do your part

- Wear a mask
- Socially distance
- Wash hands
- Follow public health orders

Protect Our Neighbors - Thanks for your leadership!



Level 1: Stay at Home

Everyone was required to stay at home except for grocery shopping, exercise and necessary activities. Only critical businesses were open.



Level 2: Safer at Home and in the Vast, Great Outdoors

While we are all still safer at home, we are also able to practice greater social distancing in our great outdoors than in confined indoor spaces.



Level 3: Protect Our Neighbors

Local public health agencies have the ability to contain surges in cases and outbreaks through testing, case investigation, contact tracing, isolation, quarantine, site-specific closures, and the enforcement of public health orders.



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Legislative Session Key HCPF Budget Actions

Reductions in the Long Bill include:

- Reducing HCPF Admin Personal Services funding by 5%
- Increase certain member copays to the maximum allowed under federal law
- Delay the implementation of the Inpatient/Residential Substance Use Disorder benefit
- Reduce funding for Healthy Communities by 75%
- Reduce community provider rates by 1%
- Reduce supplemental payments to Denver Health and University Hospital
- Reduce PACE rates by 2.37%
- Reduce Screening, Brief Intervention, and Referral to Treatment training grants
- Reduce State support for the All-Payer Claims Database
- Reduce funding for the Commission on Family Medicine

Other Budget Actions

Reductions in other bills include:

- Reducing the annual cap on the adult dental benefit from \$1500 to \$1000 (HB 20-1361)
- Making implementation of wraparound services for children and youth as required by SB 19-195 contingent on available appropriations. No funding is appropriated for FY 2020-21 (HB 20-1384)
- Limiting the annual rate increase for skilled nursing facilities to 2%, instead of 3% (HB 20-1362)
- Using the increased federal Medicaid financing (HB 20-1385) and Healthcare Affordability and Sustainability cash funds to create General Fund relief (HB 20-1386)

- **HB20-1426** includes mission critical renewal of HCPF's overexpenditure and transfer authority
- **SB20-212:** Makes permanent HCPF emergency telemedicine policy changes
- **SB20-033:** Extends the Medicaid Buy-in Program for Working Adults with Disabilities to eligible members 65+ starting in 2022
- **HB20-1236:** Creates a new "easy enrollment" program adding the option to be evaluated for eligibility for health coverage to tax filings
- **HB20-1232:** Codifies HCPF policies on coverage of routine costs for clinical trials
- **HB20-1237:** Codifies HCPF policy assigning a child in an out-of-home placement to the same managed care entity that covers the county with jurisdiction over the placement action

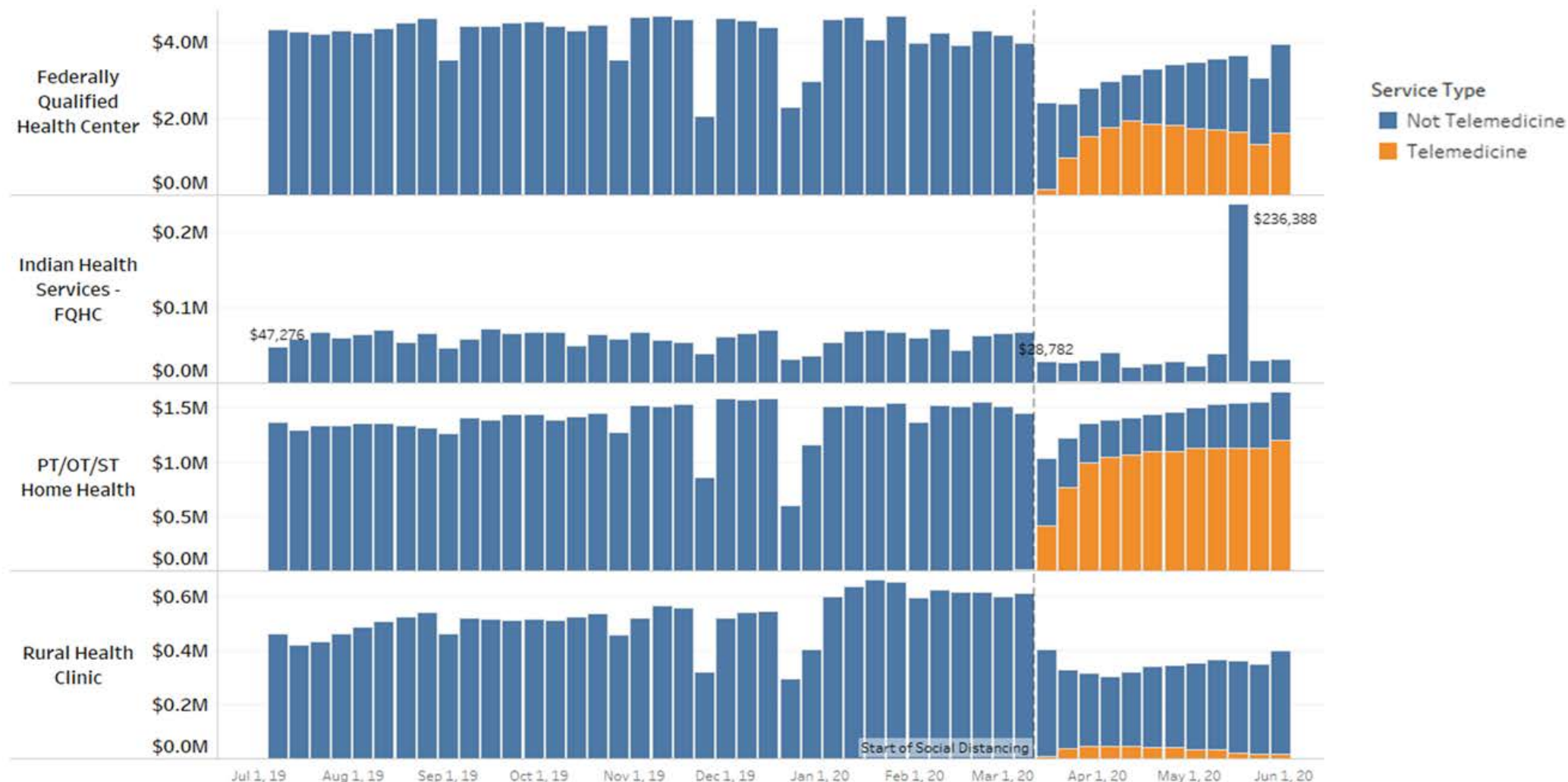
Federal Impact: LGBTQ - ACA & SCOTUS

Two contradictory outcomes:

- On June 12, HHS rolled back ACA LGBTQ anti-discrimination protections that had expanded the definition of “sex” to include gender identity.
 - HCPF/GO had submitted comments against the proposed rule changes last year.
- On June 15, SCOTUS issued 6-3 decision that LGBTQ people **cannot** be fired for being LGBTQ pursuant to Title VII of the Civil Rights Act of 1964.
 - Aligns with Colorado protections already in place
 - Supports our goal to make a **Colorado that Works for All**.

The Colorado Anti-Discrimination Act protects against discrimination in health care by making it unlawful to discriminate against individuals in "places of public accommodation," which is any place of business serving the "health, appearance, or physical condition of a person" including any "dispensary, clinic, hospital, convalescent home, or other institution for the sick, ailing, aged, or infirm []." C.R.S. 24-34-601(1).

IBNR-Adjusted Paid Amounts by Provider Type (includes all outpatient, professional, & dental) - Telemedicine



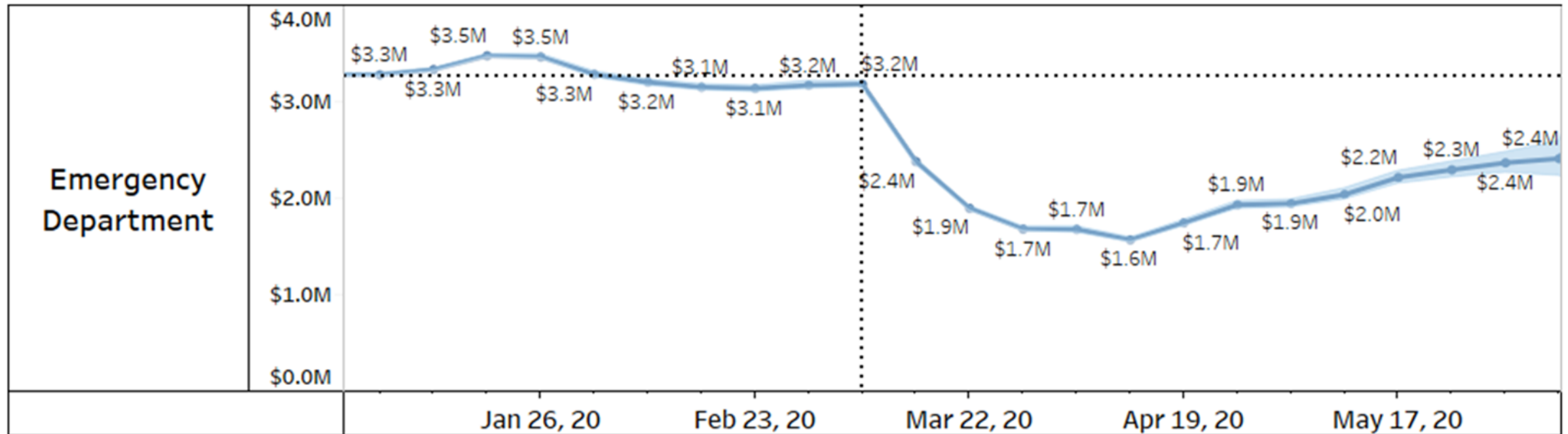
Note: Bars are the weekly paid amount with IBNR adjustment. IBNR adjustment is less accurate the more recent the week. These are estimates only. Changes in provider billing patterns would make the estimates less accurate. Data shows service dates through 6/6/20.



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Emergency Dept through 6/13/2020



Blue line is incurred weekly service utilization trends IBNR adjusted through 6/13

Blue shading is the range of uncertainty in the IBNR estimates

Vertical dotted line is the last week prior to social distancing

Horizontal dotted line is the weekly average paid before social distancing

RAE Consistency - Condition Management

- New contract effective 7/1
- Consistent requirements across Regional Accountable Entities (RAEs) and Patient Centered Medical Providers (PCMPs) for delegation
 - Diabetes, Maternity, Complex Care Management
- Increases accountability, member health, consistency across state
- Anthem-Beacon merger requirements, minimizes risk

HCPF is Here for YOU, Colorado!



**We empower Coloradans
through good design**



COLORADO
Department of Public
Health & Environment

Update

- State Emergency Operations Center (SEOC)
- Survey Priorities
- Isolation Plan Submissions
- [HEMSD COVID-19 Blog](#)



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COVID-19 Public Health Emergency Timelines and Plans

Federal Public Health Emergency Period

- The U.S. Department of Health and Human Services (HHS) determines the duration of the COVID-19 public health emergency (PHE)
- HHS indicated it will extend the PHE beyond July 25; it is not yet official, but we expect formal notice soon
- We have asked for at least 2 months' notice before the PHE is ended so we can properly notice members and providers
- We will post updates on [Colorado.gov/hcpf/COVID](https://colorado.gov/hcpf/COVID)

New Guidance Issued



OM 20-069
OM 20-070

All COVID-19 related Memos can be found here: www.colorado.gov/hcpf/long-term-services-and-supports-covid-19-response



OM 20-069

TITLE: UPDATED HCBS PROVIDER RETAINER PAYMENTS

CMS [released information](#) specifying a retroactive change in the length of time and requirements under which a state may authorize retainer payments.

- Retainer payments may not exceed three (3) 30-day consecutive time frames.
- CMS has interpreted this to be a maximum of 18 weeks for most services since most services are not typically provided outside of the five (5) day work week.
- Colorado worked hard to begin retainer payments as quickly as possible to start March 13th, 2020
- Under new CMS policy of 18 weeks, Colorado must end retainer payments on July 17th, 2020

No retainer payments will be paid after July 17, 2020. Providers are to resume billing for services rendered and stop using the T2034 code on their claim.

The Department is committed to continuing to work with stakeholders to evaluate program definition changes and service delivery flexibilities. Day services may continue to be provided remotely using a variety of telehealth methods as well as a variety of alternative locations including a member's home, a park, or other location that works well for the member and provider

[Link: OM 20-069](#)

OM 20-070

TITLE: UPDATED INFORMATION PERTAINING TO DAY PROGRAM SERVICES IN RESPONSE TO COVID-19

*Adult Day Services -- Day -- Habilitation -- Day Treatment (Brain Injury Waiver)
Prevocational Services -- Supported Employment - Group*

Providers can and should consider implementing TIGHTER INFECTION CONTROLS based on their individual settings and situations

Minimum standard for resuming or expanding Day Program:

1. Screening of participants and staff
2. Staffing capabilities
3. Personal Protective Equipment (PPE) supply (if a member or staff does not have a mask)
4. Infection control
5. Structural layout of the setting and total square footage
6. Specific medical needs of participants and their individual risk level
7. Communication plan

Expanded details on each requirement in Memo

[Link: OM 20-070](#)

COVID-19 Flexibility Planning

- Enhanced COVID-19 payments ended June 30, 2020
- Retainer payments ending July 17, 2020
- Planning how to revert, change, or incorporate into ongoing programs:
 - Legally Responsible Adult
 - Teleservices
 - In-Person Services
 - Case Management
 - Connect to Care Jobs

Provider Relief Funds

- On June 9, 2020, the U.S. Department of Health and Human Services (HHS) [announced additional funding](#) (approximately \$15 billion) available through the Provider Relief Fund to eligible Medicaid and Children's Health Insurance Program (CHIP) providers
- More information about eligibility and the application process is available at www.hhs.gov/coronavirus/cares-act-provider-relief-fund/general-information/index.html
- To be eligible for this funding, health care providers must not have received payments from the \$50 billion Provider Relief Fund General Distribution and either have directly billed their state Medicaid/CHIP programs or Medicaid managed care plans for healthcare-related services between January 1, 2018 to May 31, 2020

Examples of providers serving Medicaid and/or CHIP beneficiaries who may be eligible for this funding include:

- Pediatricians
- Obstetrician-Gynecologists
- Dentists
- Opioid Treatment and Behavioral Health Providers
- Assisted Living Facilities
- Other Home and Community-Based Services Providers

[Link: IM 20-024](#)

Provider Relief Funds

Providers must submit their data by July 20, 2020

HRSA issued a fact sheet with more information about the fund distribution and application process:

www.hhs.gov/sites/default/files/provider-relief-fund-medicare-chip-factsheet.pdf

Attestation Portal: <https://cares.linkhealth.com/#/>

CARES
PROVIDER RELIEF FUND

Sign In

Welcome to the CARES Act Provider Relief Fund Payment Attestation Portal.

This portal allows providers to attest to relief fund payments made for healthcare-related expenses or lost revenue attributable to COVID-19.

Overview

Set Up Optum ID

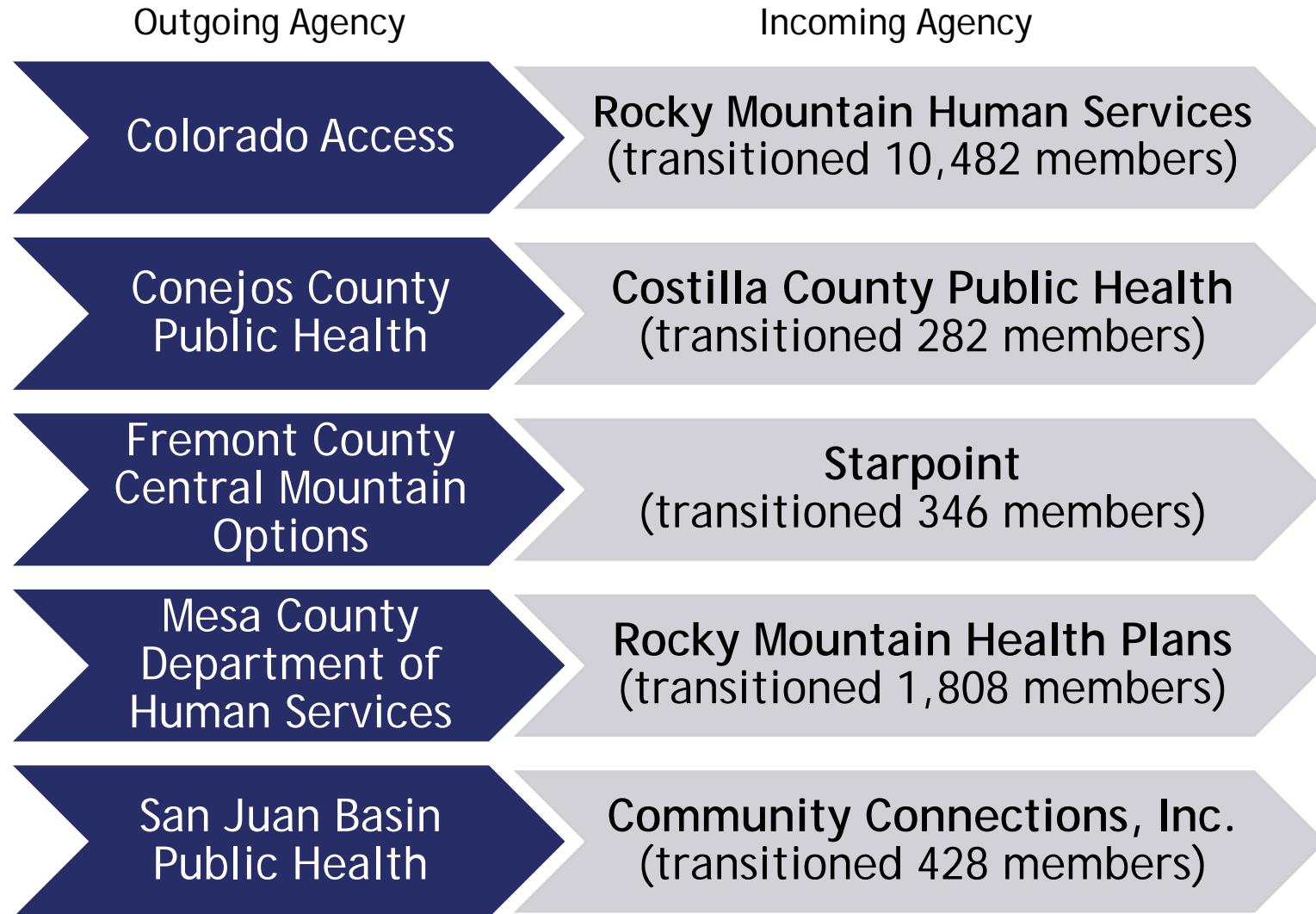
What You Need

Resources and Support

Single Entry Point Transitions

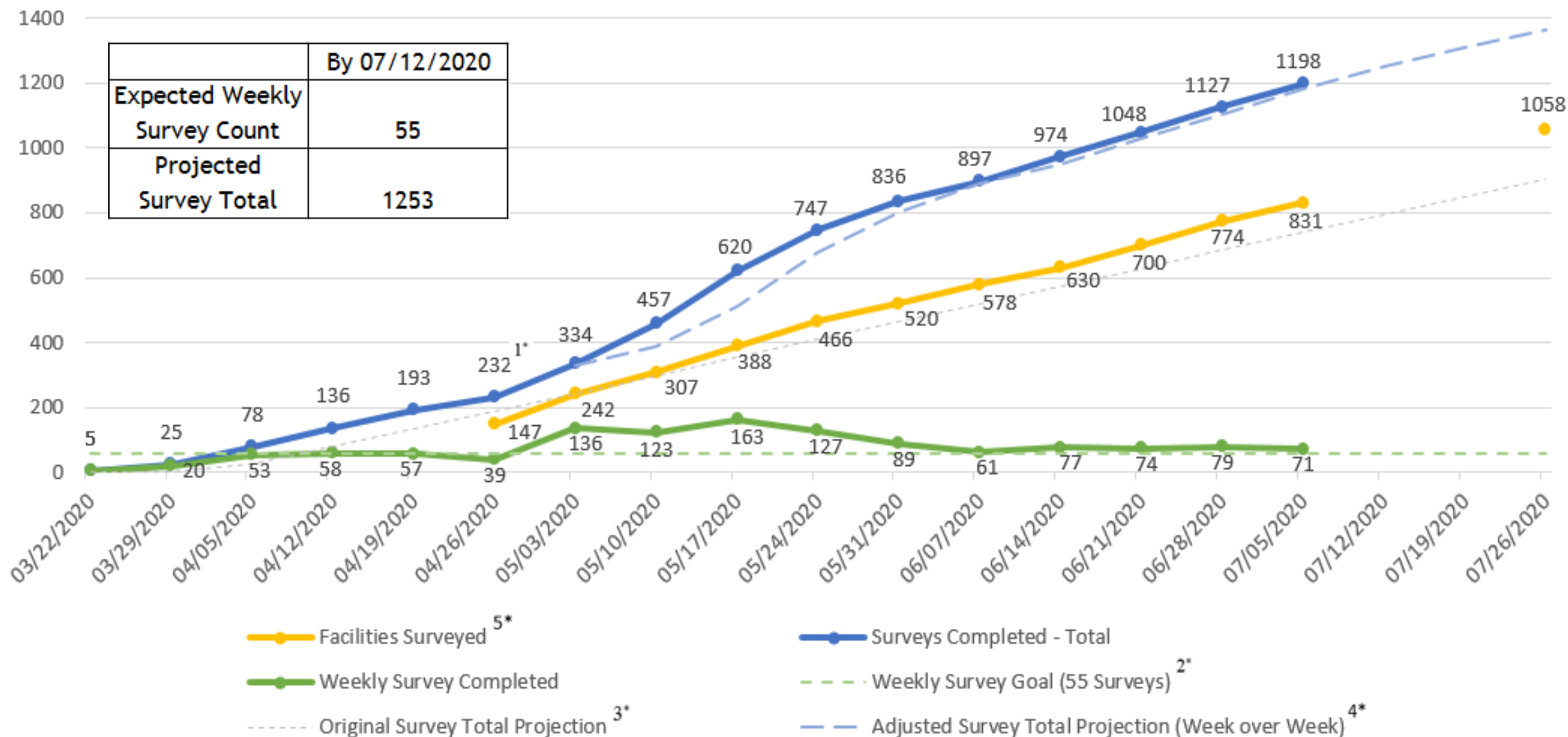
Single Entry Point (SEP) Transitions

- Department began working with **all** outgoing agencies immediately
- Set up weekly meetings to support incoming and outgoing agencies
- Continuing to hold meetings with incoming agencies to provide support and **ensure all deliverables and member needs are met**
- All transitions were successfully executed as of **July 1, 2020**
- **13,346 members** successfully transitioned

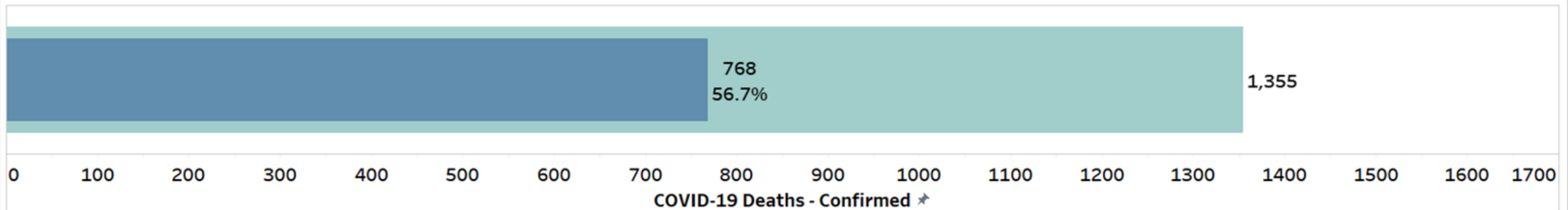
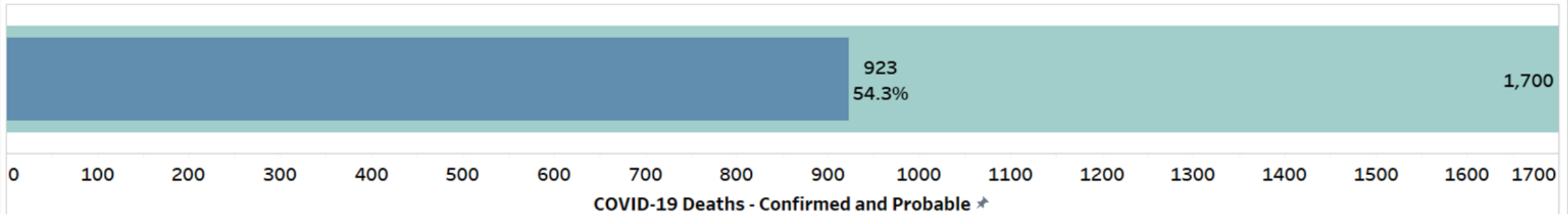
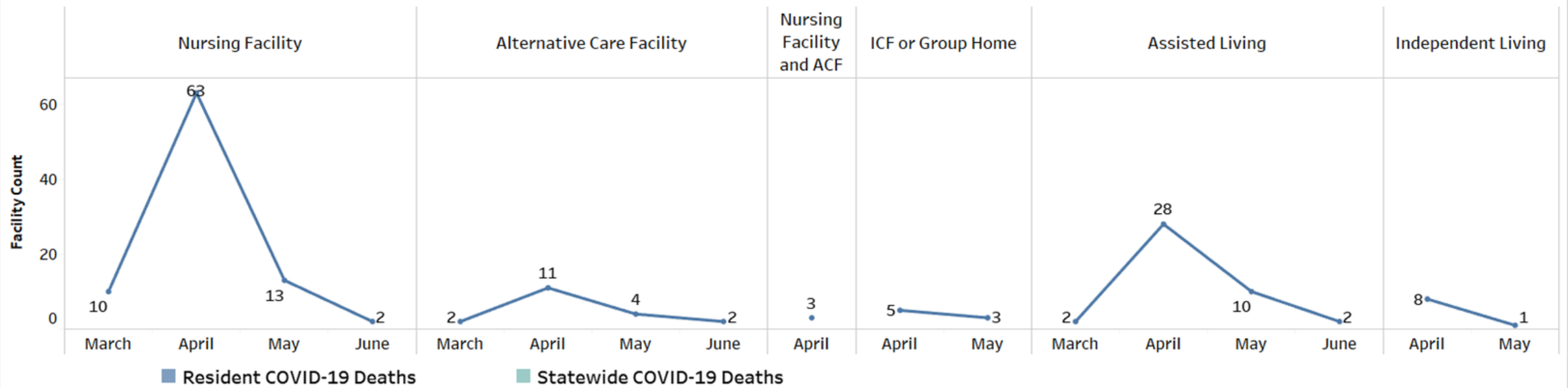


Residential Strike Force Update

IC Focused Survey Progress



Facility Outbreak Start and COVID-19 Deaths - Updated through 6/30/2020



PROGRESS TOWARDS 8-WEEK TESTING GOAL

State Lab Testing

Total Facilities

88

Total Test Kits Distributed

40,270

National Guard Testing

Total Facilities

31

Total Tested

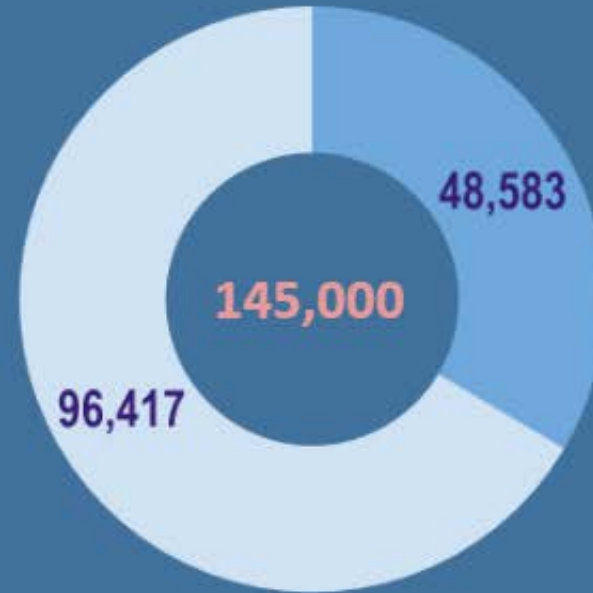
3,735

Total Facilities

20

Total Tested

4,578

Colorado State University
Testing

● Total Tests to Date ● Tests Remaining

Total Positives: CSU Testing

1

Resident

7

Staff

Week 4 Update

6/29-7/5

State Lab Testing Support

of Facilities Receiving Supplies: 48

of Test Kits Distributed: 12,620

National Guard Testing Support

of facilities visited 10

Total # tested 977

of residents tested 458

of staff tested 519

CSU Testing Support

of New Facilities: 4

of Tests Conducted: 1,334

of New Positives Identified: 3

TOTAL TESTING OF RESIDENTIAL CARE SETTINGS

Total Facilities that have Received Supplies

149

State Lab
Testing

Total Test Kits Distributed

81,315

TOTAL TESTS
DISTRIBUTED

99,573

National Guard Testing & Support

Total Facilities

63

Total Tested

10,220

Total Residents Tested

4,146

Total Staff Tested

5,086

Total Positives: State Testing

864

Total Positives: CSU Testing

87

Colorado State University Testing*

Total Facilities

25

Total Tested

8,038

Total Residents Tested

1,183

Total Staff Tested

3,741

*CSU totals include their phase one pilot testing



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New Questions?

Stay Engaged

Memos, Webinar Info, and FAQs - Updated Regularly

www.colorado.gov/hcpf/long-term-services-and-supports-covid-19-response

Email us

HCPF_HCBS_Questions@state.co.us

Subscribe to Future Updates

[Click here to subscribe](#)

Resources

Previous Guidance

Case Management Agencies

Operational Changes

- [OM 20-049](#)
- [OM 20-027](#)
- [OM 20-034](#)
- [OM 20-037](#)
- [OM 20-045](#)

PASRR Changes

- [OM 20-043](#)

Critical Incident Reporting for COVID-19

- [OM 20-044](#)

Level of Care Changes

- [OM 20-053](#)

Transition Coordination

- [OM 20-056](#)

Facilities and PACE

Infection Control And Prevention of COVID-19 in Nursing Homes (CMS)

- [CMS QSO-20-14-NH](#)

Telemedicine in Nursing Facilities

- [OM 20-032](#)

Training & Certification

- [OM 20-038](#)

Rate Increase

- [OM 20-050](#)

Options Counseling

- [OM 20-054](#)

Stimulus Payments

- [OM 20-059](#)

Civil Money Penalty (CMP)

- [IM 20-021](#)

HCBS Providers

HCBS Therapy Services

- [OM 20-020](#)

Guidance for Class B Providers

- [OM 20-023](#)

Changes to Benefits & Services (Table)

- [OM 20-046](#)

Telemedicine

- [Temporary Policy](#)

Residential Guidance

- [OM 20-035](#)

Host Home Inspections

- [OM 20-036](#)

CDASS Sick Time

- [OM 20-047](#)

Changes to Benefits & Services Rates (Table)

- [OM 20-048](#)

Flexibility in Hiring

- [IM 20-019](#)

CC & SCC Clarifications

- [OM 20-060](#)

Additional Provider Relief Funds

- [IM 20-024](#)

Non-Medical Transportation

- [OM 20-063](#)

Retainer Payments Ending

- [OM 20-069](#)

Guidance for Reopening or Expanding Day Programs

- [OM 20-070](#)

All COVID-19 and LTSS related memos and FAQs can be found here:

www.colorado.gov/hcpf/long-term-services-and-supports-covid-19-response

Reminder: Personal Protective Equipment

If you or your organization are experiencing a shortage or outage of personal protective equipment (masks, gloves, gowns, etc.) to conduct essential or life saving functions during this crisis, please reach out to your **local emergency manager** or **local public health department**.

[Find Your Local Community Emergency Manager](#)
[Find Your Local Public Health Department](#)

To report issues in
obtaining PPE please
notify:

Sadie Martinez
Access and Functional Needs
Coordinator
Office of Emergency Management
720.610.1691
sadie.martinez@state.co.us

More Information



www.cdc.gov/coronavirus/2019-ncov/



www.cms.gov/About-CMS/Agency-Information/Emergency/EPRO/Current-Emergencies/Current-Emergencies-page



covid19.colorado.gov



Local Public Health Agencies

www.colorado.gov/cdphe/find-your-local-public-health-agency



www.colorado.gov/hcpf/COVID



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Resources from Others

Recorded Webinar: Addressing Social Isolation Through Technology Solutions

Administration for Community Living (ACL) presented a webinar highlighting how technology can be leveraged to increase social engagement, including specific hardware and software options. Presenters identify resources for acquiring and distributing technology, as well as mechanisms for training older adults and adults with disabilities to use technology solutions designed to mitigate social isolation.

- [Recorded Webinar: *Addressing Social Isolation Through Technology Solutions*](#)
- [Webinar Transcript](#)
- [Webinar Slides](#)

Resources from Others

Parent/Caregiver Zoom Support Group - How are You Accessing Services in a COVID World

“Join the The Arc Arapahoe Douglas Counties for ongoing “Zoom Support Groups” on Tuesday, July 14, 2020 at 7 PM. We will be focusing on how you and your family are accessing services in a COVID world. Please join us as we support each other with tips and tricks for surviving the pandemic and share stories for what is working and what is not. Feel free to just listen in on the conversation. The intent is to reduce isolation. Even though we are not able to physically be together, we are not alone in getting through this crisis.”

- Free support group for families of all ages Tuesday, July 14, 2020, from 7:00-8:00 PM
- REGISTER IN ADVANCE FOR THIS MEETING (REQUIRED):
https://us02web.zoom.us/meeting/register/tZErf-yrrjktGNXy_YY-F1p3gBNdVWAbvKfx
- After registering, you will receive a confirmation email containing information about joining the meeting
- Questions? Email Luke@arc-ad.org

Resources from Others

- Institute for Community Inclusion (ICI) released a [series of publications](#) on providing day and employment services during the COVID-19 pandemic
- Multicultural Council (MCC) released [COVID-19 Culturally and Linguistically Diverse Resources](#)
- [Video: Supporting Grayson's Family](#), includes key themes that are relevant to home visiting during the COVID-19 pandemic
- [Video: Una visita en el hogar con la familia de Liam \(A Home Visit with Liam's Family\)](#), Ohio occupational therapist Marta Gonzalez delivers an early intervention home visit during the COVID-19 pandemic, illustrating how home visits using video conferencing can continue to support children and their families (in Spanish with English sub-titles)

Resources from Others

Emergency Response Desktop Suite (ERDS) Tool makes information more accessible and computers easier to use for people with IDD

- Provides accessible information about the coronavirus and how to stay well
- Empowers people with new ways to stay in touch with others
- Encourages people to connect with the community

ERDS offered at no cost to 500 Colorado adults with IDD in certain situations

- Visit www.colemaninstitute.org/covid-19/ and complete the engagement form
- If you have questions please contact Joelle Brouner at joelle.brouner@state.co.us or Shea Tanis at Shea.Tanis@cu.edu

CDC Guidance for People with IDD

The Centers for Disease Control (CDC) has released COVID-19 guidance, with a primary focus on family members and caregivers who support people with developmental disabilities.

- [Guidance for Direct Service Providers](#)
- [Guidance for Group Homes for Individuals with Disabilities](#)
- [Guidance for Direct Service Providers, Caregivers, Parents, and People with Developmental and Behavioral Disorders](#)
- [People with Developmental and Behavioral Disorders](#)

Here is a link to the CDC website:

www.cdc.gov/coronavirus/2019-ncov/hcp/developmental-behavioral-disorders.html

Next Steps

Thank You!