COVID-19 Updates

Colorado Department of Health Care Policy & Financing

July 10, 2020

Overview

Executive Director Update

Kim Bimestefer, Executive Director, HCPF

Colorado Cross-Disability Coalition (CCDC) Update

• Julie Reiskin, Executive Director

Colorado Department of Public Health & Environment (CDPHE) Update

Greg Schlosser, Branch Chief, CDPHE

Public Health Emergency End Date

Chris Underwood, Deputy Chief of Staff, HCPF

Single Entry Point Transitions Residential Strike Force Update Resources

Bonnie Silva, Office of Community Living Director, HCPF

THANK YOU for your partnership during this unprecedented time

THANK YOU for your passion and contributions

THANK YOU for taking care of Coloradans, including Medicaid, CHP+ members

Exec Dir Agenda

- COVID19 Impact & Response
- 2020 Budget & Legislative Session Highlights
- Federal Discussion
- Telemedicine
- RAE Enhancements

COVID-19 in Colorado

COVID-19 Cases in Colorado CDPHE updates:

https://covid19.colorado.gov/

Positive Cases 35,116
People Tested 367,724
Deaths among cases 1,704
Deaths due to COVID-19 1,544

Updated July 8, 2020 - 4 pm



CDC Changes to COVID19 Case Definition

- Fever or chills
- Cough
- Shortness of breath or difficulty breathing
- Fatigue
- Muscle or body aches
- Headache
- New loss of taste or smell
- Sore throat
- Congestion or runny nose
- Nausea or vomiting
- Diarrhea

Please do your part

- Wear a mask
- Socially distance
- Wash hands
- Follow public health orders

Protect Our Neighbors - Thanks for your leadership!



Level 1: Stay at Home

Everyone was required to stay at home except for grocery shopping, exercise and necessary activities. Only critical businesses were open.



Level 2: Safer at Home and in the Vast, Great Outdoors

While we are all still safer at home, we are also able to practice greater social distancing in our great outdoors than in confined indoor spaces.



Level 3: Protect Our Neighbors

Local public health agencies have the ability to contain surges in cases and outbreaks through testing, case investigation, contact tracing, isolation, quarantine, site-specific closures, and the enforcement of public health orders.

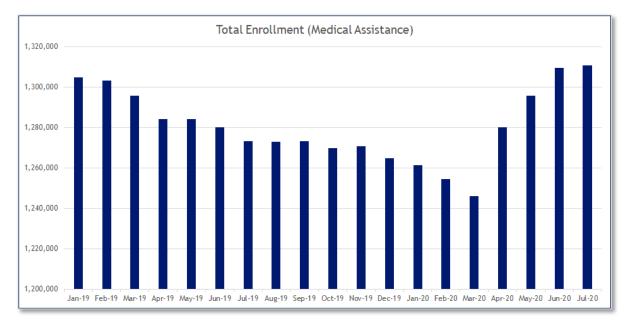
Colorado's Unemployment Rate Increase

February: 2.5%

March: 5.2%

April: 12.2%

May: 10.2%



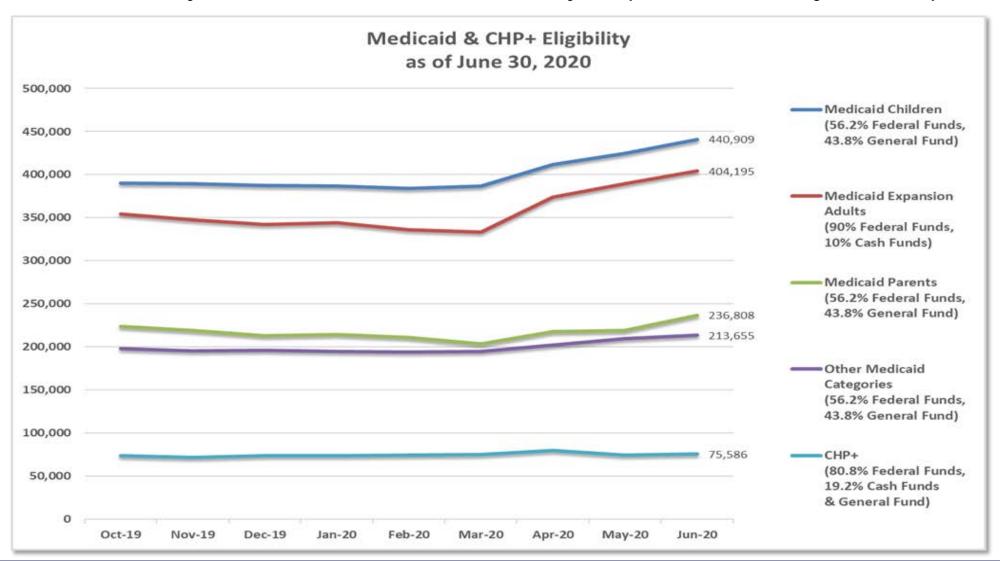
Highest levels since state began tracking in 1976
Prior record was 8.9% during Great Recession in Fall 2010
483,065 Coloradans filed initial unemployment claims since mid-March

Source: Colorado Department of Labor and Employment



Medicaid Category Enrollment

Count of Clients enrolled by aid code. Chart shows total enrollments by time periods and the changes in its composition over time.



Continuous Enrollment Impact through 7/7/2020

	New Members 2020	Disenrolled Members 2020	IMICANTAILAMI	Locked-in (lower category)	Net Change in enrollment	Total enrollment (MA) 2020	COVID-19 Testing Only
January	34,753	38,223	0	0		1,261,425	
February	26,943	33,824	0	0	-6,881	1,254,544	
March	32,709	41,127	0	0	-8,418	1,246,126	
April	39,298	5,252	49,116	4,559	34,046	1,280,172	139
May	23,030	7,477	50,916	8,405	15,553	1,295,725	155
June	19,736	6,812	38,963	8,137	13,663	1,309,388	139
July	4,511	5,940	45,799	11,282	1246	1,310,634	42

New Member: Members who started receiving MA benefits in that month, and who were not eligible the previous month

Disenrolled: Members who terminated as of the end of previous month (Members are locked in the first of the month after their benefits would have ended)

Locked-in (disenrolled): Members who would have been disenrolled at the end of the previous month, but were locked-in their MA benefit due to Maintenance of Effort (MOE)

Locked-in (lower category): Members who would have switched to a lower MA benefit, but were locked in due to Maintenance of Effort (MOE)

Net Change: Net change in Total Enrollment compared to previous month

Total Enrollment (MA): Total unique members eligible and receiving Medical Assistance benefits

COVID-19 Testing Only: Members eligible for COVID-19 testing benefit only. NOTE: April includes March numbers



Help Us Reach Coloradans Who Need Coverage

Public Service Announcement example:

Tools for partners to help us reach Coloradans available at CO.gov/hcpf/HereForYou

- Enrollment tool/flyer
- Newsletter articles, blurbs
- Social media posts
- Public Service Announcements
- Website content
- Email content
- Images



Apply for Health Care Coverage Today

Have you lost your health insurance? Many people who have lost their jobs and their health insurance because of the Coronavirus (COVID-19) pandemic may qualify for Health First Colorado or CHP+. The only way to know for sure is to apply, visit Colorado.gov/PEAK to submit your appication.

You can also apply for financial help to lower the cost of private health insurance within 60 days of losing your job or other life-changing events. Visit ConnectforHealthco.com to apply.

We're Here for YOU, Colorado!

Apply now for Health First Colorado and CHP+ at Colorado.gov/PEAK.

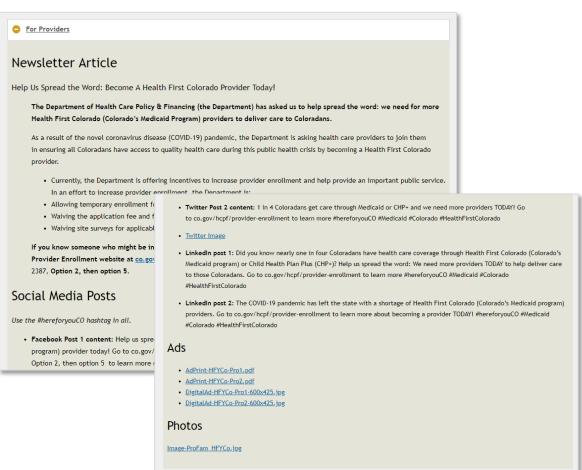






CO.gov/hcpf/HereForYou Resources We Are Here for You, Colorado!





Contact Sabrina Allie at Sabrina. Allie@state.co.us



Getting Health Care Coverage Through Health First Colorado and Child Health Plan Plus

The economic downturn caused by the COVID19 pandemic is having a significant impact on many Coloradans. Many have lost their jobs — and along with that — their employer-sponsored health benefits. During this pandemic — which is creating both health risk and increased stress and anxiety — it is especially important for all Coloradans to have health care coverage. When it comes to health coverage, the State may be able to help. Specifically, you may be eligible for health coverage options available through the Colorado Department of Health Care Policy & Financing or Connect for Health Colorado, the State's individual marketplace exchange.

Visit HealthFirstColorado.com/apply-now to learn more & Visit Colorado.gov/PEAK to apply.



Recruiting Medicaid Providers

To help care providers retain patient relationships and revenue during this economic downturn, care providers not currently enrolled in Medicaid need to do so.

Tools to help recruit providers available at CO.gov/hcpf/HereForYou

- Newsletter articles, blurbs
- Social media posts
- Public Service Announcements
- Website content
- Email content
- Images



Become A Medicaid Provider TODAY

As a result of the novel coronavirus disease (COVID-19) pandemic, the Department of Health Care Policy & Financing is asking health care providers to join us in ensuring all Coloradans have access to quality health care during this public health crisis by becoming a Health First Colorado (Colorado's Medicaid program) provider.

We're Here for YOU, Colorado!

Learn about becoming a provider at www.colorado.gov/hcpf/become-a-provider.





Legislative Session Key HCPF Budget Actions

Reductions in the Long Bill include:

- Reducing HCPF Admin Personal Services funding by 5%
- Increase certain member copays to the maximum allowed under federal law
- Delay the implementation of the Inpatient/Residential Substance Use Disorder benefit
- Reduce funding for Healthy Communities by 75%
- Reduce community provider rates by 1%
- Reduce supplemental payments to Denver Health and University Hospital
- Reduce PACE rates by 2.37%
- Reduce Screening, Brief Intervention, and Referral to Treatment training grants
- Reduce State support for the All-Payer Claims Database
- Reduce funding for the Commission on Family Medicine

Other Budget Actions

Reductions in other bills include:

- Reducing the annual cap on the adult dental benefit from \$1500 to \$1000 (HB 20-1361)
- Making implementation of wraparound services for children and youth as required by SB 19-195 contingent on available appropriations. No funding is appropriated for FY 2020-21 (HB 20-1384)
- Limiting the annual rate increase for skilled nursing facilities to 2%, instead of 3% (HB 20-1362)
- Using the increased federal Medicaid financing (HB 20-1385) and Healthcare Affordability and Sustainability cash funds to create General Fund relief (HB 20-1386)

- HB20-1426 includes mission critical renewal of HCPF's overexpenditure and transfer authority
- SB20-212: Makes permanent HCPF emergency telemedicine policy changes
- SB20-033: Extends the Medicaid Buy-in Program for Working Adults with Disabilities to eligible members 65+ starting in 2022
- HB20-1236: Creates a new "easy enrollment" program adding the option to be evaluated for eligibility for health coverage to tax filings
- HB20-1232: Codifies HCPF policies on coverage of routine costs for clinical trials
- HB20-1237: Codifies HCPF policy assigning a child in an out-of-home placement to the same managed care entity that covers the county with jurisdiction over the placement action

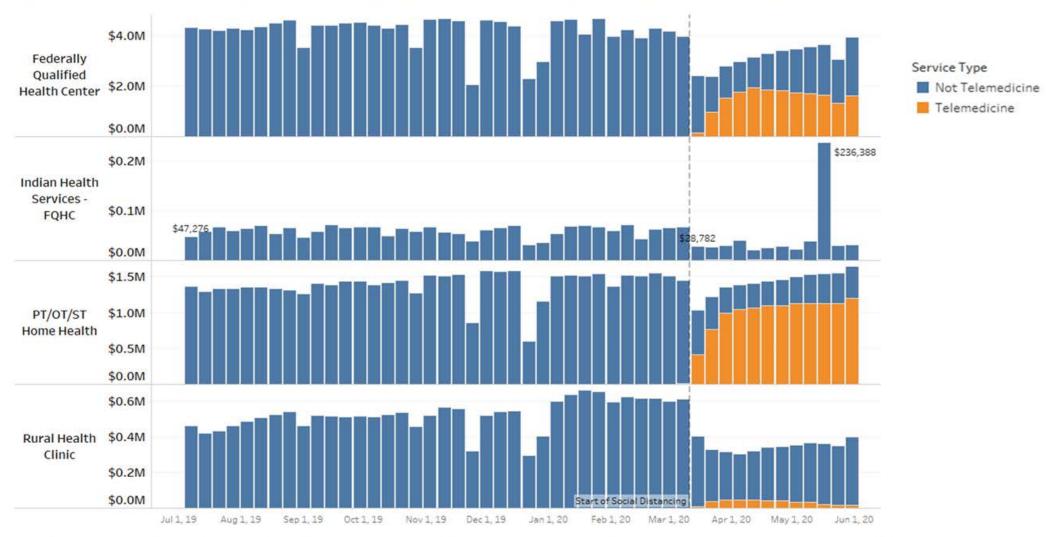
Federal Impact: LGBTQ - ACA & SCOTUS

Two contradictory outcomes:

- On June 12, HHS rolled back ACA LGBTQ anti-discrimination protections that had expanded the definition of "sex" to include gender identity.
 - > HCPF/GO had submitted comments against the proposed rule changes last year.
- On June 15, SCOTUS issued 6-3 decision that LGBTQ people cannot be fired for being LGBTQ pursuant to Title VII of the Civil Rights Act of 1964.
 - ➤ Aligns with Colorado protections already in place
 - > Supports our goal to make a Colorado that Works for All.

The Colorado Anti-Discrimination Act protects against discrimination in health care by making it unlawful to discriminate against individuals in "places of public accommodation," which is any place of business serving the "health, appearance, or physical condition of a person" including any "dispensary, clinic, hospital, convalescent home, or other institution for the sick, ailing, aged, or infirm []." C.R.S. 24-34-601(1).

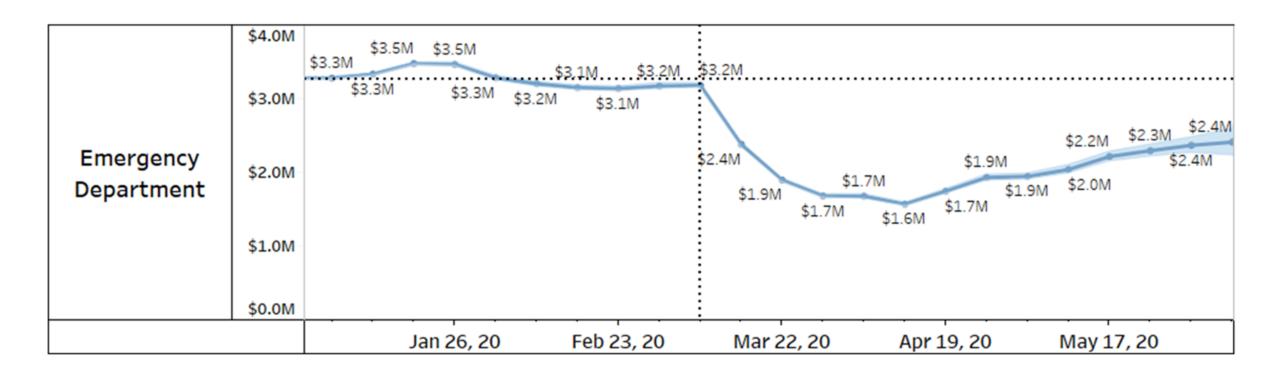
IBNR-Adjusted Paid Amounts by Provider Type (includes all outpatient, professional, & dental) - Telemedicine



Note: Bars are the weekly paid amount with IBNR adjustment. IBNR adjustment is less accurate the more recent the week. These are estimates only. Changes in provider billing patterns would make the estimates less accurate. Data shows service dates through 6/6/20.



Emergency Dept through 6/13/2020



Blue line is incurred weekly service utilization trends IBNR adjusted through 6/13

Blue shading is the range of uncertainty in the IBNR estimates

Vertical dotted line is the last week prior to social distancing

Horizontal dotted line is the weekly average paid before social distancing



RAE Consistency - Condition Management

- New contract effective 7/1
- Consistent requirements across Regional Accountable Entities (RAEs) and Patient Centered Medical Providers (PCMPs) for delegation
 - Diabetes, Maternity, Complex Care Management
- Increases accountability, member health, consistency across state
- Anthem-Beacon merger requirements, minimizes risk

HCPF is Here for YOU, Colorado!



Colorado Cross-Disability Coalition

www.ccdconline.org covid@ccdconline.org

Weekly Webinars and chat spaces
Opportunities for engagement
Individual Advocacy including appeals



Michael Hickson

• How to prevent this in the future



How to stop this?

Risk Factors

- No enforcement of anti-discrimination
- Ability of medical professionals to make decisions based on perceptions of quality of life.
- No clear decision maker/family rifts
- Allowing professional organizations to be appointed as decision makers without disability cultural competency
- Institutional care as primary option for PWD

Protective Factors

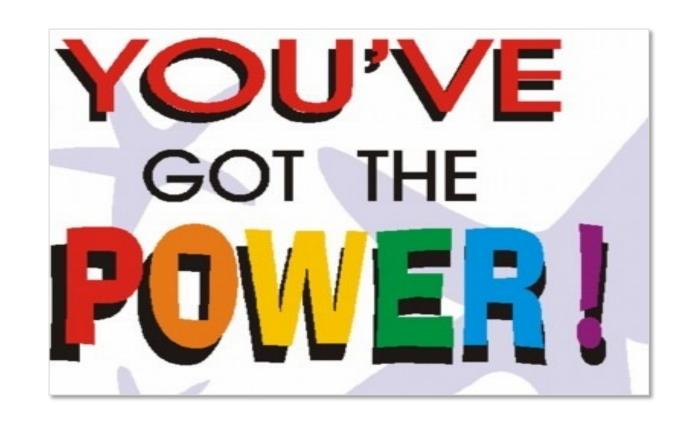
- Strong oversight and policies re crisis standards of care. Decision makers cannot know race, income, or nonrelevant disability information
- Written advance directives.
- Clear decision-makers
- Strong disability competency presence
- Strong HCBS (would he have gotten COVID at home?)

What can you do?

Living Will - what do you want to happen in different situations

MPOA—who do you want to make decisions on your behalf if you cannot

Make sure these are in writing in multiple places



What You Can Do NOW

- www.ccdconline.org/2020/04/29/past-events-recordings-linksresources/#brock
- Review the video of disabled probate attorney Chris Brock or find another attorney
- Fill out the power of attorney and living will documents
- Share them with your doctor and loved ones
- Get your friends to do the same!



Update

- State Emergency Operations Center (SEOC)
- Survey Priorities
- Isolation Plan Submissions
- HEMSD COVID-19 Blog

COVID-19 Public Health Emergency Timelines and Plans

Federal Public Health Emergency Period

- The U.S. Department of Health and Human Services (HHS) determines the duration of the COVID-19 public health emergency (PHE)
- HHS indicated it will extend the PHE beyond July 25; it is not yet official, but we expect formal notice soon
- We have asked for at least 2 months' notice before the PHE is ended so we can properly notice members and providers
- We will post updates on Colorado.gov/hcpf/COVID

New Guidance Issued

OM 20-069 OM 20-070

All COVID-19 related Memos can be found here: www.colorado.gov/hcpf/long-term-services-and-supports-covid-19-response

OM 20-069

TITLE: UPDATED HCBS PROVIDER RETAINER PAYMENTS

CMS <u>released information</u> specifying a retroactive change in the length of time and requirements under which a state may authorize retainer payments.

- Retainer payments may not exceed three (3) 30-day consecutive time frames.
- CMS has interpreted this to be a maximum of 18 weeks for most services since most services are not typically provided outside of the five (5) day work week.
- Colorado worked hard to begin retainer payments as quickly as possible to start March 13th, 2020
- Under new CMS policy of 18 weeks, Colorado must end retainer payments on July 17th, 2020

No retainer payments will be paid after July 17, 2020. Providers are to resume billing for services rendered and stop using the T2034 code on their claim.

The Department is committed to continuing to work with stakeholders to evaluate program definition changes and service delivery flexibilities. Day services may continue to be provided remotely using a variety of telehealth methods as well as a variety of alternative locations including a member's home, a park, or other location that works well for the member and provider

Link: OM 20-069

OM 20-070

TITLE: UPDATED INFORMATION PERTAINING TO DAY PROGRAM SERVICES IN RESPONSE TO COVID-19

Adult Day Services -- Day -- Habilitation -- Day Treatment (Brain Injury Waiver)
Prevocational Services -- Supported Employment - Group

Providers can and should consider implementing TIGHTER INFECTION CONTROLS based on their individual settings and situations

Minimum standard for resuming or expanding Day Program:

- 1. Screening of participants and staff
- 2. Staffing capabilities
- 3. Personal Protective Equipment (PPE) supply (if a member or staff does not have a mask)
- 4. Infection control
- 5. Structural layout of the setting and total square footage
- 6. Specific medical needs of participants and their individual risk level
- 7. Communication plan

Expanded details on each requirement in Memo





Single Entry Point Transitions



Single Entry Point (SEP) Transitions

- Department began working with all outgoing agencies immediately
- Set up weekly meetings to support incoming and outgoing agencies
- Continuing to hold meetings with incoming agencies to provide support and ensure all deliverables and member needs are met
- All transitions were successfully executed as of July 1, 2020
- 13,346 members successfully transitioned

Outgoing Agency

Incoming Agency

Colorado Access

Rocky Mountain Human Services (transitioned 10,482 members)

Conejos County Public Health Costilla County Public Health (transitioned 282 members)

Fremont County Central Mountain Options

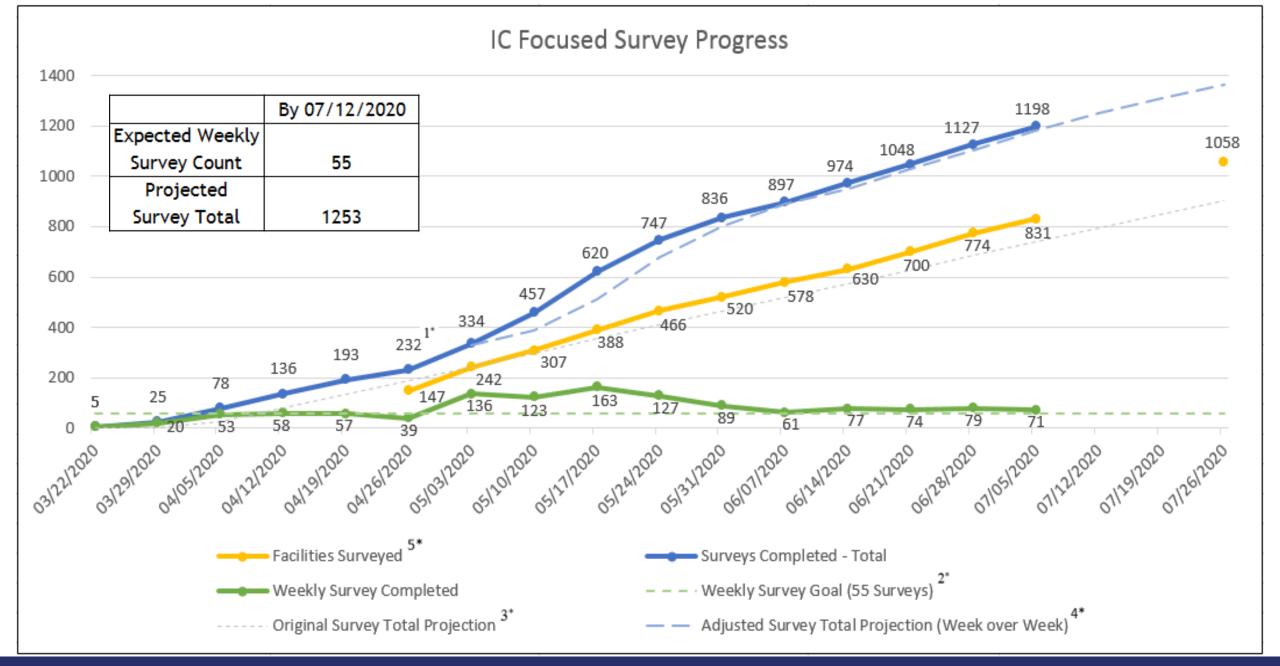
Starpoint (transitioned 346 members)

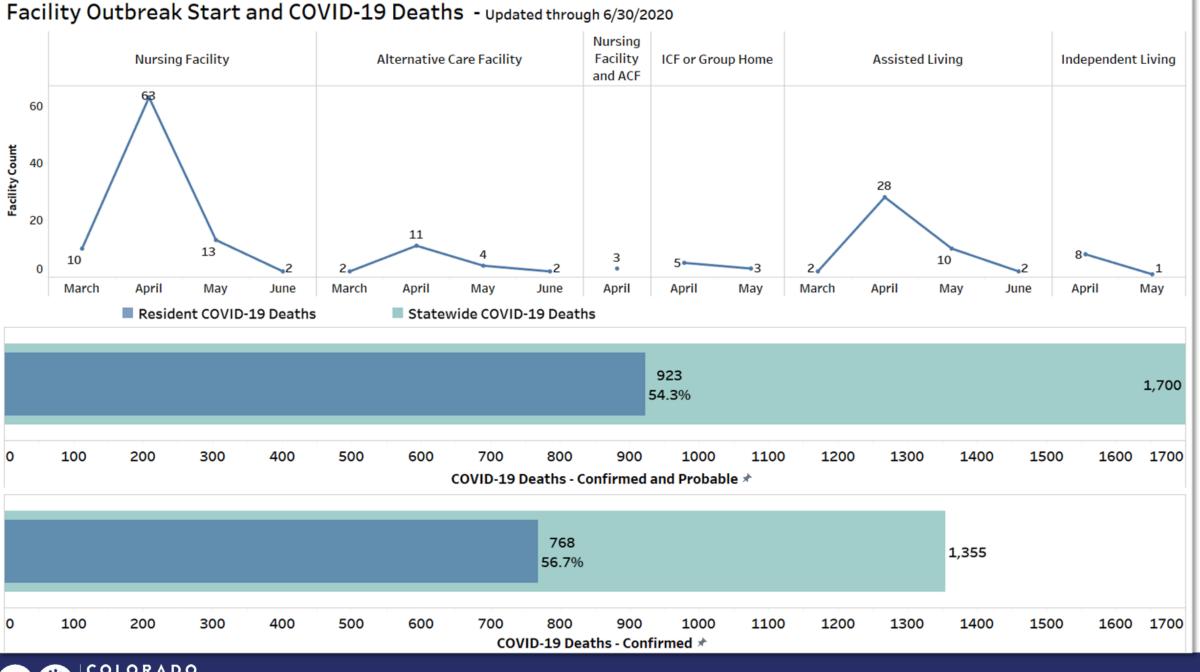
Mesa County Department of Human Services

Rocky Mountain Health Plans (transitioned 1,808 members)

San Juan Basin Public Health Community Connections, Inc. (transitioned 428 members)

Residential Strike Force Update







PROGRESS TOWARDS 8-WEEK TESTING GOAL

State Lab Testing

Total Facilities

Total Test Kits Distributed

88

40,270

National Guard Testing

Total Facilities

Total Tested

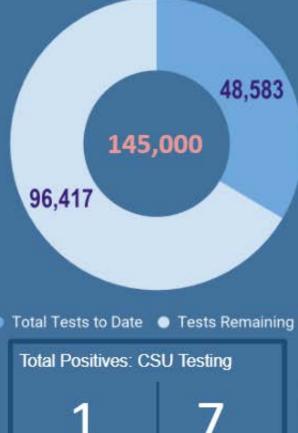
3,735

Total Facilities

Total Tested

4,578

Colorado State University **Testing**



Resident

Staff

Week 4 Update 6/29-7/5

State Lab Testing Support

of Facilities Receiving Supplies: 48 # of Test Kits Distributed: 12,620

National Guard Testing Support

# of facilities visited	10
Total # tested	977
# of residents tested	458
# of staff tested	519

CSU Testing Support

of New Facilities: 4

of Tests Conducted: 1,334

of New Positives Identified: 3

TOTAL TESTING OF RESIDENTIAL CARE SETTINGS

Total Facilities that have Received Supplies

149

State Lab Testing Total Test Kits Distributed

81,315

TOTAL TESTS DISTRIBUTED

99,573

Total Positives: State Testing

864

Total Positives: CSU Testing

87

*CSU totals include their phase one pilot testing

National Guard Testing & Support

Total Facilities

63

Total Tested

10,220

Total Residents Tested

4,146

Total Staff Tested

5,086

Colorado State University Testing*

Total Facilities

25

Total Tested

8,038

Total Residents Tested

1,183

Total Staff Tested

3,741





New Questions?

Stay Engaged

Memos, Webinar Info, and FAQs - Updated Regularly

www.colorado.gov/hcpf/long-term-services-and-supports-covid-19-response

Email us

HCPF_HCBS_Questions@state.co.us

Subscribe to Future Updates

Click here to subscribe



Resources

Previous Guidance

Case Management Agencies

Operational Changes

- OM 20-049
- OM 20-027
- OM 20-034
- OM 20-037
- OM 20-045

PASRR Changes

• <u>OM 20-043</u>

Critical Incident Reporting for COVID-19

• OM 20-044

Level of Care Changes

• OM 20-053

Transition Coordination

• OM 20-056

Facilities and PACE

Infection Control And Prevention of COVID-19 in Nursing Homes (CMS)

• CMS QSO-20-14-NH

Telemedicine in Nursing Facilities

• OM 20-032

Training & Certification

• OM 20-038

Rate Increase

• OM 20-050

Options Counseling

• OM 20-054

Stimulus Payments

• OM 20-059

Civil Money Penalty (CMP)

• <u>IM 20-021</u>

HCBS Providers

HCBS Therapy Services

• OM 20-020

Guidance for Class B Providers

• OM 20-023

Changes to Benefits & Services (Table)

• OM 20-046

Telemedicine

Temporary Policy

Residential Guidance

• OM 20-035

Host Home Inspections

• OM 20-036

CDASS Sick Time

• OM 20-047

Changes to Benefits & Services Rates (Table)

• OM 20-048

Flexibility in Hiring

• IM 20-019

CC & SCC Clarifications

• OM 20-060

Additional Provider Relief Funds

• IM 20-024

Non-Medical Transportation

• OM 20-063

Retainer Payments Ending

OM 20-069

Guidance for Reopening or Expanding Day Programs

• OM 20-070

All COVID-19 and LTSS related memos and FAQs can be found here:

www.colorado.gov/hcpf/long-term-services-and-supports-covid-19-response

Reminder: Personal Protective Equipment

If you or your organization are experiencing a shortage or outage of personal protective equipment (masks, gloves, gowns, etc.) to conduct essential or life saving functions during this crisis, please reach out to your local emergency manager or local public health department.

Find Your Local Community Emergency Manager Find Your Local Public Health Department

To report issues in obtaining PPE please notify:

Sadie Martinez
Access and Functional Needs
Coordinator
Office of Emergency Management
720.610.1691

sadie.martinez@state.co.us

More Information



www.cdc.gov/coronavirus/2019-ncov/



<u>www.cms.gov/About-CMS/Agency-Information/Emergency/EPRO/Current-Emergencies-page</u>



covid19.colorado.gov



Local Public Health Agencies www.colorado.gov/cdphe/find-your-local-public-health-agency



www.colorado.gov/hcpf/COVID

Recorded Webinar: Addressing Social Isolation Through Technology Solutions

Administration for Community Living (ACL) presented a webinar highlighting how technology can be leveraged to increase social engagement, including specific hardware and software options. Presenters identify resources for acquiring and distributing technology, as well as mechanisms for training older adults and adults with disabilities to use technology solutions designed to mitigate social isolation.

- Recorded Webinar: Addressing Social Isolation Through Technology Solutions
- Webinar Transcript
- Webinar Slides

Parent/Caregiver Zoom Support Group - How are You Accessing Services in a COVID World

"Join the The Arc Arapahoe Douglas Counties for ongoing "Zoom Support Groups" on Tuesday, July 14, 2020 at 7 PM. We will be focusing on how you and your family are accessing services in a COVID world. Please join us as we support each other with tips and tricks for surviving the pandemic and share stories for what is working and what is not. Feel free to just listen in on the conversation. The intent is to reduce isolation. Even though we are not able to physically be together, we are not alone in getting through this crisis."

- Free support group for families of all ages Tuesday, July 14, 2020, from 7:00-8:00 PM
- REGISTER IN ADVANCE FOR THIS MEETING (REQUIRED): https://us02web.zoom.us/meeting/register/tZErf-yrrjktGNXy_YY-F1p3gBNdVWAbvKfx
- After registering, you will receive a confirmation email containing information about joining the meeting
- Questions? Email Luke@arc-ad.org

- Institute for Community Inclusion (ICI) released a <u>series of publications</u> on providing day and employment services during the COVID-19 pandemic
- Multicultural Council (MCC) released <u>COVID-19 Culturally and Linguistically</u> Diverse Resources
- <u>Video: Supporting Grayson's Family</u>, includes key themes that are relevant to home visiting during the COVID-19 pandemic
- <u>Video: Una visita en el hogar con la familia de Liam (A Home Visit with Liam's Family)</u>, Ohio occupational therapist Marta Gonzalez delivers an early intervention home visit during the COVID-19 pandemic, illustrating how home visits using video conferencing can continue to support children and their families (in Spanish with English sub-titles)

Emergency Response Desktop Suite (ERDS) Tool makes information more accessible and computers easier to use for people with IDD

- Provides accessible information about the coronavirus and how to stay well
- > Empowers people with new ways to stay in touch with others
- Encourages people to connect with the community

ERDS offered at no cost to 500 Colorado adults with IDD in certain situations

- ➤ Visit <u>www.colemaninstitute.org/covid-19/</u> and complete the engagement form
- ➢ If you have questions please contact Joelle Brouner at joelle.brouner@state.co.us or Shea Tanis at Shea.Tanis@cu.edu

CDC Guidance for People with IDD

The Centers for Disease Control (CDC) has released COVID-19 guidance, with a primary focus on family members and caregivers who support people with developmental disabilities.

- Guidance for Direct Service Providers
- Guidance for Group Homes for Individuals with Disabilities
- <u>Guidance for Direct Service Providers, Caregivers, Parents, and People with</u> Developmental and Behavioral Disorders
- People with Developmental and Behavioral Disorders

Here is a link to the CDC website:

www.cdc.gov/coronavirus/2019-ncov/hcp/developmental-behavioral-disorders.html

Next Steps

Thank You!

