



COLORADO
Department of Health Care
Policy & Financing

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Accountable Care Collaborative Pay for Performance Program During COVID-19 State of Emergency

Fact Sheet April 20, 2020

The public health and economic challenges caused by the novel coronavirus (COVID-19) are unprecedented. The Department of Health Care Policy & Financing (Department) understands that health care providers, the Regional Accountable Entities (RAEs) and Managed Care Organizations are working hard to best care for members in an extremely challenging environment that has disrupted regular practices for health care delivery.

The RAEs have kept the Department informed about what is happening among outpatient providers. We recognize that while providers quickly shifted most outpatient visits to telemedicine, utilization continues to be lower than normal and some practices are struggling.

The Department is invested in doing all it can to be flexible and best support providers, RAEs and Managed Care Organizations. One area in which the Department does have some flexibility is in how we distribute pay-for-performance funding for Key Performance Indicators (KPIs) and the Performance Pool. The Department is collaborating with the RAEs to identify potential opportunities to use these pay-for-performance programs to support providers in serving members during the COVID-19 pandemic. We will provide updates on this work as specific information becomes available.

The Department will continue to post updates on policies, codes and other information important to providers on our [website](#) as it becomes available. We will continue to send out communications via bulletins and newsletters and will post those on our [COVID-19 Resource Center](#). Please sign up for updates on our [news page](#).

