

# Eligibility Sites COVID Unwind (and more) Touch Base June 29, 2023



## Today's Agenda

- Continuous Coverage & Active Verified Members
    - Change in Circumstances
  - Data Entry Case Complete = No
  - Behavioral Health Administration
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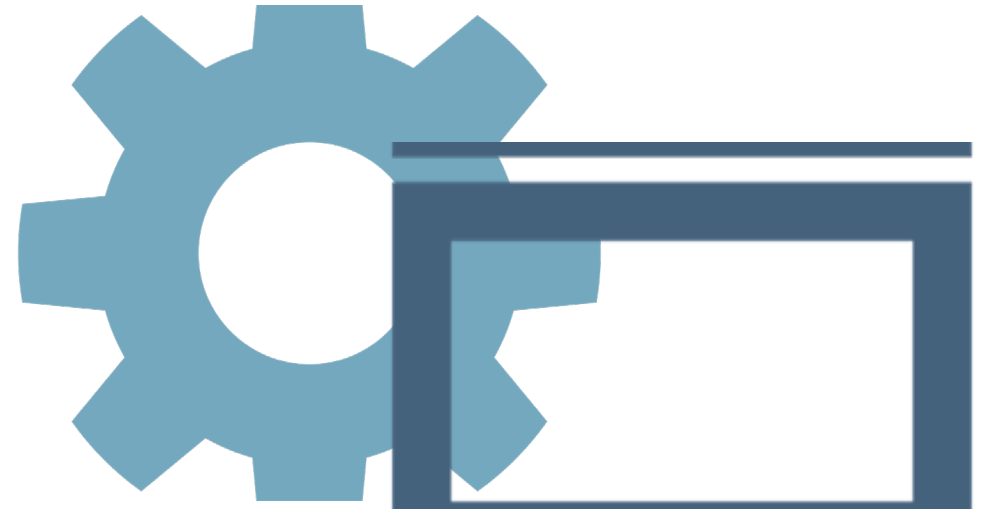


# Continuous Coverage & Active Verified Members

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**Continuous Coverage members** are members locked into the Medical Assistance benefit due to the continuous coverage requirement mandated during the public health emergency

**Active Verified members** are members who have met all eligibility criteria and are not locked into Medical Assistance





# Change in Circumstances

(Active Verified vs. Continuous Coverage)



# Change in Circumstances (Active Verified Member Only)

- Any change of circumstance entered, processed or authorized within CBMS on or prior to May 31, 2023, resulting in a negative action, will result in the member being enrolled in Continuous Coverage until the member's MA renewal
- Any change of circumstance entered on or after June 1, 2023, resulting in a negative action will result in a termination of the member
  - This applies regardless of the effective date of the change



# Active Verified Member Only (Examples)

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## Example 1:

- MA renewal date: 11/2023
- 6/2/2023: Case data change entered, resulting in member no longer eligible for MA
- Result: Member will be terminated on 6/30/2023

## Example 2:

- MA renewal date: 9/2023
- 6/1/2023: Caste data change entered, resulting in member no longer eligible for MA
- Result: Member will be terminated on 6/30/2023



# Change in Circumstances

(Continuous Coverage Members Only)

- Any change of circumstance entered on a case that is currently on continuous coverage (locked-in, force passing) will continue to coverage until their upcoming renewal period
  - This applies regardless of the effective date of the change
  - If the change is verified, it may potentially be used for ex parte at their renewal initiation



# Continuous Coverage Member Only (Examples)

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## Example 1:

- MA renewal date: 12/2023
- 6/28/2023: Case data change entered, resulting in member no longer eligible for MA
- Result: Member will continue to force pass until their renewal is initiated and they go through renewal process

## Example 2:

- MA renewal date: 2/2024
- 8/1/2023: Caste data change entered, resulting in members no longer eligible for MA
- Result: Members will continue to force pass until their renewal is initiated and they go through renewal process



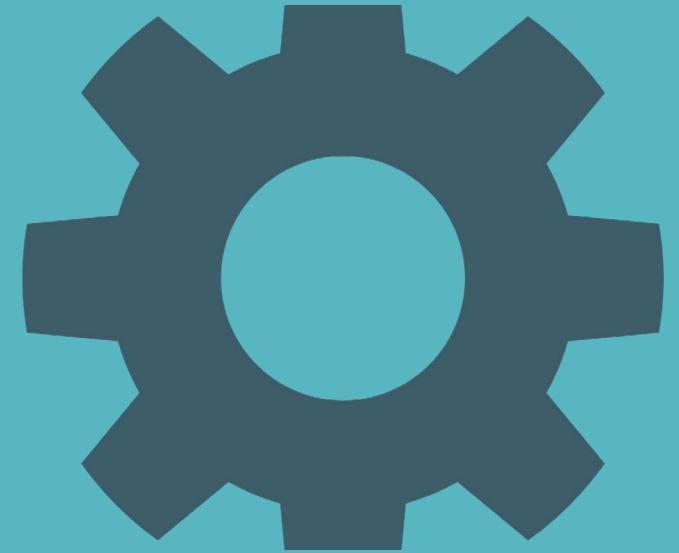


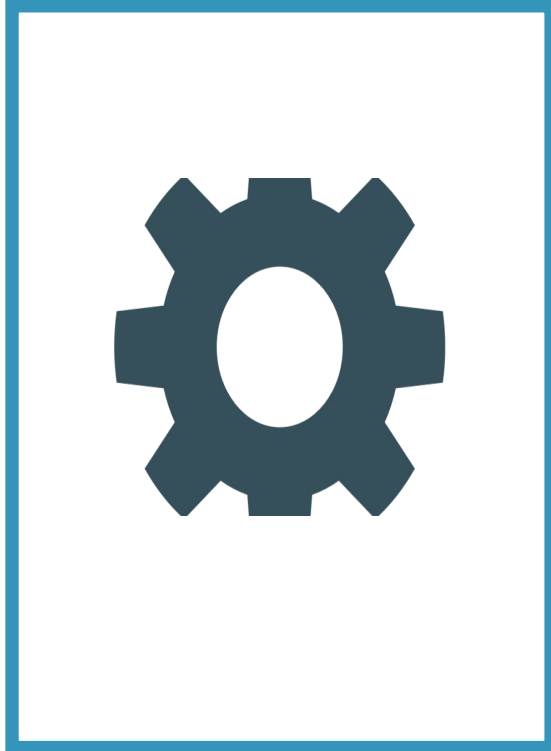
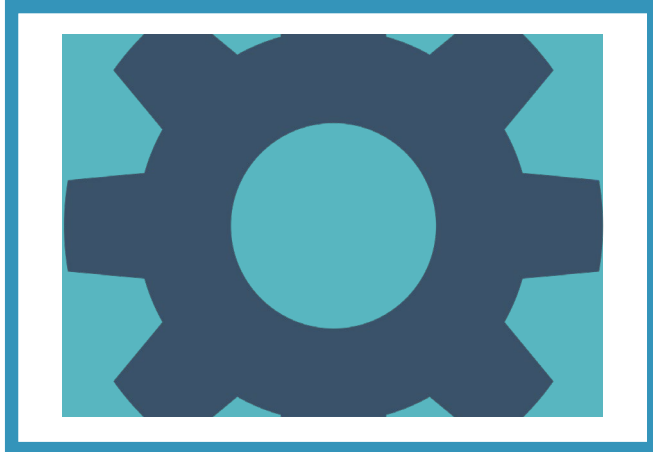
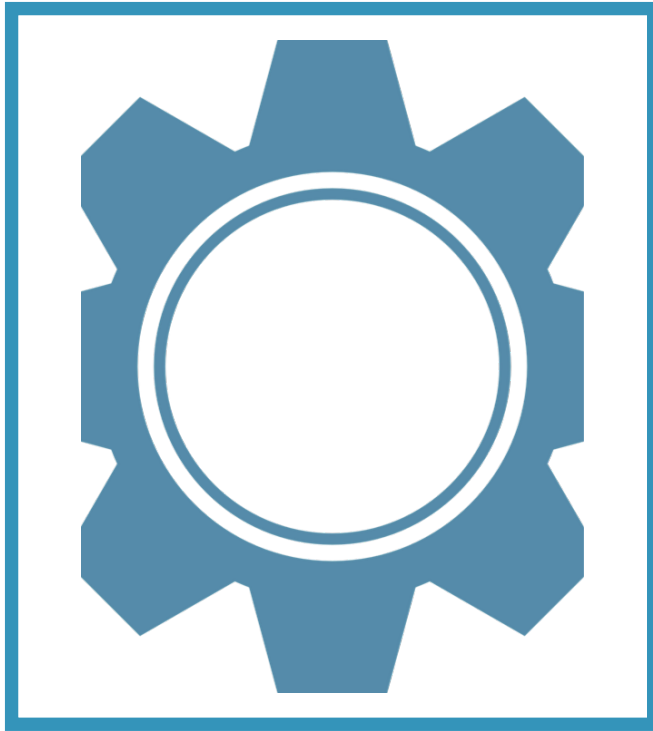


# Change in Circumstances

## (Mixed Active Verified Members/Continuous Coverage Members)

Any change of circumstance entered **on or after June 1, 2023**, that results in a negative action and that member has other household members on Continuous Coverage, the member will be enrolled in Continuous Coverage with the rest of his/her household members until the household MA renewal occurs





# Active Verified/Continuous Coverage (Example)


## Example:

- MA renewal date: 12/2023
- 6/2/2023: Case data change is entered for active member(s), resulting in member no longer being eligible for MA
- Result: Continuous coverage member(s) will remain on continuous coverage and active member(s) will now be on continuous coverage until MA renewal 12/2023



## Data Entry Case Complete= No

- Reminder that data entry case complete should only be set to No if a worker has not entered all data
  - This should NOT be used if pending for verifications or waiting for other information
  - There are renewals that should terminate for failure to provide verification but are stalled due to data entry case complete set incorrectly
- Renewals submitted through PEAK will be set to No until a worker processes the renewal



More information on *Renewals* and *Change in Circumstances* can be found in the COVID Unwind Educational Session (Feb 2023) posted to the HCPF website:

<https://hcpf.colorado.gov/training-topics-reference-documents-and-guides>



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# Questions



# Behavioral Health Administration Community Services

# Behavioral Health Administration High-Level Program Group

- Today we are providing a high-level overview to assist workers with processing application(s) for the *new* Behavioral Health Administration High Level Program Group
- Within the eligibility system, the Behavioral Health Administration application flow follows the MAGI Medical Assistance flow so it will be similar to completing the data entry for a Medical Assistance (MA) application
- Training will be offered soon. In the interim, if an eligibility worker is not comfortable with processing applications that request this new program then the worker can plan to prioritize processing these applications after they participate in the upcoming training, which will be held prior to 45 day application processing deadline

# Behavioral Health Administration High-Level Program Group

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- ❖ Behavioral Health Administration Community Services is a new HLPG utilizing CBMS
  - It follows the same MAGI methodology used for MA, with the following exceptions:
    - Members cannot be dual eligible for both MA and BHA Aid Codes within CBMS
    - MA eligibility will always take priority over BHA
- ❖ With this program, there's no changes to the MA eligibility determination process

## BHA Aide Codes

### X1: BHA Means-tested

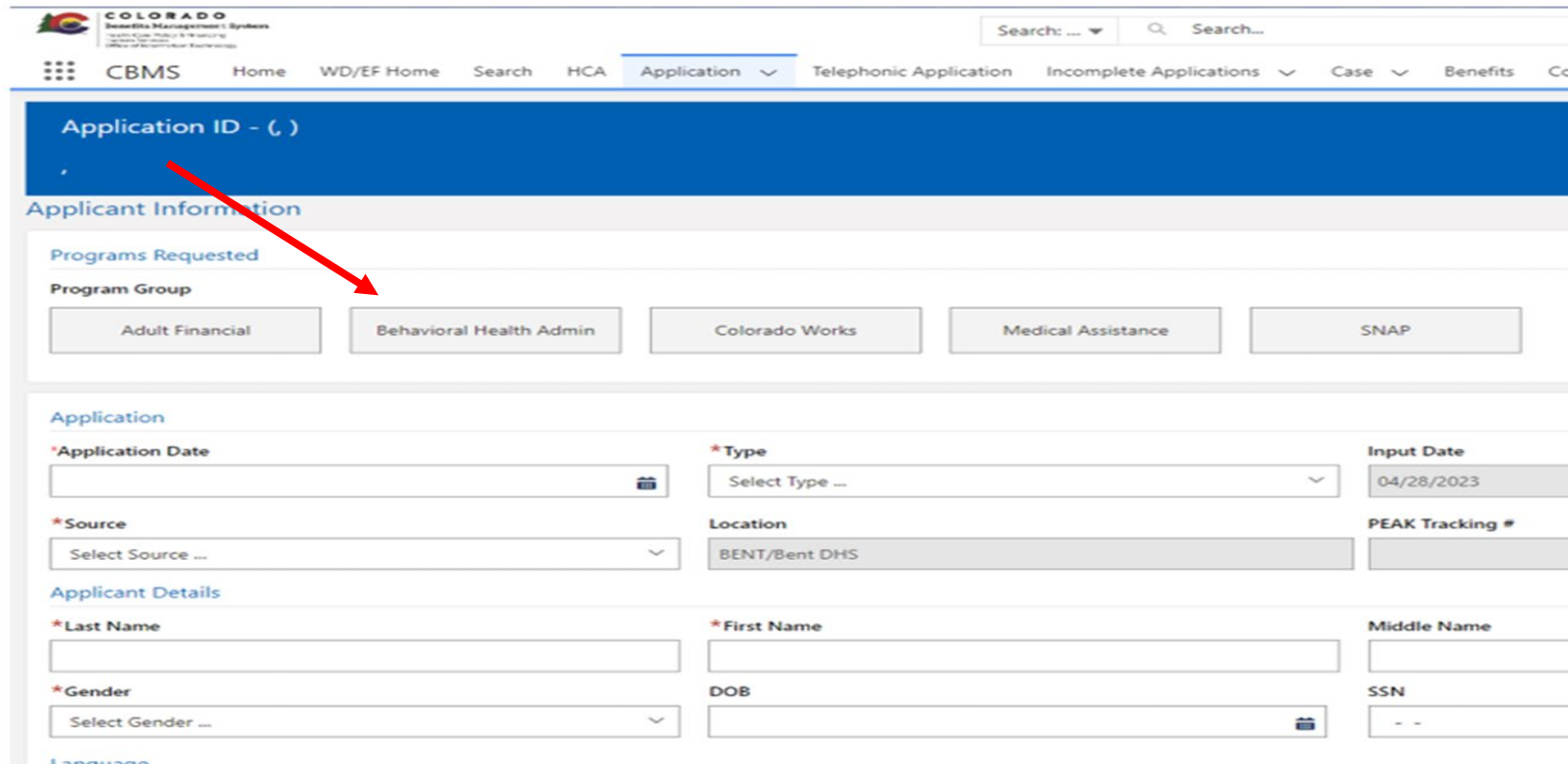
- Eligibility is modeled after MA MAGI's eligibility system process, with some exceptions.
- Income requirement of 300% or below the FPL
- No Citizenship requirement
- No Colorado Residency requirement
- No identity verification requirements (DRA requirements)
- No age restriction requirement

### X2: BHA Non-means tested

- minimum requirements of name, date of birth, gender, and address.
- No asset test requirement
- No income limit requirement
- No Citizenship requirement
- No Colorado Residency requirement
- No identity verification (DRA requirements)
- No age restriction requirement



# Behavioral Health Administration High-Level Program Group



The screenshot displays the 'Application' form in the CBMS system. The 'Program Group' section is highlighted, showing five options: 'Adult Financial', 'Behavioral Health Admin', 'Colorado Works', 'Medical Assistance', and 'SNAP'. A red arrow points to the 'Behavioral Health Admin' button. Below this, the 'Application' section contains fields for 'Application Date', 'Type', 'Input Date', 'Source', 'Location', and 'PEAK Tracking #'. The 'Applicant Details' section includes fields for 'Last Name', 'First Name', 'Middle Name', 'Gender', 'DOB', and 'SSN'.

**Application ID - ( )**

**Applicant Information**

**Programs Requested**

**Program Group**

Adult Financial Behavioral Health Admin Colorado Works Medical Assistance SNAP

**Application**

\*Application Date [ ] \*Type [ Select Type ... ] Input Date [ 04/28/2023 ]

\*Source [ Select Source ... ] Location [ BENT/Bent DHS ] PEAK Tracking # [ ]

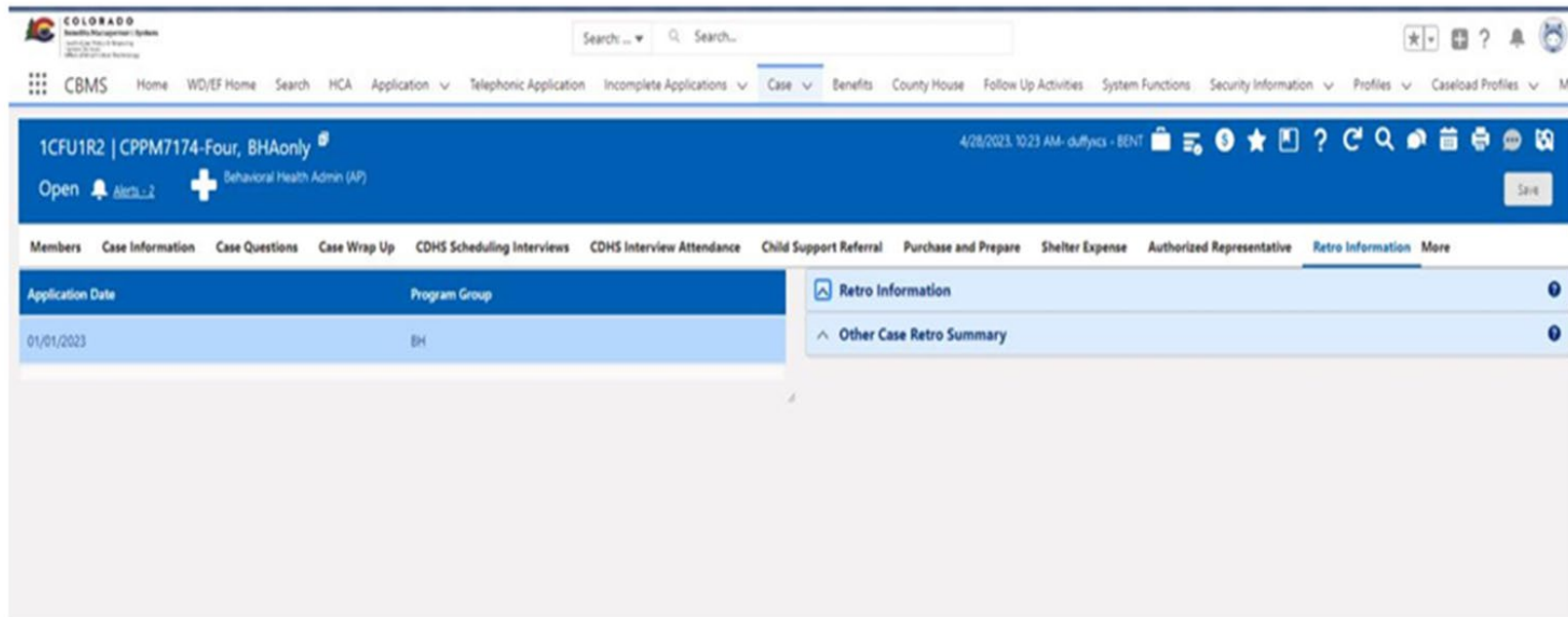
**Applicant Details**

\*Last Name [ ] \*First Name [ ] Middle Name [ ]

\*Gender [ Select Gender ... ] DOB [ ] SSN [ - - ]

❖ ***Behavioral Health Administration*** has been added as an option to the High-Level Program Group

# Behavioral Health Administration High-Level Program Group

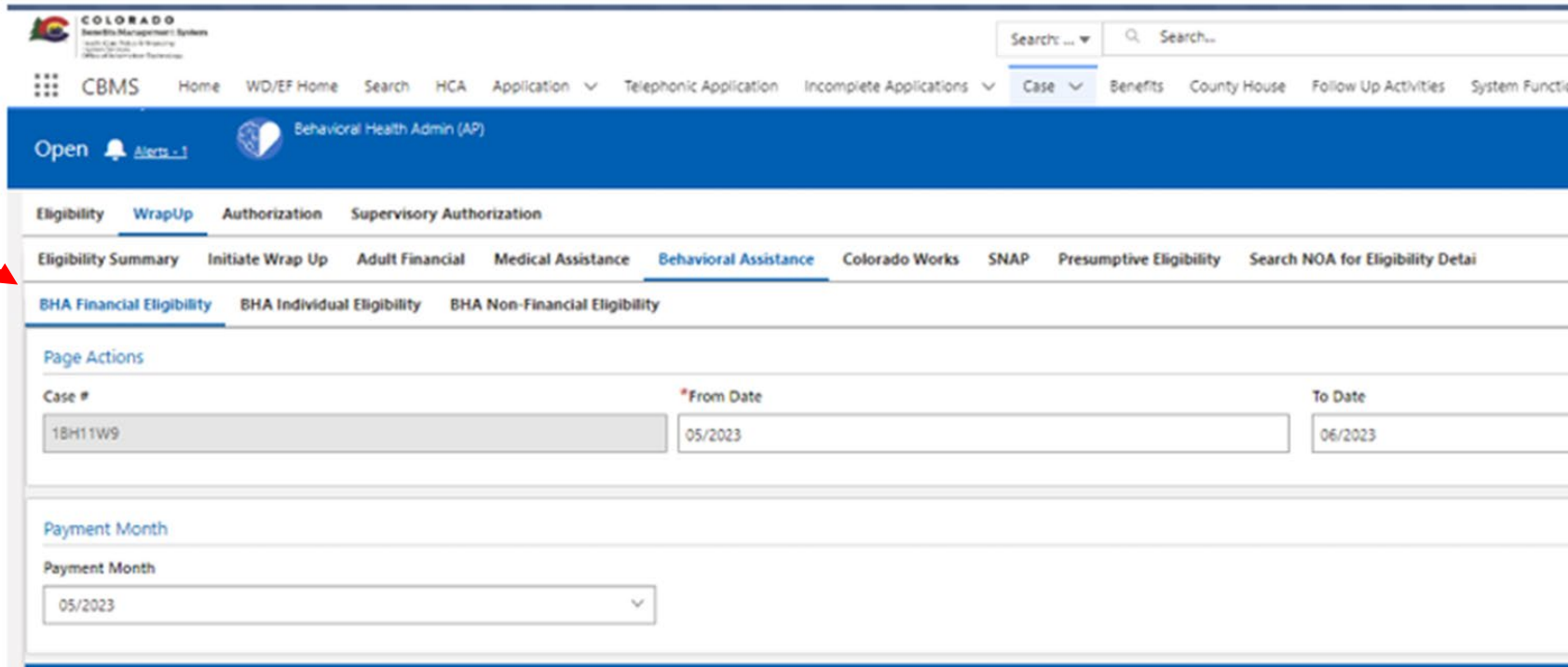


The screenshot displays the Colorado Benefits Management System (CBMS) interface. The top navigation bar includes the Colorado logo, a search bar, and various menu items like Home, WD/EF Home, Search, HCA, Application, Telephonic Application, Incomplete Applications, Case, Benefits, County House, Follow Up Activities, System Functions, Security Information, Profiles, Caseload Profiles, and More. The main header shows the case ID '1CFU1R2 | CPPM7174-Four, BHAonly' and the user 'Behavioral Health Admin (AP)'. The 'Case' menu is expanded, showing options like Members, Case Information, Case Questions, Case Wrap Up, CDHS Scheduling Interviews, CDHS Interview Attendance, Child Support Referral, Purchase and Prepare, Shelter Expense, Authorized Representative, Retro Information, and More. The 'Retro Information' tab is selected, displaying a table with columns 'Application Date' and 'Program Group'. The table contains one row with the date '01/01/2023' and the program group 'BH'. A red arrow points to the 'Retro Information' tab.

Application Date	Program Group
01/01/2023	BH

- ❖ Retro Behavioral Health Administration months
  - can be requested for the current application only, not past applications
  - can be requested at initial application only, not when the case is in ongoing mode

# Behavioral Health Administration High-Level Program Group



The screenshot displays the Colorado Benefits Management System (CBMS) interface. The top navigation bar includes links for Home, WD/EF Home, Search, HCA, Application, Telephonic Application, Incomplete Applications, Case, Benefits, County House, Follow Up Activities, and System Functions. The main header shows 'Behavioral Health Admin (AP)' with an 'Open' button and a notification icon. The left sidebar contains a list of links: Eligibility, WrapUp, Authorization, Supervisory Authorization, Eligibility Summary, Initiate Wrap Up, Adult Financial, Medical Assistance, Behavioral Assistance, Colorado Works, SNAP, Presumptive Eligibility, and Search NOA for Eligibility Detail. The 'Behavioral Assistance' link is highlighted. Below this, the 'BHA Financial Eligibility' link is also highlighted. The main content area shows a 'Page Actions' section with a 'Case #' field containing '18H11W9', a '\*From Date' field containing '05/2023', and a 'To Date' field containing '06/2023'. Below this is a 'Payment Month' section with a 'Payment Month' dropdown menu set to '05/2023'.

- ❖ A new ***BHA Financial Eligibility*** window was added in wrap up to display the BHA Financial Eligibility results
  - layout for these windows is similar to the MA wrap up windows



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# Questions