



Faxing a PAR to eQHealth Solutions

eQHealth Solutions online Prior Authorization Request (PAR) software, eQSuite[®], exists to facilitate the PAR submission and management processes for Health Care Providers in Colorado.

All providers are required to submit their PAR's electronically via eQSuite[®] except those providers on the Exempt list. Providers on the exempt list are permitted to send their PARs via fax, all others must submit your requests via eQSuite[®].

To qualify for the Exempt list one or more of the following conditions must apply.

1. The provider is out of state, or the request is for an out of area service.
2. The provider submits on average, five (5) or fewer PAR's per month and would prefer to submit them by Telephone or Fax.
3. The provider is visually impaired.

If one or more of these conditions apply, a provider may fill out the eQSuite[®] Exception request form and return it to eQHealth Solutions via fax or email.

Once the form is received and processed the provider may begin faxing their PARS. The Colorado PAR Toll Free Fax# is 1-866-940-4288.

If a provider is not on the exempt list and attempts to submit a PAR, eQHealth Solutions will not process the PAR. *Note: The provider will be notified via telephone/phone call*

The providers approved to submit via fax will be notified of the status and any processing issues of their PAR submission (i.e. - Approved, Denied, Pended for Additional Information). *Note: The provider will be notified via telephone/phone call*

For further questions, please contact Colorado PAR Customer Service at **1-888-801-9355**