

Health Care Policy & Financing Colorado System of Care

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Acronyms

BHA - Behavioral Health Administration
CANS - Child and Adolescent Needs and Strengths tool
CO-SOC - Colorado System of Care
ESA - Enhanced Standardized Assessment
EFFT - Enhanced Functional Family Therapy
HCPF - Colorado Department of Health Care Policy and Financing
EHFW - Enhanced High Fidelity Wraparound
ICC - Intensive Care Coordination
NWIC - National Wraparound Implementation Center
EMST - Enhanced Multisystemic Therapy
PRTF - Psychiatric Residential Treatment Facility
QRTP - Qualified Residential Treatment Program
RAE - Regional Accountable Entity
SOC - System of Care
WCC - Workforce Capacity Center



Colorado System of Care (CO-SOC)

What is System of Care:

The whole is greater than the sum of parts

Care coordination in Current System



Well intended, but has minimal quality outcomes for children with complex needs

Care coordination in System of Care



Hands-on and in-depth coordination of intensive treatment and support services = strong quality outcomes

“System of Care*” means: a spectrum of effective, community-based services and supports for Eligible Medicaid Members with significant or complex mental health concerns or other challenges and their families, that is organized into a coordinated network, builds meaningful partnerships with families and youth, and addresses their cultural and linguistic needs, in order to help them to function better at home, in school, in the community, and throughout life.

[*https://gucchd.georgetown.edu/products/Toolkit_SOC_Resource1.pdf](https://gucchd.georgetown.edu/products/Toolkit_SOC_Resource1.pdf)

Workforce Capacity Center

SB25-292

- Certification/Credentialing of EHFw sites
- NWIC EHFw Coaches for CO-SOC EHFw Sites
- NWIC EHFw fidelity metrics such as Wraparound Fidelity Index (WFI-EZ) and the Document Assessment and Review Tool (DART)
- CO-SOC fidelity monitoring for CO-SOC Providers
- CO-SOC “system flag” for CO-SOC providers to bill CO-SOC rate
- CANS Certification and Technical Assistance for EHFw
- Funding for Certification Costs of new or team expansion for CO-SOC services
- Working with MST Services/Affiliates and FFT, LLC.
 - Those organizations monitor to model fidelity and certify sites
 - Collaboration on Colorado Landscape to help ensure the market isn’t over or undersaturated



What does it mean to be a CO-SOC provider?

- Workforce Capacity Center (WCC)
- NWIC Model for EHFw
- EHFw Supervisors partnering with WCC, HCPF, RAEs and QRTPs/PRTFs on CO-SOC policy and procedure development, referrals to CO-SOC, census tracking, and other initiatives under CO-SOC as this is built under the Implementation Plan
- CO-SOC Handbook
- WCC CO-SOC Fidelity Monitoring
- System of Care Philosophy



SOC Philosophy: Core Values

- Family and Youth Driven
- Community-based
- Culturally and Linguistically Competent



SOC Philosophy: Core Principles

- Comprehensive array of services and supports
- Individualized and strength-based services and supports
- Evidence-based and evidence-informed practices
- Trauma-informed
- Least restrictive and natural environment for the Member and family
- Partnerships with the Member and family
- Interagency collaboration
- Care coordination
- Developmentally appropriate services and supports
- Data driven and accountability; and
- Protection of Member and family rights and advocacy.



RAE Roles

- Ongoing Care Coordination for their members
- Authorization of services/treatment
- EHFw Treatment Team member
- CO-SOC Data Collection
- CO-SOC Readiness Activities
- Identifying potential CO-SOC Providers
- Collaboration with QRTPs and PRTFs



Colorado System of Care (CO-SOC) Year 1 SFY25-26

Population

- Medicaid Members between the ages of 11 and 17 years of age who are eligible for either Enhanced MST or Enhanced FFT in accordance with model fidelity guidelines, and
- Is either:
 - Medicaid members discharging from QRTP or PRTF
 - In out of state residential treatment facility upon discharge back home to Colorado, or
 - In an Extended Stay as defined by C.R.S. 27-50-101(13.5)



Services

- NWIC model for Enhanced High Fidelity Wraparound (EHFW)
- Enhanced Multisystemic Therapy (EMST)
- Enhanced Functional Family Therapy (EFFT)

EHFW remains the core of CO-SOC

Flexibility in Year One as the network for EMST and EFFT grows



Enhanced High Fidelity Wraparound

- An Intensive Care Coordination (ICC) intervention
- HCPF, in partnership with the BHA, adopted the National Wraparound Implementation Center (NWIC) model
- Average duration of EHFw intervention is 12 months
- Member and family engagement with CO-SOC
- Creating the care plan using the CANS
- 24/7 oncall/phone



Enhanced High Fidelity Wraparound

- Ongoing utilization of the CANS tool
- EHFw facilitator will serve as point of contact across all agencies on the care plan delivery
- Overlap between QRTP and PRTF of up to 30 days to support transition home
- Liaisons with the QRTP/PRTF providers and the youth's home community
- EHFw facilitators access to come into QRTP/PRTF Facilities



Enhanced High Fidelity Wraparound

- Coaches:
 - Provided by the WCC and in partnership with NWIC.
 - NWIC trained EFHW Coaches
 - 9-12 Teams/sites per Coach
- Supervisors:
 - Clinical Supervisor per site/team
 - Supervises 6-8 facilitators
- Facilitator:
 - Caseload of 8-10 Families
 - Bachelor's Degree or higher



Welcome our experts from the National Wraparound Implementation Center (NWIC)

Funds through WCC

- Certification/Credentialing of NWIC EHFw sites/teams
- NWIC Coaching is covered as these will be FTEs at the WCC
- WCC will provide ongoing CANS Certification costs, Technical Assistance, and virtual/in-person CANS trainings
- Funds to support other start up costs and incentives for EHFw as the budget allows



Next Steps:

- Contact the Regional Accountable Entity(ies)
 - If you are unsure the RAE in your geographic catchment area, you can email hcpf_co_soc@state.co.us
 - RAE1: Annie Stiasny annemarie_stiasny@uhc.com
 - RAE 2: Hannah Wurster hannah.wurster@nhpllc.org
 - RAE 3: Sarah Winfrey sarah.winfrey@cchacares.com
 - RAE 4: Amanda Berger amanda.berger@coaccess.com
- RAEs will be working with HCPF and the WCC to bring providers into the CO-SOC network
- WCC will oversee the CO-SOC statewide Provider Network
- There will be ongoing partnerships and contracts between the WCC, RAEs and HCPF



Stay Connected

- [Improving Intensive Behavioral Health Services for Medicaid \(IBHS\)](#)
3 Advisory Committees which are open to the public
- [Settlement Agreement Announced in Lawsuit Involving Intensive Behavioral Health Services](#)
- [Colorado System of Care Implementation Plan v.1 May 2025](#)
- [Subscribe](#) to the Colorado System of Care (CO-SOC) for Children and Youth Behavioral Health Newsletter
- If you have questions, hcpf_co_soc@state.co.us



CO-SOC Potential Provider Forums

CO-SOC National Wraparound Implementation Center Enhanced High Fidelity Wraparound Potential

Provider Forums: HCPF is excited to host national experts from the National Wraparound Implementation Center (NWIC) to talk about the model. HCPF will present on the CO-SOC philosophy, the partnership with the Regional Accountability Entities (RAEs) and the opportunities for funds to support expansion through the Workforce Capacity Center (WCC). There will also be an opportunity for questions and answers.

CO-SOC Multisystemic Therapy and Functional Family Therapy Potential Provider Forums HCPF is excited to host experts from [FFT, LLC](#) and [MST Services](#) Affiliate Rocky Mountain MST Network at the Kempe Center to talk about their respective models. HCPF will present on the CO-SOC philosophy, the partnership with the Regional Accountability Entities (RAEs) and the opportunities for funds to support expansion through the Workforce Capacity Center (WCC). There will also be an opportunity for questions and answers.

More information can be found on [the website](#).

Discussion & Questions



Thank you!