



Compliance for Cancelled Level II Evaluation

Step 1. The Level I Outcome Letter – Screen shot #1 is of the location of the Level I Outcome Letter in Qualitrac in the Correspondence panel. This letter will indicate that a Level II Evaluation was recommended.

The screenshot shows the Qualitrac interface. At the top, there is a navigation bar with 'Dashboard / Task Queue / Member Hub / Summary' and a user profile for 'Mother Goose - TEMP000000100294 - 01/01/1945'. Below this is a 'Correspondence' section with a search bar and an '+ Add' button. A table lists correspondence items. The first entry is 'Level 1 Outcome', which is highlighted with a red box. The table also shows the addressee as 'Treating Facility: DENVER NORTH CARE CENTER NPI: 1639498173' and the date sent as '06/30/2021 17:27:07'. At the bottom, it indicates 'Showing 1 to 1 of 1 entries' and has 'Previous' and 'Next' navigation buttons.

Letter	Addressee	Date Sent
Level 1 Outcome	Treating Facility: DENVER NORTH CARE CENTER NPI: 1639498173	06/30/2021 17:27:07

Step 2. The Level II Evaluation – Screen shot #2 is of the location of the Level II Evaluation in Qualitrac with a date/time stamp of when it was created. Screen shot #3 is a view of the Cancelled Level II Evaluation which indicates the reason for the cancellation. This evaluation may be printed for records.

The screenshot shows the Qualitrac 'Assessment' section. It features a 'Show 10 entries' dropdown. Below is a table with columns for 'Name', 'Solution Type', and 'Date'. The first entry is 'PASRR II Evaluation', which is highlighted with a red box, and its date is '07/12/2021 12:38 pm', also highlighted with a red box. The second entry is 'PASRR I Screen' with a date of '06/30/2021 05:21 pm'. At the bottom, it indicates 'Showing 1 to 2 of 2 entries'.

Name	Solution Type	Date
PASRR II Evaluation		07/12/2021 12:38 pm
PASRR I Screen		06/30/2021 05:21 pm



Mother Goose
View Member Details

Member ID:
TEMP000000100294

Date of Birth: 01/01/1945

Phone Number:

Client: Colorado

PASRR II Evaluation
Print

Type of PASRR
Not Needed

Assessment Not Needed Reason
Member deceased

Assessment Not Needed Comment
On 7/12 Telligen learned through attempt to schedule Level II Evaluation that member died on 7/10/2021. Cancelling Level II.

Close

Assessment Not Needed Reason	Definition
Document request only	There was a need for existing PASRR documentation to support/complete records, no new Level II needed
Failed appointment attempts	Attempts to schedule Level II Evaluation were unsuccessful following at least 3 attempts over the course of 5 business days
Member deceased	Level II scheduling team receives information regarding the member's passing
Member discharge	Level II scheduling team receives information of planned member discharge for within 1 week of first available Level II Evaluation
No change in condition	Level II scheduling team determines through collateral outreach that RR PASRR was not submitted due to clinical status change, but rather other administrative reasons – Leads to adjustment of original Level 1 Outcome*
No PASRR condition	Level II scheduling team determines through collateral outreach that PASRR Level I Screen was a false positive – Leads to adjustment of original Level 1 Outcome*

*** See additional Step 3 below**



Step 3. The Original Level 1 Outcome Letter – When an adjustment to the Level I outcome is determined necessary during Level II scheduling, the original Level I Outcome Letter will be moved to the Documents panel as indicated in screen shot #4. The revised outcome letter indicating No Level II is Needed will be available in the Correspondence panel as noted in previous screen shots.

Documentation				
Show <input type="text" value="10"/> entries			Search: <input type="text"/>	
Name	Category	Topic	Date Added	Uploaded By
Level I Outcome Letter for Mother Goose	Clinical	Case Note	07/12/2021	jmcclurken
Blank Med List	Clinical	Medication History	06/30/2021	jmcclurkenPPU
Blank H and P	Clinical	Medical & Treatment History	06/30/2021	jmcclurkenPPU

Our goal is to generate relevant documentation for each step needed for PASRR compliance that is routinely and easily accessible within Qualitrac.

Please reach out to Support for any questions at coloradosupport@telligen.com or 833-610-1052.