Welcome to Child Health Plan Plus (CHP+)

CHP+ is public low-cost health insurance for children and pregnant women. CHP+ covers doctor visits, preventive care such as screenings and immunizations, emergency care and other procedures and treatments. CHP+ can help you and your family get healthy and stay healthy.

Now that you’re qualified, there are a few important steps you need to take.

1. **Pay your annual enrollment fee.** Some CHP+ members may have to pay an annual enrollment fee. Pregnant women do not have to pay an enrollment fee. If you have to pay an enrollment fee, you will get a letter in the mail telling you how much your enrollment fee is. This fee is due within 30 days after you qualify for CHP+. If the enrollment fee is not paid within 30 days, you will need to re-apply.

2. **Review your CHP+ Health Plan.** A health plan has been selected for you, but you can change health plans for up to 90 days after you qualify for CHP+. CHP+ health plan options are based on where you live. This brochure tells you about the CHP+ health plans. If you would like to change health plans, you can call 303-839-2120 or 1-888-367-6557.

3. **Pick your provider.** Your CHP+ health plan can help you pick a provider for you or your child.

4. **Schedule a check-up.** Schedule a well-child visit for your child or a preventative care visit for yourself. Even if you or your child are not sick, it is important to get to know your provider.

**What Is Covered?**

- Immunizations
- Prescriptions
- Vision Care and Services
- Dental Care
- Hospital Services
- Primary Care
- Maternity Care
- Emergency Care & Urgent Care
- Well-Child Visits
- Mental/Behavioral Health Care

**Where can I get more information?**

Go online to [CO.gov/HCPF/CHPPlus](https://CO.gov/HCPF/CHPPlus). If you have questions about what you qualify for or your enrollment fee call CHP+ Customer Service at 1-800-359-1991, Monday through Friday, 7:30 a.m. to 5 p.m. (se habla español). Or you can visit the CHP+ office at 655 Bannock St. Denver, CO 80204. If you have questions about your benefits and finding a provider, contact your health plan.

**What does it cost?**

Some CHP+ members may have to pay an enrollment fee and co-pays for certain services. Pregnant women do not have to pay an enrollment-fee or co-pays. Find out more about CHP+ costs at [CO.gov/HCPF/CHPPlus](https://CO.gov/HCPF/CHPPlus).

**How long does CHP+ coverage last?**

CHP+ children are covered for at least 12 months. Pregnant women are covered until 60 days after your baby is born. Call CHP+ Customer Service at 1-800-359-1991 to find out about coverage for your baby.
### CHP+ Health Plans in Colorado

#### Service Area

#### Special Services
- Contracted with all major hospitals in Colorado Access service areas
- More than 200 over-the-counter medicines like vitamins and TYLENOL, with a prescription
- No co-pays for prescription birth control
- $150 toward glasses or contacts per benefit year
- Increased number of visits for physical, occupational and speech therapies
- Direct access to providers through telehealth services
- Access to Colorado Crisis Services
- Access to health care education and care management programs for pregnancy, asthma, depression, diabetes, and other chronic conditions
- Fast response from live customer service support and Spanish-speaking staff
- Enhanced interpretation services
- Quarterly member newsletter
- Opportunity to get involved and provide feedback by joining the Colorado Access Member Advisory Council (MAC)

#### Contact
- **Phone**: 1-888-214-1101; TTY: 1-888-803-4494
- **Website**: [www.coaccess.com](http://www.coaccess.com)

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#### Special Services
- Customer service phones answered by a person, not a machine
- Customer service and How Well Doctors Communicate based on CAHPS Survey
- Access to Spanish-speaking staff and other interpreter services
- Specialized case management programs
- Expanded telehealth services
- Access to secure member portal and mobile application that enables members to view claims history, request ID cards, do a provider search to locate in-network participating providers, and many more helpful resources
- Health education materials available for over 5,000 different topics on health-related conditions and procedures

#### Contact
- **Phone**: 1-800-475-8466; TTY: 1-800-659-2656
- **Website**: [www.fridayhealthplans.com](http://www.fridayhealthplans.com)

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#### Special Services
- $150 toward glasses or contacts per benefit year
- No co-pays for covered visits and prescriptions
- Many over-the-counter medicines at no cost, with a prescription filled at a network pharmacy
- No co-pay for 30 outpatient visits for physical, occupational, speech therapy per benefit year
- No co-pay for outpatient mental health visits
- Nurse advice line available 24 hours
- Access to secure member website/application named MyChart, members can access medical records, access test results, message their doctors, make appointments, set reminders, order prescription refills, and access to health information
- Quarterly member newsletter
- Customer service staff speak Spanish and have access to interpreter services for multiple languages

#### Contact
- **Phone**: 1-303-602-2100; TTY/TDD: 711
- **Website**: [www.denverhealthmedicalplan.com](http://www.denverhealthmedicalplan.com)

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#### Special Services
- 24/7 visit with a doctor to get advice, referrals, prescriptions & nurse advice line
- $50 toward glasses
- Get the services you need in one location: primary care appointments, pharmacy, medical imaging, and lab services
- Online services include live chat with a doctor, pharmacist, financial counselor, member services, and to make a primary care appointment
- KP.org allows you to view your test results and email your doctors
- Interpreter services for all languages including Spanish-speaking customer service staff and bilingual providers
- Free classes - including women's health, smoking cessation, nutrition, and stress management
- Case management programs available for chronic conditions
- Free access to Calm & MyStrength apps
- 11 locations that offer OB/GYN care
- OB/GYN RNs available by email or phone Monday - Friday 8am-5pm
- Many pregnancy tools & resources online

#### Contact
- **Phone**: 1-303-338-3800; TTY: 711
- **Website**: [www.kp.org](http://www.kp.org)

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#### Special Services
- Access to all major hospitals in Colorado
- Low or no co-pays for most routine services. All medical preventative services and most prescription birth control have no co-pays
- $50 toward glasses
- Health education and case management for conditions like, pregnancy, diabetes, and heart disease
- Offer an educational and incentive program to earn rewards for improving health
- Support for high risk pregnancy
- Prenatal resources and support groups through a mobile application
- Cover many over-the-counter medicines with a prescription
- Smoking cessation assistance and coordination
- Access to virtual doctor appointments
- Care coordination and nurse advice line available 24/7
- Customer service interpreter services available, including Spanish
- Access to secure member website for selecting a PCP, viewing claims history, viewing in-network providers, ordering ID cards, and more
- Access to crisis support

#### Contact
- **Phone**: 1-800-346-4643; TTY: 711
- **Website**: [www.rmpay.org](http://www.rmpay.org)