

School Health Services Program

Department of Health Care Policy and Financing
and
Colorado Department of Education

Program Updates
Mid-Year Training 2025

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COLORADO
School Health Services Program

Acronyms

Acronym	Full Name
BOCES	Boards of Cooperative Education Services
CDE	Colorado Department of Education
CMS	Centers for Medicare and Medicaid Services
FAQs	Frequently Asked Questions
FY	Fiscal Year
HCPF	Department of Health Care Policy and Financing
IEP	Individual Education Program
IFSP	Individualized Family Services Plan
LSP	Local Services Plan
NAME	National Alliance for Medicaid in Education
NPI	National Provider Identifier
OPR	Ordering, Prescribing, and Referring
PHE	Public Health Emergency
SHS	School Health Services



Agenda

Department of Health Care Policy and Financing (HCPF)

- CMS Comprehensive Guide
- NPI OPR resources
- More Billing and Enrollment Resources
- SHS Stakeholder Program
- NAME Conference
- Program Resources
- Outreach Resources

Colorado Department of Education (CDE)

- CDE SHS Learning Tool
- Local Services Plan (LSP)
- Reimbursement Spending Report
- Parental Consent



HCPF Updates



COLORADO

School Health Services Program

CMS Comprehensive Guide

Timeline

FY 2022-23
May 18, 2023 CMS
Issues Guidance

**FY 2023-24 &
FY 2024-25**
HCPF analyzing
potential impact to
program and
developing
implementation plan

FY 2025-26
HCPF works with
CMS to approve
changes to PACAP
and SPA

FY 2026-27
July 1, 2026
CMS deadline and
effective date for
mandatory changes

The SHS program will operate according to current rules and regulations in the program manual until changes have been approved by CMS.



CMS Comprehensive Guide

- Delivering Services in School Based Settings: A Comprehensive Guide to Medicaid Services and Administrative Claiming issued May 18, 2023
- Participants will be notified prior to any program changes
- Review and direct questions to HCPF
- No anticipated changes around direct service billing
- CMS suggested several program enhancements that Colorado already had in place

Changes to be included in State Plan Amendment submission:

- Bus aides not qualifying specialized transportation
- Time study number of moments and length time study



National Provider Identifier (NPI) Requirement

Physical Therapy (PT), Occupational Therapy (OT), and Speech, Language, and Hearing Services July 1, 2024 or later must have a valid NPI in the ordering, prescribing, and referring (OPR) field

- District/BOCES NPI is no longer valid in the OPR field
- Services with invalid OPR NPIs including Medicaid Provider ID will be denied

Reminders:

- 120-day timely filing requirement
- Service documentation is required for providers to be on your direct service staff pool list
- CMS compliance requirement
- These providers are considered unqualified without a Medicaid provider ID and should not be on your staff pool list



<https://hcpf.colorado.gov/opr-claims>



National Provider Identifier (NPI) Requirement – How we got here

**Notified of
requirement
during
annual
training**

**August
2021**

**Stakeholder
individual
provider
pilot and
development
of best
practices**

**January
2022**

**October
2022**

**Claims
without valid
Individual
Medicaid
provider ID
start
denying**

**August
2023**

**July
2024**

**October
2024**

**District/
BOCES NPI
must be
used with
March 2022
grace
period**

**All districts
start
enrolling
individual
providers**

**Providers
without valid
Medicaid
provider ID
removed
from staff
pool list**



National Provider Identifier (NPI) Requirement – Tips

Step by step directions and FAQs are included in the NPI OPR Guide

Use Gainwell provider call center or portal to see if provider is enrolled and/or troubleshoot

Email SHS general email with an Application Tracking Number (ATN) and details of unresolved issue to escalate or for general questions

Track Medicaid Provider ID expiration dates so providers are removed when IDs expire

Monitor Explanation of Benefits for claims in Interchange to ensure program compliance

- Claims with invalid NPIs or Medicaid Provider IDs will be denied
- Findings for:
 - Unqualified providers assigned an RMTS moment
 - Salaries and benefits claimed for unqualified providers

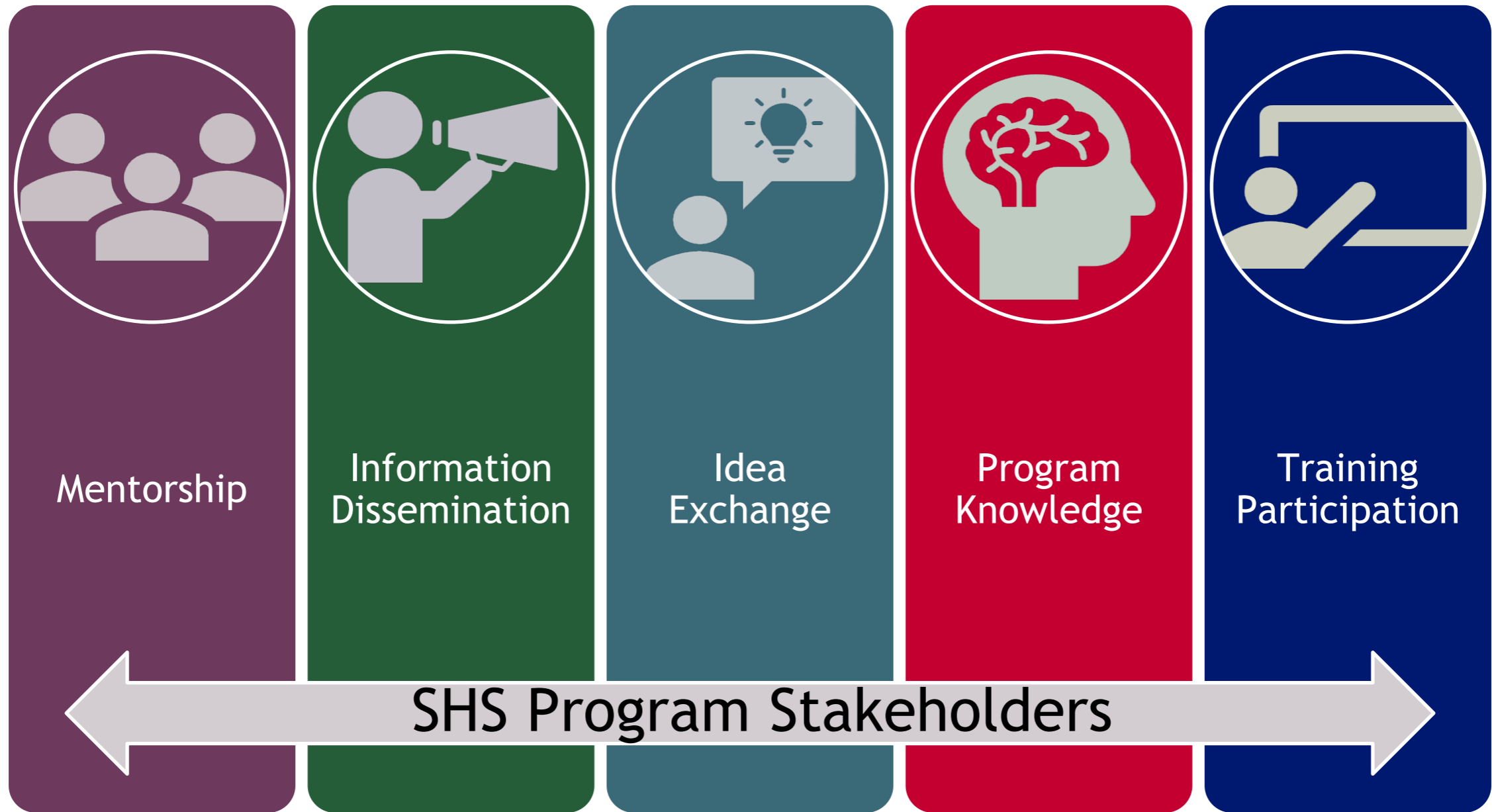


More Billing and Enrollment Resources

- [Revalidation website](#)
 - Individual providers
 - District/BOCES
- [Provider enrollment training](#)
- [Gainwell switching to Optum for provider call center](#)
 - Test callers for soft launch
 - Knowledge Tool
- Cover All Coloradans reminder
 - [Letter emailed to coordinators](#)
12/02/2024
 - Does not increase SHS reimbursement



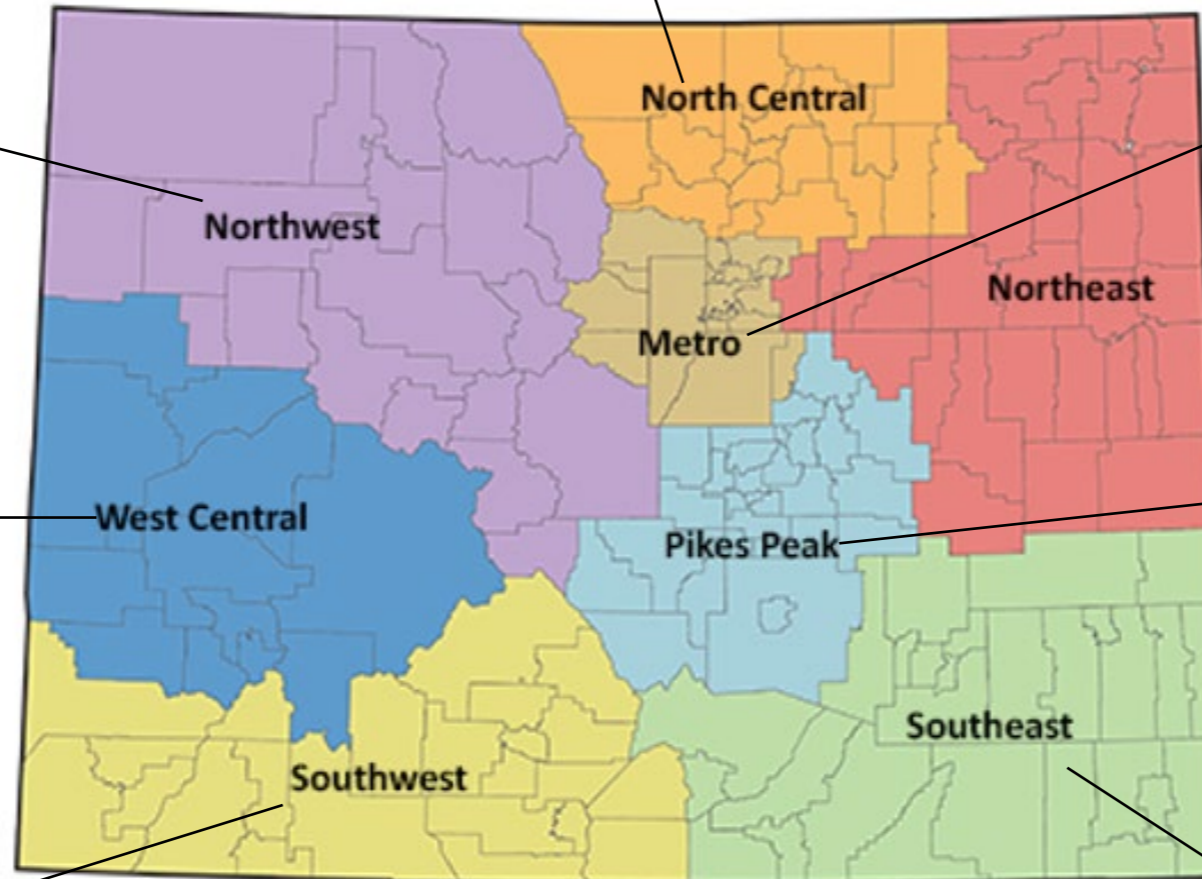
SHS Program Stakeholders



Stakeholders contact districts they represent at least three times per fiscal year. Make sure your stakeholder's email address is added to your district/BOCES' safe list.



Who is your Stakeholder?



Gary Galvin, Weld 6

Lynda Keeley, Cherry Creek
Marie LeBlanc, Englewood Schools
Nancy Bunjes, Adams 12

Sheryl Pixley, El Paso 49
Leslie Burdekin, Pikes Peak BOCES
Michelle Camille, Pueblo School District

Heidi Forward-Kraft, Canon
City Schools

Community Partners
Aurora Ramsden, Frontline
Jason Ambrose, The Consortium
Joe Kinney, Kinney & Associates

Eva Geske, Mesa County Valley
Traci Woofter, Ute Pass BOCES

Eva Geske, Mesa County Valley

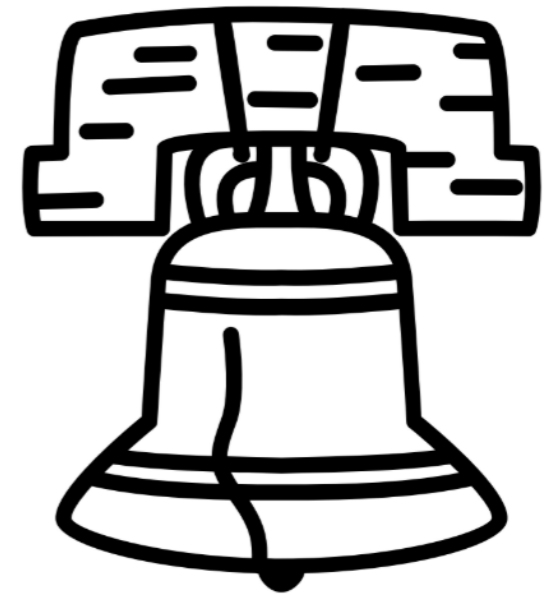
Marlee Hart,
Archuleta/Dolores/Montezuma-Cortez, San
Juan BOCES

National Alliance for Medicaid in Education (NAME)

- October 2024 conference held in Denver
- CMS Comprehensive Claiming Guide
- General sessions by CMS and the Department of Education (DOE)
- Colorado stats:
 - Presented at both breakout and nuggets sessions
 - Four members of NAME leadership
 - Tied for highest attendance

SAVE THE DATE

Philadelphia
October
7-10, 2025



www.medicaidforeducation.org



Program Resources

SHS
Program
Website
and Manual

Monthly
Office
Hours

InterChange
Billing
System

Contract
with
HCPF

Call or
Email

Newsletters



Toolkit Materials to Support Ongoing Member Renewals

We appreciate your continued support in raising awareness about Health First Colorado (Colorado's Medicaid Program) and Child Health Plan *Plus* (CHP+) enrollment and ongoing eligibility reviews.

Materials in our toolkits can be used to increase awareness and help Keep Coloradans Covered:

- Print and/or email flyers reminding Health First Colorado and CHP+ members to [Prepare for and Take Action](#) when their eligibility is reviewed.

Raising Awareness of Medicaid Renewals

This half sheet flyer can be printed and handed out to help remind Health First Colorado or CHP+ members to prepare and take action when it's their time to renew

Take Action Toolkit/flyers

You can help #KeepCOCovered



Do You Have Medicaid or CHP+? Get Ready to Renew!



Update your contact information and sign up for notifications in the Health First Colorado app or your PEAK account.



When it's your time to renew, complete, sign and return your paperwork right away.



Return documentation through the Health First Colorado app, online at co.gov/PEAK, or by mail.



Need help? Scan the QR code to find your County Department of Human Services or visit hfcgo.com/renewals



What if I no longer qualify?

Other health coverage options include:

- **Employer** coverage, check with your employer to learn about options, rules and deadlines.
- Coverage through a **family member's** health insurance.
- Coverage through **Connect for Health Colorado** (Colorado's official health insurance marketplace).
- Coverage through **Medicare**, for people age 65 or older or people under 65 with certain disabilities.
- Coverage for **active or former military, naval, or air service** through Tricare (active) or VA (veterans).

If you have questions or need help visit hfcgo.com/options to learn more.

Health First Colorado Renewals Page

Existing members can learn more about renewals by visiting Health First Colorado's renewal webpage, available in [English](#) and [Spanish](#).

Health First COLORADO
Colorado's Medicaid Program

search the site GO Log in to PEAK | En Español Select Language

Apply Now Find a Doctor Benefits & Services News & Resources About Get Help

Renewals FAQs

Renewals: What you need to know

If you get health coverage through Health First Colorado (Colorado's Medicaid program) or Child Health Plan *Plus* (CHP+), your eligibility is reviewed annually.

Some members will be automatically renewed based on the most recent information already on file with the state. Other members will need to go through the renewal process.

If you are auto-renewed

- You will get a letter about 60-70 days before your renewal deadline saying your health coverage has been renewed.
- No additional information is needed.
- Health coverage will be renewed for twelve months.



**An extra hand
for parents with
their hands full**

Now, you have one less thing to worry about. Health First Colorado offers free or low-cost health insurance for kids and teens. Children can get regular check-ups, immunizations, doctor and dentist visits, hospital care, mental health services, prescriptions and more. Families of four earning up to nearly \$39,000 annually or more may qualify.

Go to **HealthFirstColorado.com**
or call **1-800-221-3943**
to learn more about affordable
health coverage for your family.

 
InsureKidsNow.gov

 **Health First
COLORADO**
Colorado's Medicaid Program

General Awareness About Kids Coverage

Flyers can be printed and handed out to alert parents about Health First Colorado health insurance coverage for their kids.

You can help [#KeepCOCovered](#)

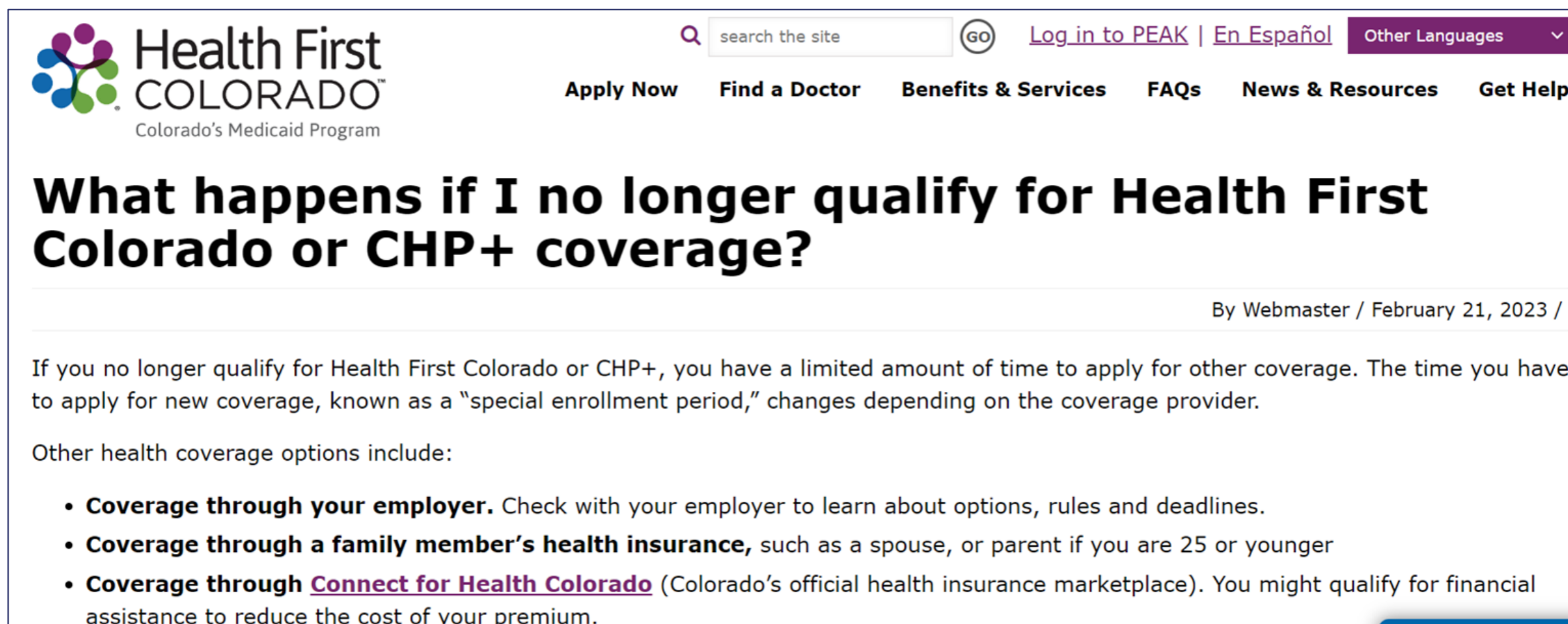
Appeals Resources

NEW English and Spanish Appeals videos, plus new web pages are now live on the Health First Colorado and HCPF websites!

- English Health First CO:
<https://www.healthfirstcolorado.com/appeals>
- Spanish Health First CO:
<https://www.healthfirstcolorado.com/es/apelaciones/>
- English HCPF:
<https://hcpf.colorado.gov/appeals#KeepingYourHealthCoverage>
- Spanish HCPF: <https://hcpf.colorado.gov/apelaciones>

You can help #KeepCOCovered

People who do not qualify for Health First Colorado or CHP+ can learn more about other health coverage options on the Health First Colorado webpage, available in [English](#) and [Spanish](#).



The screenshot shows the Health First Colorado website header with the logo, a search bar, and navigation links. The main content area features an article titled "What happens if I no longer qualify for Health First Colorado or CHP+ coverage?" by the Webmaster, dated February 21, 2023. The article text explains that users have a limited time to apply for other coverage and lists three options: employer coverage, family member's health insurance, and Connect for Health Colorado.

Health First COLORADO™
Colorado's Medicaid Program

search the site GO [Log in to PEAK](#) | [En Español](#) [Other Languages](#) ▼

[Apply Now](#) [Find a Doctor](#) [Benefits & Services](#) [FAQs](#) [News & Resources](#) [Get Help](#)

What happens if I no longer qualify for Health First Colorado or CHP+ coverage?

By Webmaster / February 21, 2023 /

If you no longer qualify for Health First Colorado or CHP+, you have a limited amount of time to apply for other coverage. The time you have to apply for new coverage, known as a "special enrollment period," changes depending on the coverage provider.

Other health coverage options include:

- **Coverage through your employer.** Check with your employer to learn about options, rules and deadlines.
- **Coverage through a family member's health insurance,** such as a spouse, or parent if you are 25 or younger
- **Coverage through [Connect for Health Colorado](#)** (Colorado's official health insurance marketplace). You might qualify for financial assistance to reduce the cost of your premium.

Colorado Department of Education Updates

*Sarah Blumenthal
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Colorado Department of Education (CDE), School Health Services Office*



CDE Updates Agenda

- ❖ Local Services Plan
- ❖ Reimbursement Spending Report
- ❖ Parental Consent



LSP Reminders

LSP Revisions

- Can be initiated at any time during the 5-year plan period
- Must align with community health assessment
- Must include (1) a revised LSP and (2) an LSP companion form

LSP Renewals

- CDE recommends ten months to complete a new LSP submission
- If you don't know when your LSP will end, check the CDE SHS website to find your cohort group.



Parental Consent Forms

Prior to accessing a child's or parent's public benefits for the first time, a public agency must:

- Obtain written parental consent informing parents of what Personally Identifiable Information (PII) may be disclosed, why, and with whom the information will be shared. This is required under the Family Education Rights Privacy Act (FERPA).
- **These parental consent forms concern the disclosure of PII necessary for billing purposes. It is not consent to bill Medicaid.**



Parental Consent Update

Per the United States Department of Education on 12/27/24:

The Secretary is withdrawing a notice of proposed rulemaking, which proposed to amend regulations under Part B of the Individuals with Disabilities Education Act (Part B of IDEA or the Act) that govern the Assistance to States for the Education of Children with Disabilities program, including the Preschool Grants program.

****Next Steps: No changes to district business operations for parental consent forms****

[Federal Register :: Assistance to States for the Education of Children With Disabilities; Withdrawal](#)



Reminder

If under comprehensive review, parental consent forms are due Friday, February 28, 2025.

Reimbursement Spending Reports to CDE:

- **Report due:** Friday, February 28, 2025

For Local Services Plans ending in June of 2025:

- **Initial review draft:** Tuesday, June 17, 2025
- **Final submission:** Tuesday, July 1, 2025



Questions or Comments?



Thank You

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