



Dear Case Manager,

Beginning August 21, 2023, CCM users should no longer contact the Gainwell Provider Services CCM Call Center to report issues with the system.

Please submit requests for support by completing and submitting a [CCM Support Request](#). Requests for password resets should be submitted to [commit\\_helpdesk@gainwelltechnologies.com](mailto:commit_helpdesk@gainwelltechnologies.com).

Thank you,

Department of Health Care Policy & Financing