

Dear Case Manager,

The CCM Activity Log issue has been resolved. Case Managers may resume activities in the Activity Log screen. Please sign out, clear your cache and cookies and sign back in.

Thank you,

Department of Health Care Policy & Financing

Dear Case Manager,

At 11:00 AM MT, it is requested that all users do not use the Activity Log feature of MedCompass. An issue has been identified with the drop down selections in the "Method of Contact" field. The issue is anticipated to be resolved in approximately 30 minutes.

Please do not resume any activities in the Activity Log screen until you have received further communication confirming that it has been resolved.

Thank you,

Department of Health Care Policy & Financing