

Dear Case Manager,

The following job aids have been updated in the [Care and Case Management \(CCM\) Training Resources](#) folder:

- Appeal Records
- Critical Incidents for Case Managers
- Colorado Intake Screen Tool
- Legacy Instrumental Activities of Daily Living (IADL)
- Legacy Service Plan
- Page Resources
- Search or Add a Member
- Service Planning Checklists
- Service Plan/Care Plan/Bridge Interface
- Tracking TCM Time

Thank you,

Department of Health Care Policy & Financing