

Behavioral Health and Integration Strategies Subcommittee

January 6, 2021

Presented by:
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COLORADO

Department of Health Care
Policy & Financing

Our Mission

Improving health care access
and outcomes for the people we
serve while demonstrating sound
stewardship of financial
resources



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Objectives

- Introductions
- Housekeeping
 - Meeting minutes
- COVID-19 updates
- DOC Metric Review
- Crisis Services Recommendations
- Future Priorities Brainstorming
- Wrap up and next steps



Housekeeping

- Meeting Minutes: October, September and December

COVID-19 Updates

- COVID-19 vaccine distribution plan
 - No fee for Medicaid members
- Federal relief package
- Public Health Emergency



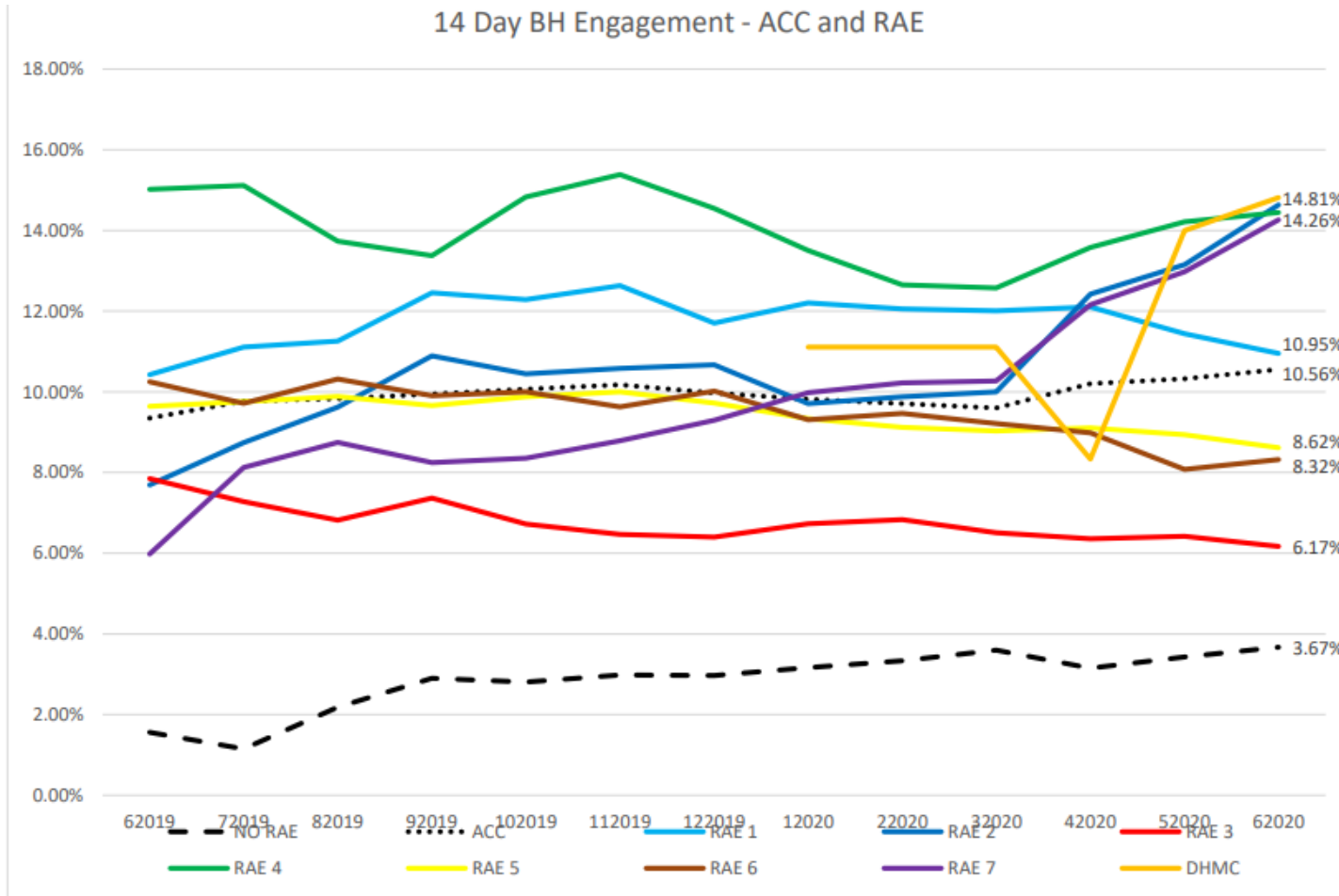
DOC Metric Review



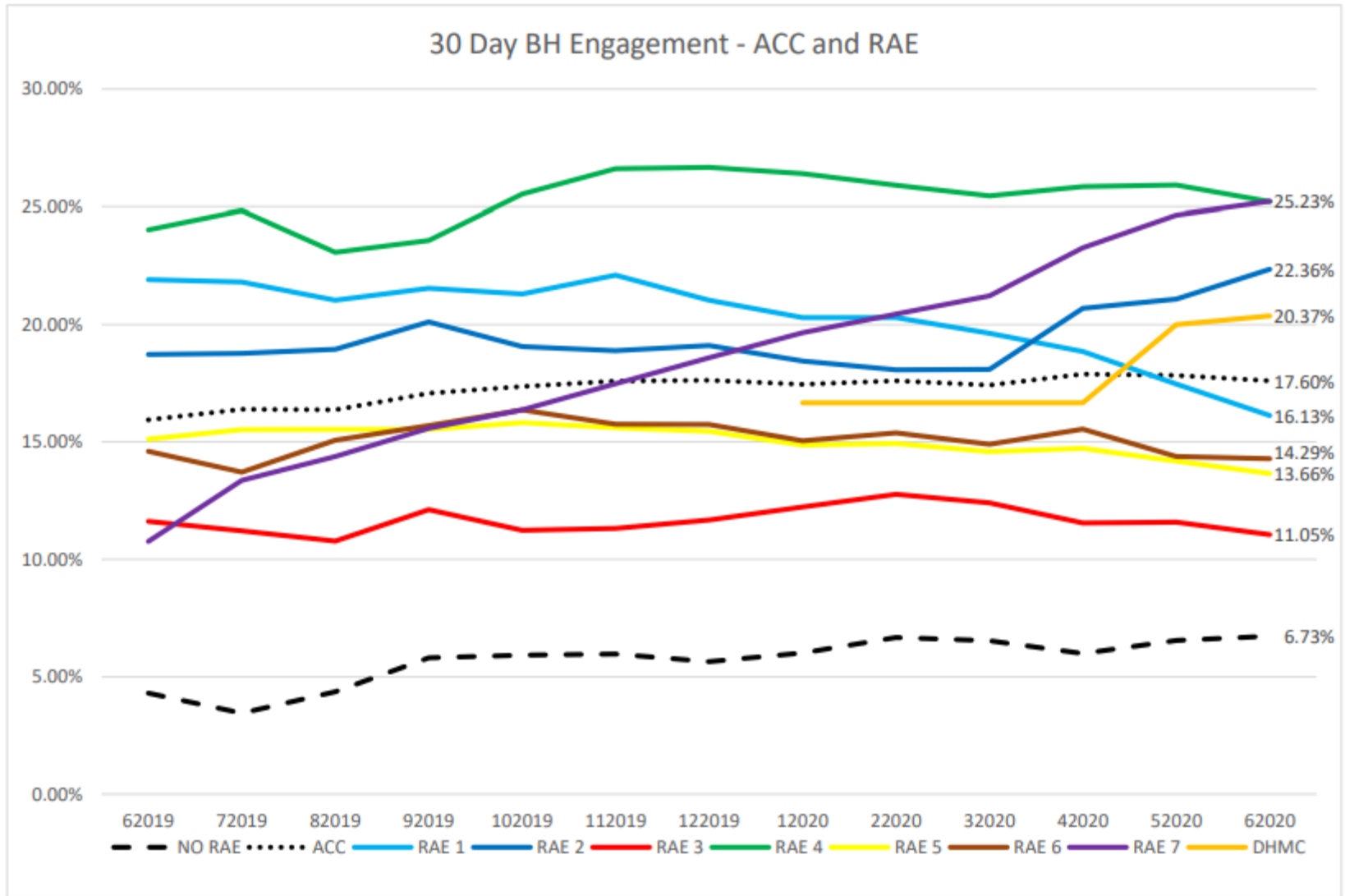
DOC Metric Review:

DOC BH Engagement June 2020

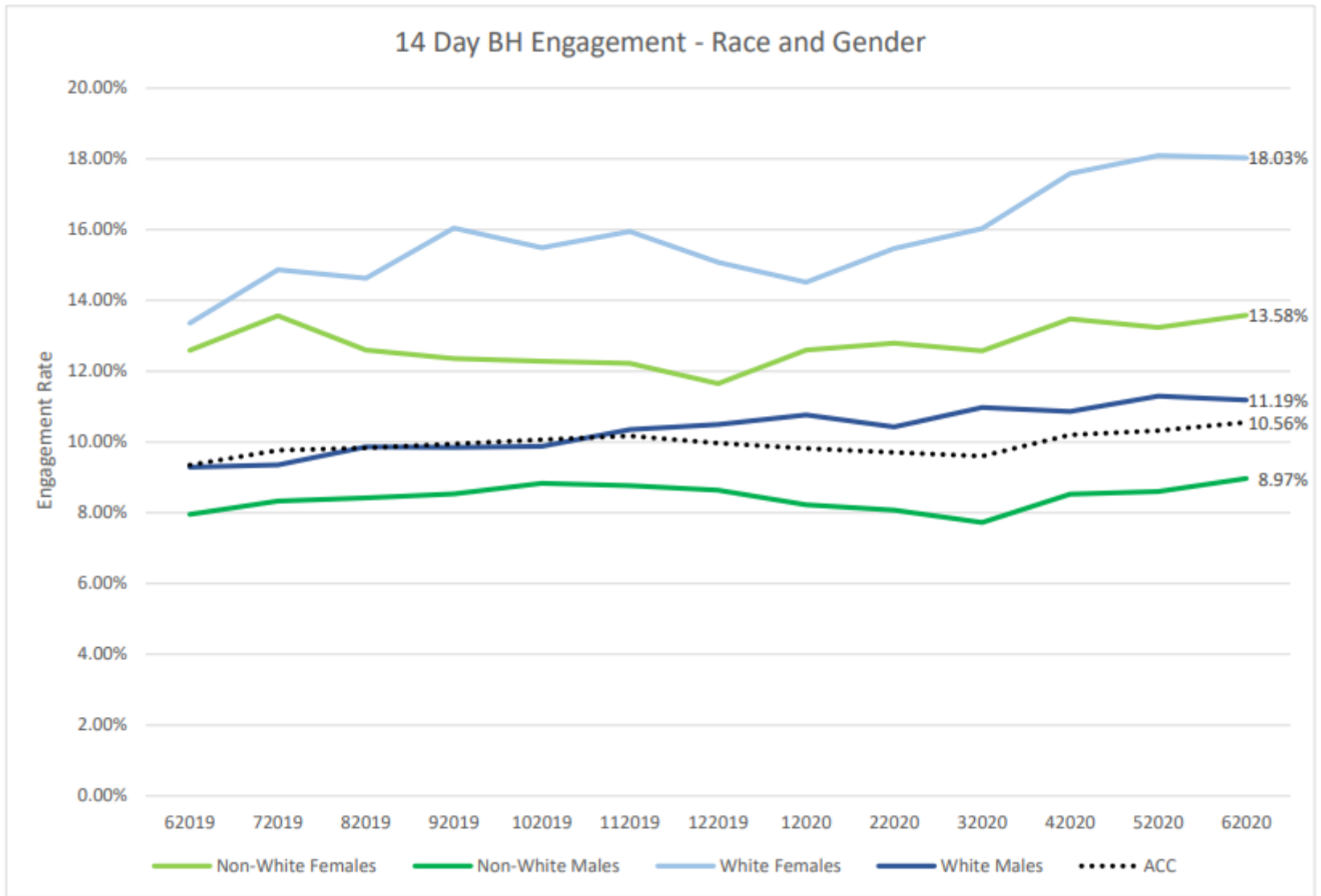
Medicaid Release Volume	Engagement Volume	Performance Rate	Target Rate	Difference (%)	Difference (Members)
7096	749	10.56%	10.23%	-0.33%	-23



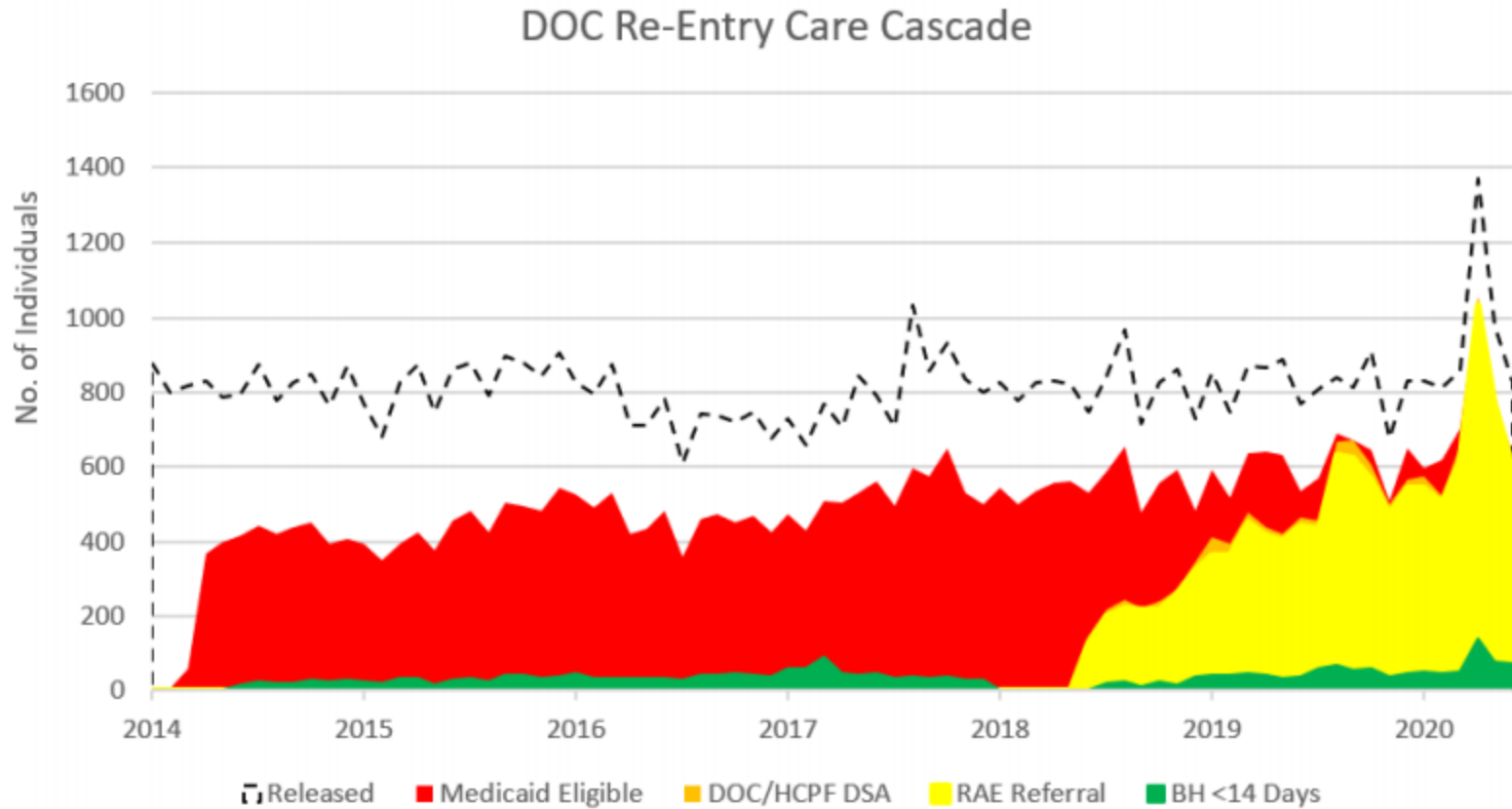
DOC Metric Review:



DOC Metric Review:



DOC Metric Review:



Reactions:

- What questions do you have?
- Reaction to how the information is presented
- What Colorado specific factors contribute to regional, gender, and racial disparities?
- Ongoing updates

Crisis Service System Recommendations



Feedback from PIAC

- Consistently push for improved equity, diversity and inclusion for providers
- Remember to incorporate schools in coordination efforts
- Concern that member support in crisis services is more difficult to access than in the past
- Proposed Federal HHS rule changes might make data sharing easier

Ideal State

- To have behavioral health systems (Medicaid, crisis services, providers, community resources, etc.) working together to ensure Medicaid members have appropriate access to all levels of behavioral health services as needed.
Behavioral health systems will appreciate, understand, communicate, collaborate and align with each other.

Items needed to reach the ideal state

- Effective communication to members
- Aligned metrics between Regional Accountable Entities (RAE) and Administrative Services Organizations (ASO)
- Routine Data Sharing
- Equity, diversity and inclusion are reflected in policy and workforce

Recommendation:

Meet: BHIS recommends that HCPF create a policy memo directing program management staff to monitor how RAEs are collaborating with regional ASOs. The memo should encourage RAEs to initiate or participate in regular meetings between RAEs and ASOs to understand and align performance monitoring as it relates to Medicaid members.

Recommendation:

Replicate: BHIS recommends that HCPF and RAEs duplicate and expand on effective community coordination efforts already in existence. HCPF can use an existing forum such as the Learning Collaborative or create a new forum to address this work. Representatives from existing programs should be included in this work.

Recommendation:

Participate: BHIS recommends that representatives from PIAC, BHIS, HCPF, RAEs and ASOs participate in Behavioral Health Task Force implementation work. Task Force goals that support ASO and RAE alignment should be priorities. These include:

- improving care coordination
- supporting crisis co-responder models
- increasing workforce diversity (in terms of background and provider type)
- developing a statewide behavioral health authority that supports RAE and ASO alignment

Recommendations Next Steps:

- Final edits
- Submission to PIAC

Future Priorities Brainstorming



Breakout Questions:

Goal is to build rapport with participants and identify priorities for the upcoming year.

- What is your name and who do you represent?
- How did you get involved in this work?
- What is one BHIS related hope/concern/priority you would like to see addressed in 2021?
- What is one personal intention or goal for 2021?



Wrap Up and Next Steps

- Meeting materials to be posted on the BHIS webpage.
- Next meeting: February 3, 2021



Questions?



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Thank you!



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