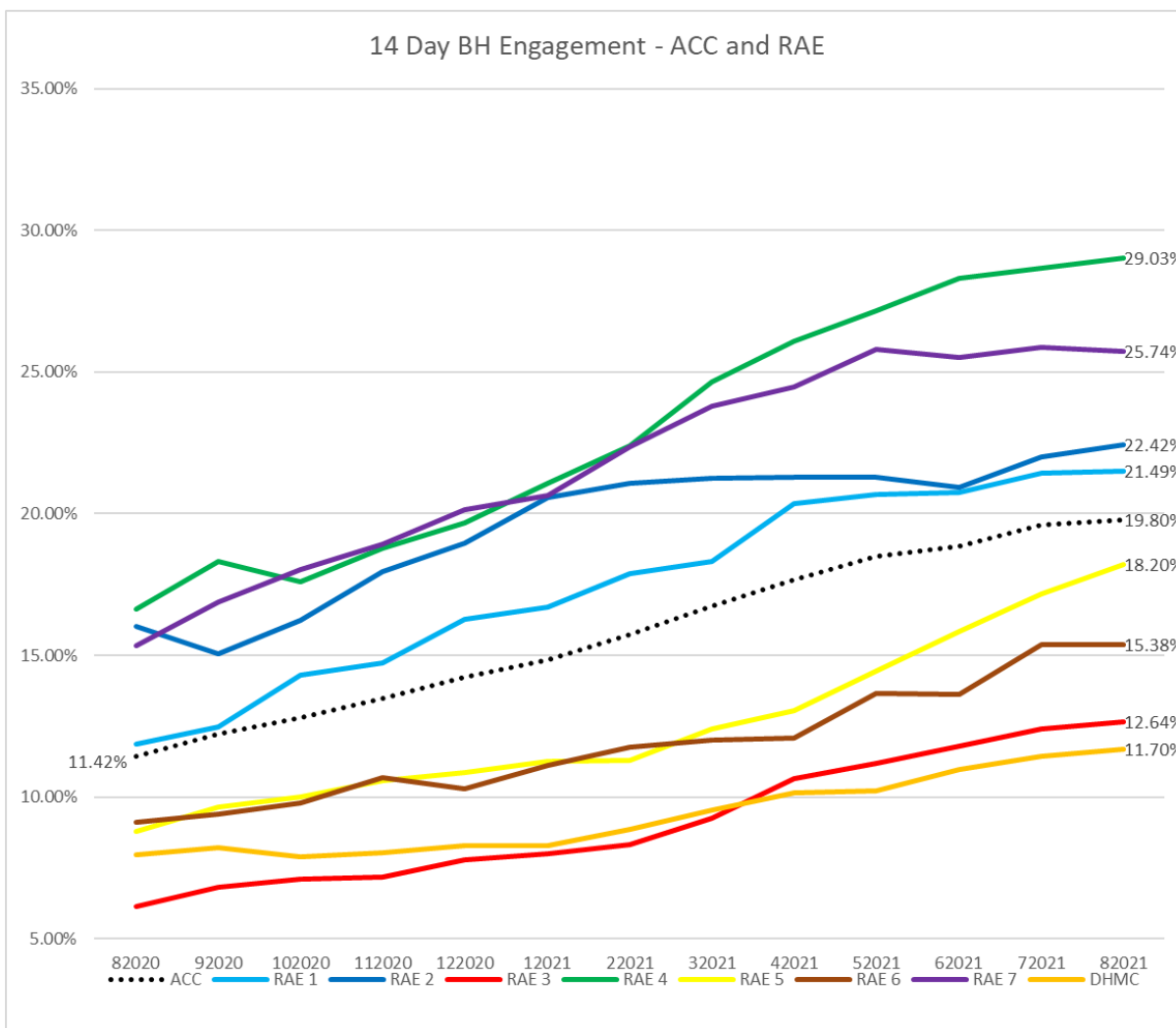


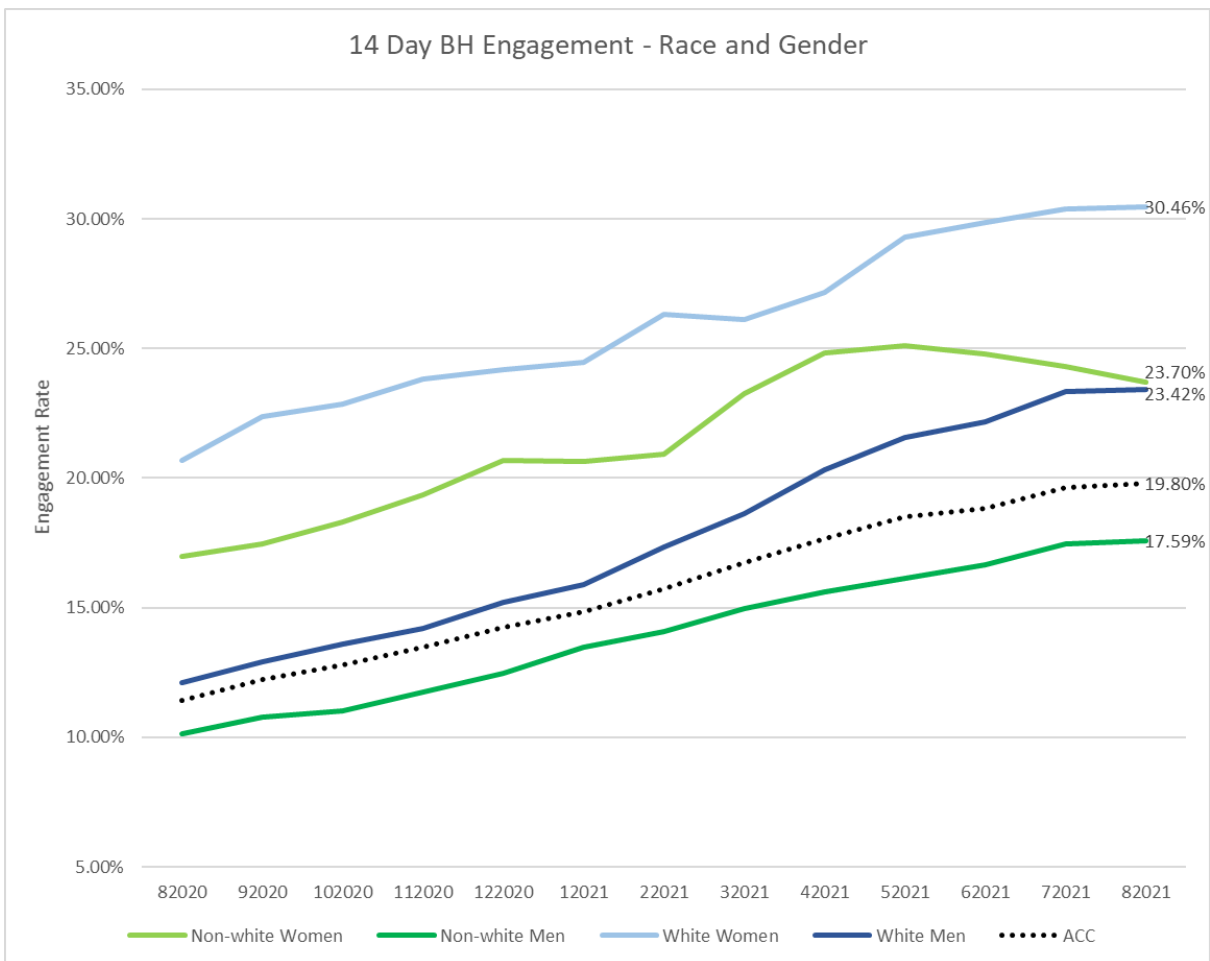
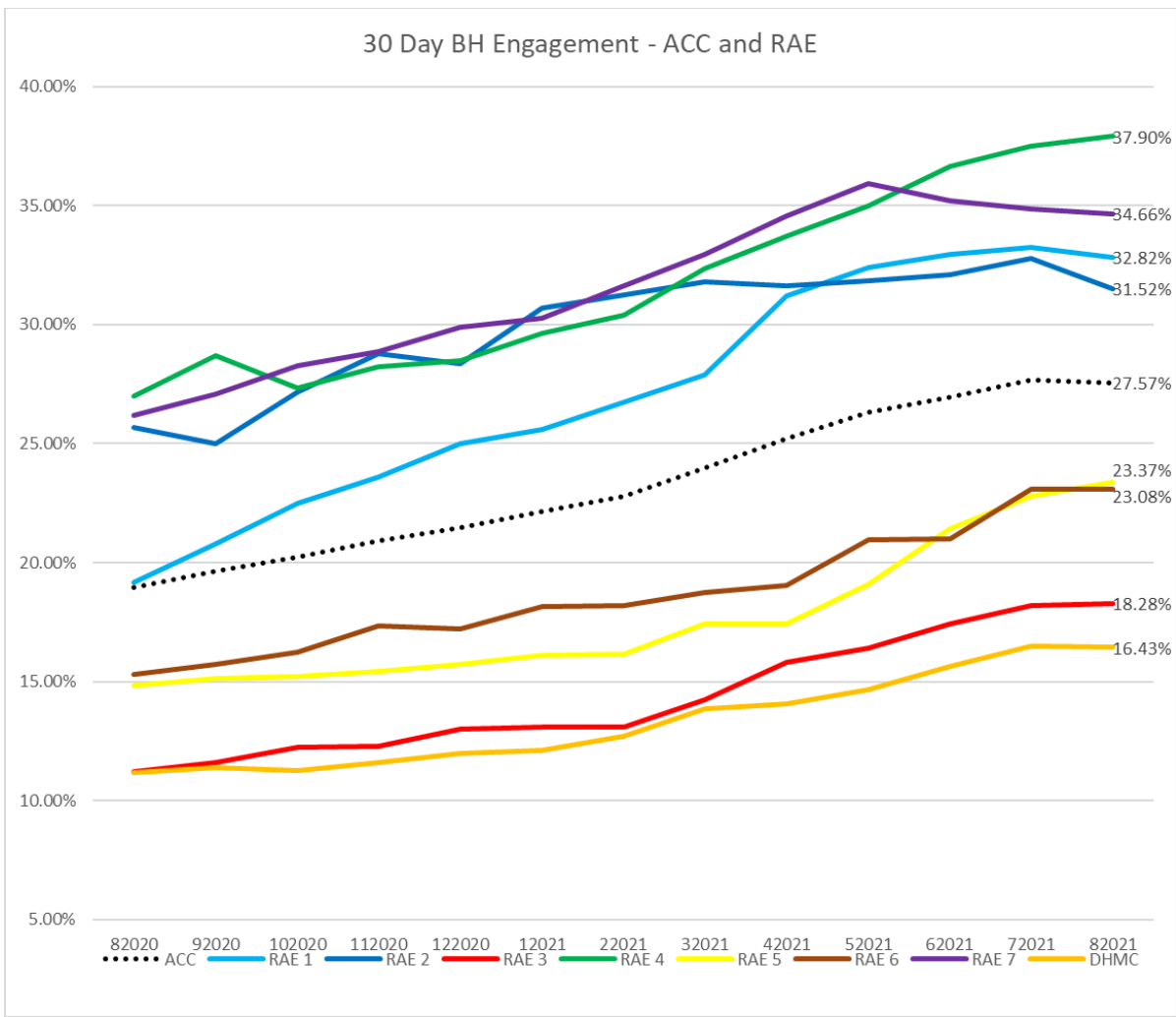
DOC BH Engagement

August 2021

Medicaid Release Volume	Engagement Volume	Performance Rate	Target Rate	Difference (%)	Difference (Members)
5728	1134	19.80%	19.10%	0.70%	40

- Performance this month increased from 19.62% to 19.8%. Performance has increased by over 8 percentage points since June 2020. Increased engagement indicates the continued impact of the cross-system efficiencies gained under COVID-19, adjustments to the Approved Treatment Provider (ATP) network, RAE coordination with community partners, and DOC referral processes. Timely filing creates some fluctuation and noise in the most recent months.
- Collectively contractors are exceeding the target by 40 members, or about 5 members per contractor over the course of the year.
- Women continue to access care at a higher rate than men, and whites continue to access care at higher rate than non-whites. There appears to be some recent widening in the gap between white members and non-white members.
- 12 Month rolling release volumes continued to decrease significantly but access volumes were more stable thus engagement rates increased. Lower release numbers appear to be related to more members released as a response to COVID in 2020 resulting in fewer members eligible for release now.
- HCPF, RAEs, DOC and stakeholders continue regular meetings to improve performance on this metric and for justice system involved members. Coordinating in-reach efforts to avoid duplication is an ongoing issue being addressed.
- The work of implementing SB21-146 continues. Items included in the bill should have a positive influence on these engagement rate metrics.
- DOC continues to work with community providers to reimburse for in-reach appointments while the member is not yet Medicaid eligible.
- Issues related to providers' understanding of medical necessity is a challenge being addressed. Members who have SUD treatment needs but have not been actively using while incarcerated are particularly impacted.





12 Month Rolling Monthly Release Count

