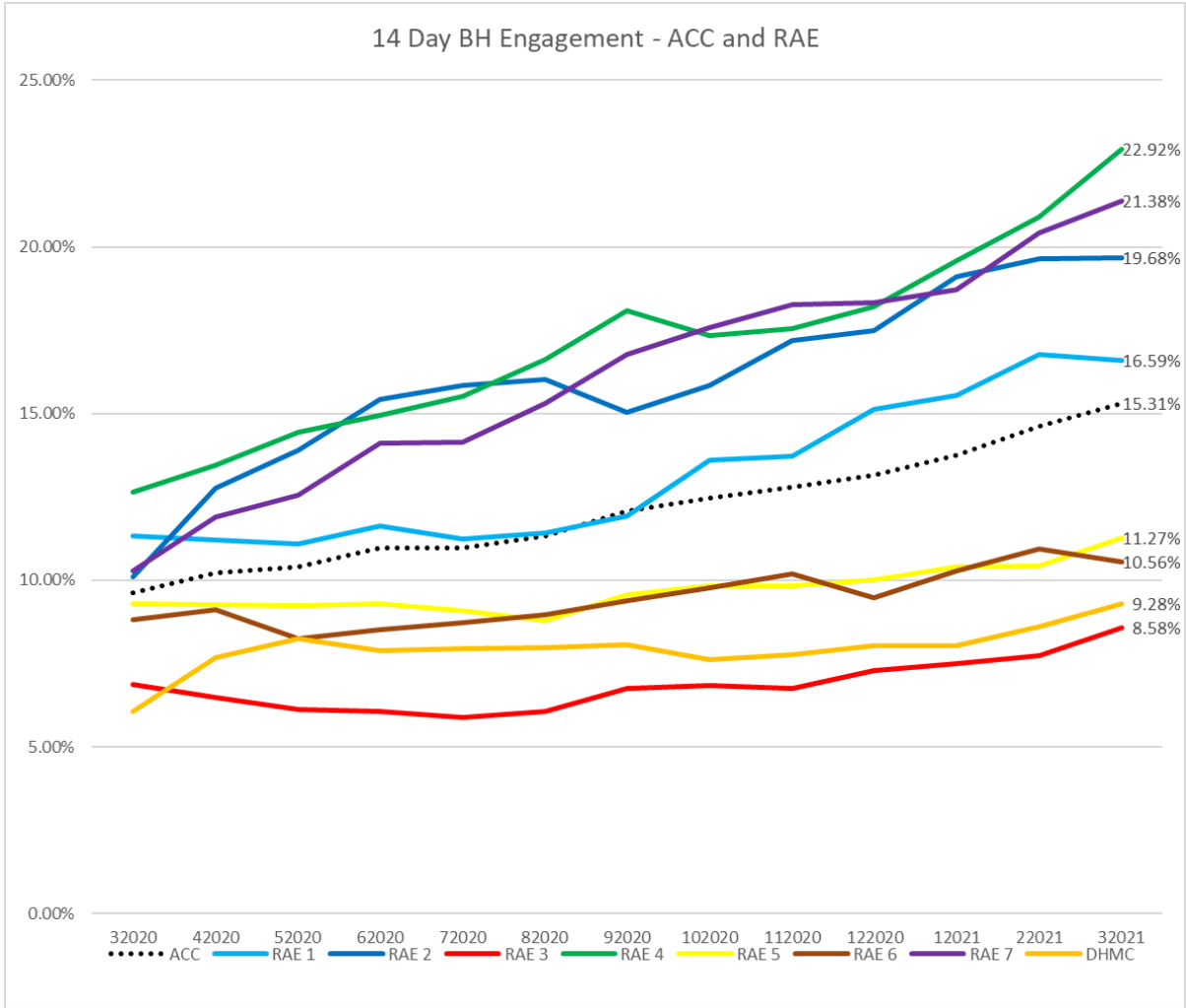


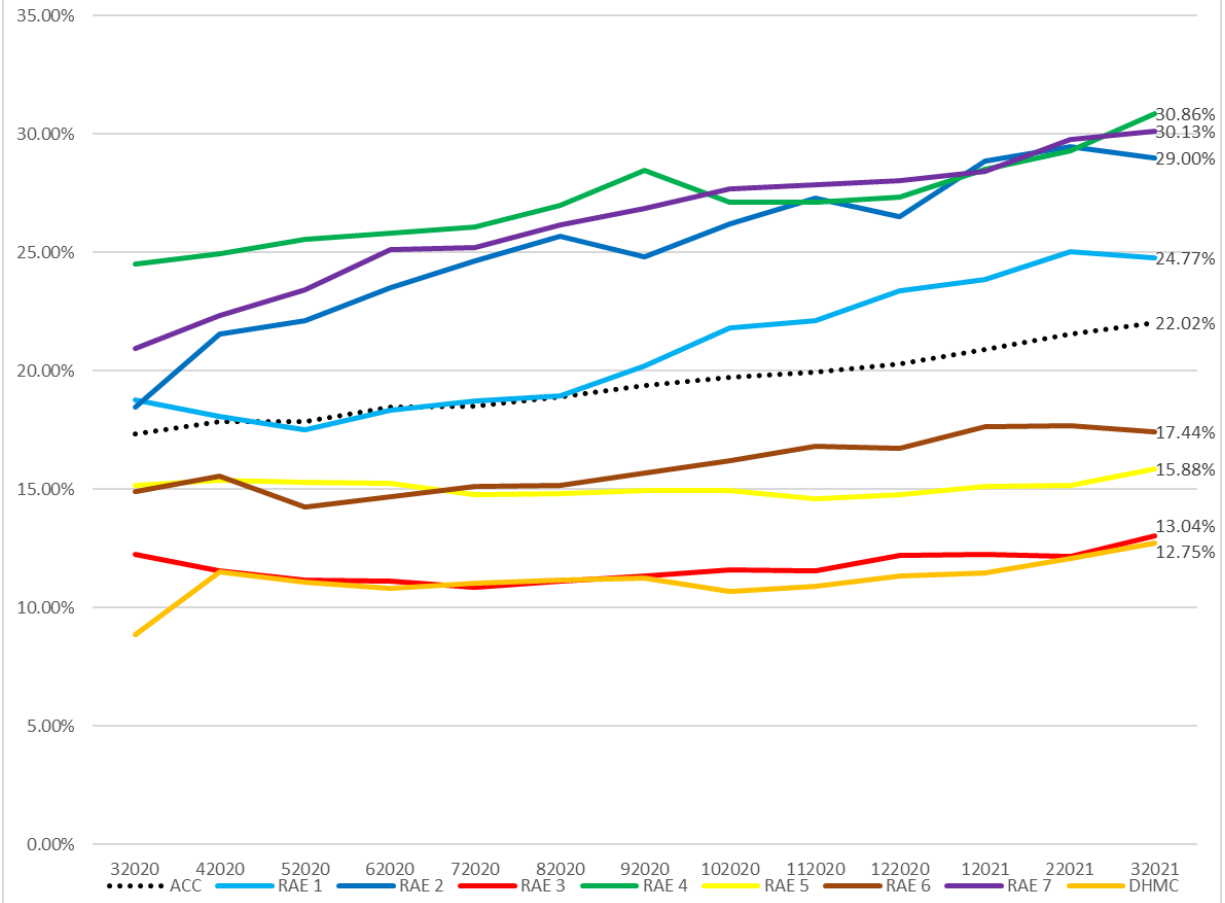
DOC BH Engagement
March 2021

Medicaid Release Volume	Engagement Volume	Performance Rate	Target Rate	Difference (%)	Difference (Members)
7121	1090	15.31%	13.39%	1.92%	136

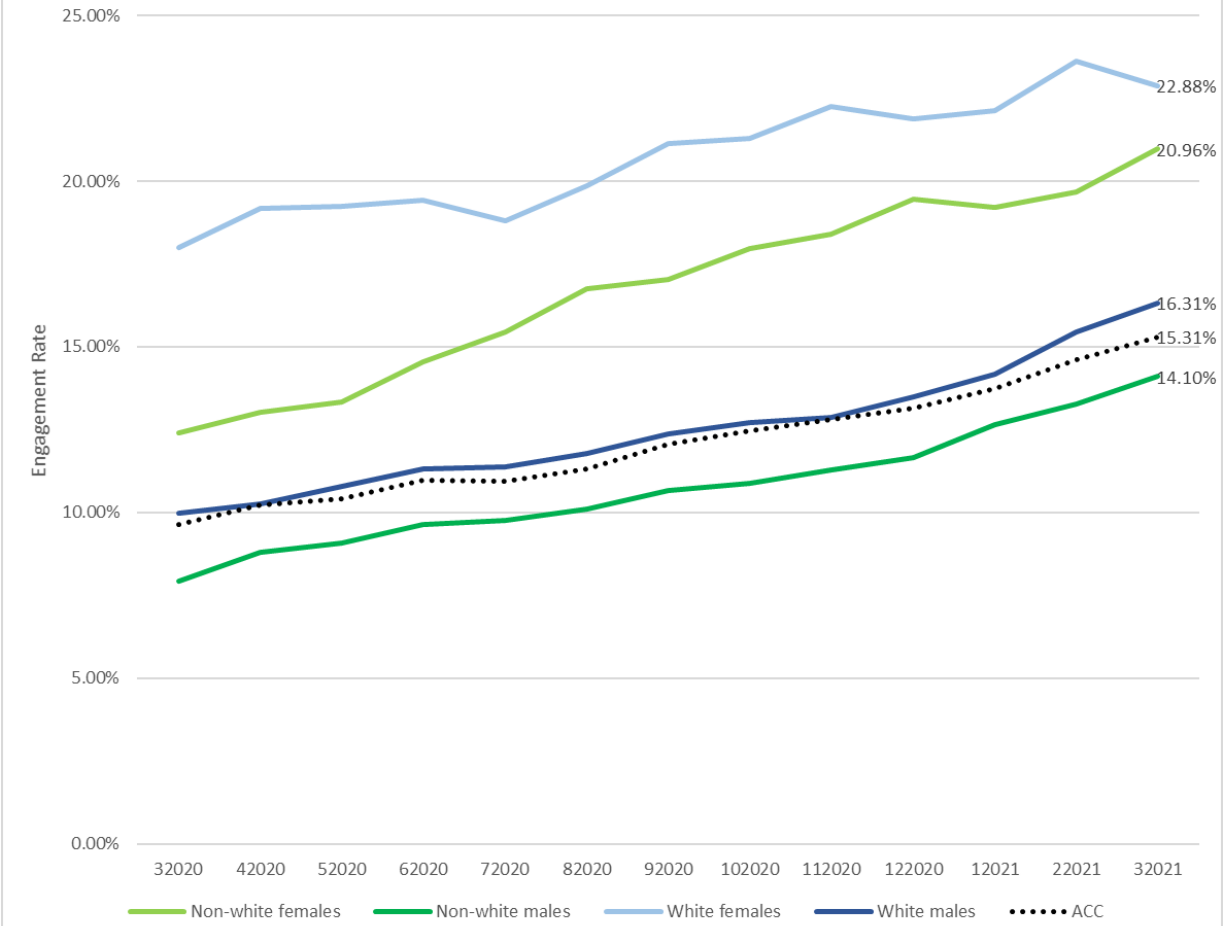
- Performance this month increased from 14.62 to 15.31%. Performance has increased by about 6 percentage points since March 2020, indicating a continued impact of the cross-system efficiencies gained under COVID-19 and adjustments to the Approved Treatment Provider (ATP) network. Timely filing creates some fluctuation and noise in the most recent months.
- RAEs 4, 7 and 2 are grouped between 19% and 23%.
- Collectively contractors are exceeding the target by 136 members, or about 17 members per contractor over the course of the year.
- The target for FY21-22 is 19.1%. If the current trend of .4-.5% monthly increases continues then the rate at the beginning of FY21-22 will be around 16%.
- Automation of data processes has improved the accuracy of enrollment figures and decreased the amount of "No RAE" members. Some additional data improvements are likely in the upcoming months.
- Women continue to access care at a higher rate than men, and whites continue to access care at higher rate than non-whites.
- 12 Month rolling release volumes decreased slightly but access volumes increased.
- HCPF, RAEs, DOC and stakeholders continue regular meetings to improve performance on this metric and for justice system involved members. Coordinating in-reach efforts to avoid duplication is an ongoing issue being addressed.
- CO recently passed legislation to increase in-reach efforts and funding. Implementing this legislation should have a positive influence on these engagement rate metrics.
- DOC is working with community providers to reimburse for in-reach appointments while the member is not yet Medicaid eligible.
- Issues related to providers' understanding of medical necessity is a challenge being addressed. Members who have SUD treatment needs but have not been actively using while incarcerated are particularly impacted.



30 Day BH Engagement - ACC and RAE



14 Day BH Engagement - Race and Gender



12 Month Rolling Monthly Release Count

