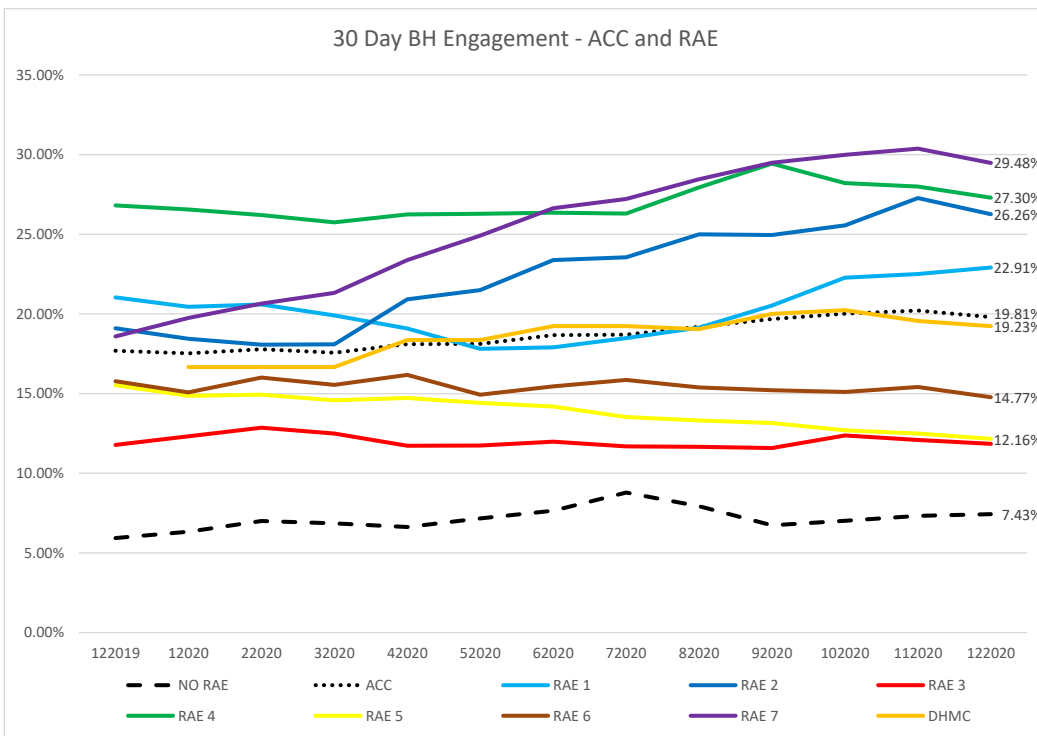
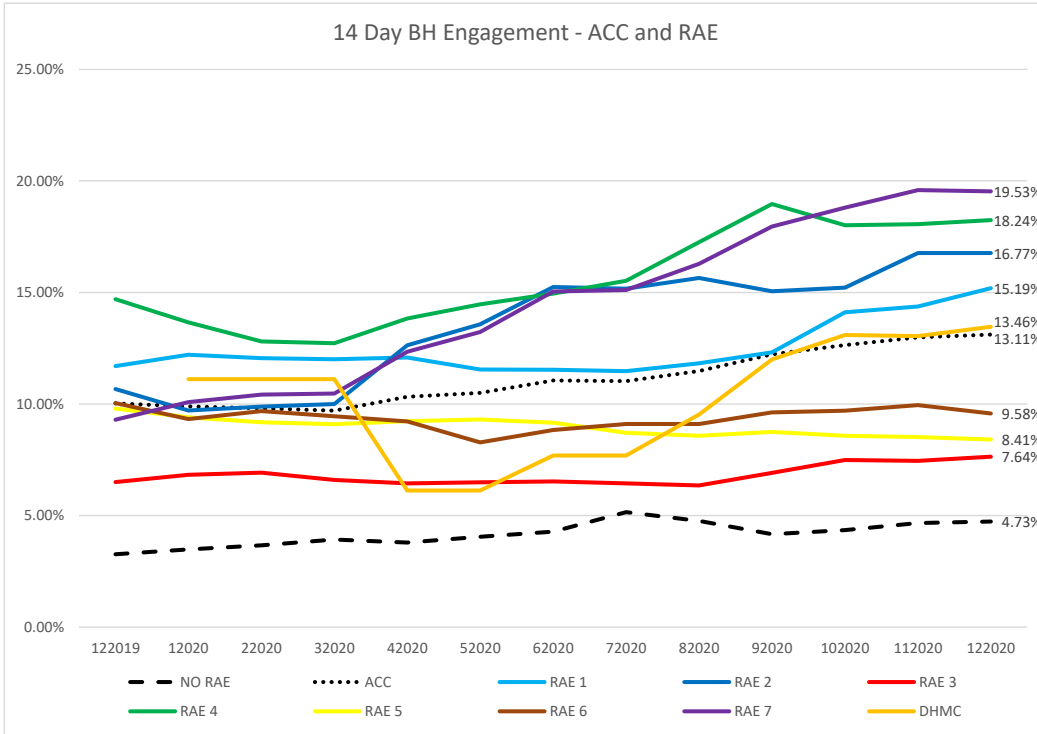


**DOC BH Engagement**  
December 2020

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6917	907	13.11%	13.39%	-0.28%	19

- Performance increased from 12.76% to 13.11%. Performance has increased by 3 percentage points since March 2020, indicating a continued impact of the cross system efficiencies gained under COVID-19. Performance has increased by 2 percentage points, indicating an impact of the adjustments to the Approved Treatment Provider (ATP) Network. Timely filing creates some fluctuation and noise in the most recent months.
- RAE 7 remains the performance standard, with RAEs 1 and 4 and DHMC showing similar progress since July 2020. Each contractor needs to coordinate an additional **0.2 visits per month** to hit the collective target.
- Women continue to access care at a higher rate than men, and whites continue to access care at higher rate than non-whites. Non-whites saw a consistent increase. The Department altered its categorization of race and ethnicity, hence the shift in trend lines since the previous month(s).
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