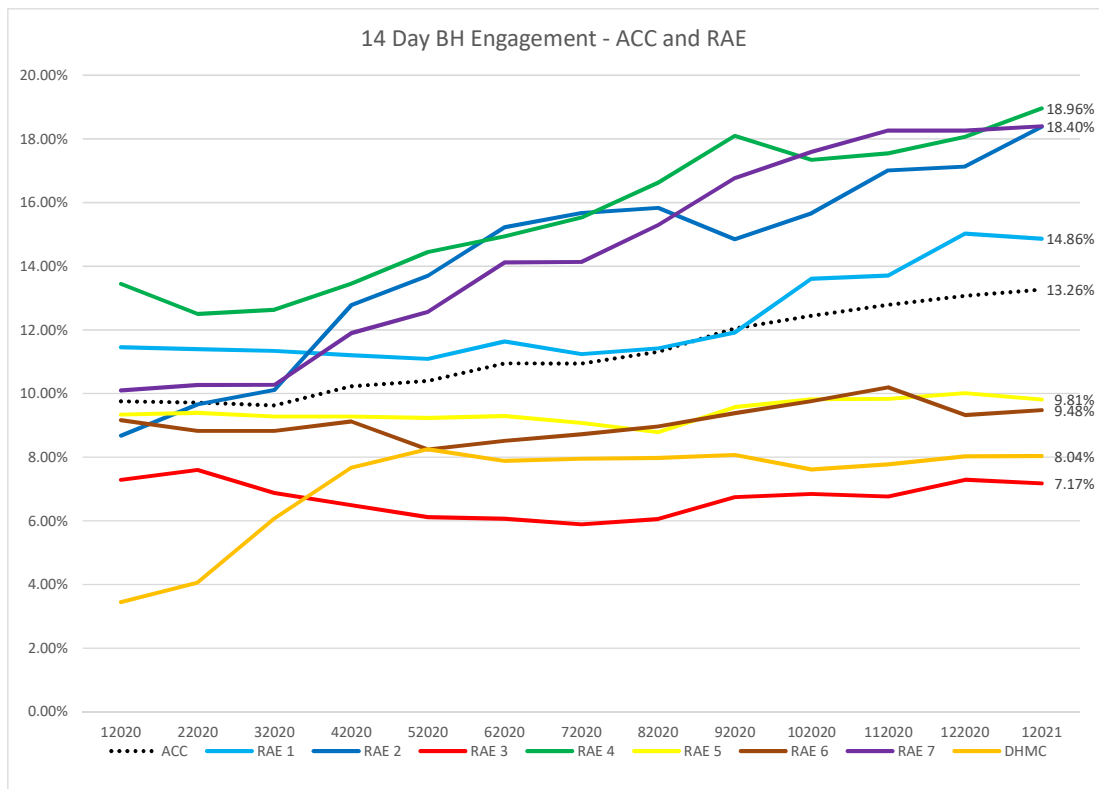


**DOC BH Engagement**  
January 2021

Medicaid Release Volume	Engagement Volume	Performance Rate	Target Rate	Difference (%)	Difference (Members)
7162	950	13.26%	13.39%	-0.13%	9

- Performance increased from 13.11% to 13.26%. Performance has increased by almost 4 percentage points since March 2020, indicating a continued impact of the cross-system efficiencies gained under COVID-19 adjustments to the Approved Treatment Provider (ATP) network. Timely filing creates some fluctuation and noise in the most recent months.
- RAEs 4, 7 and 2 are grouped between 18% and 19%.
- Each contractor needs to coordinate an additional **1 visit per year** to hit the collective target.
- The Department is working with DOC to create an updated target for this fiscal year.
- Automation of data processes has improved the accuracy of enrollment figures and decreased the amount of "No RAE" members. The most significant impact if this development can be seen in the DHMC rate which was adjusted downward. Some additional data improvements are likely in the upcoming months.
- Women continue to access care at a higher rate than men, and whites continue to access care at higher rate than non-whites. Non-whites saw a consistent increase.
- 12 Month rolling release volumes decreased slightly but access volumes increased.
- HCPF, RAEs, DOC and stakeholders continue regular meetings to improve performance on this metric and for justice system involved members.
- CO recently passed legislation to increase in-reach efforts and funding.
- DOC is working with community providers to reimburse for in-reach appointments while the member is not yet Medicaid eligible.
- Issues related to provider understanding of medical necessity is a challenge being addressed. Members who have SUD treatment needs but have not been actively using while incarcerated are particularly impacted.



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