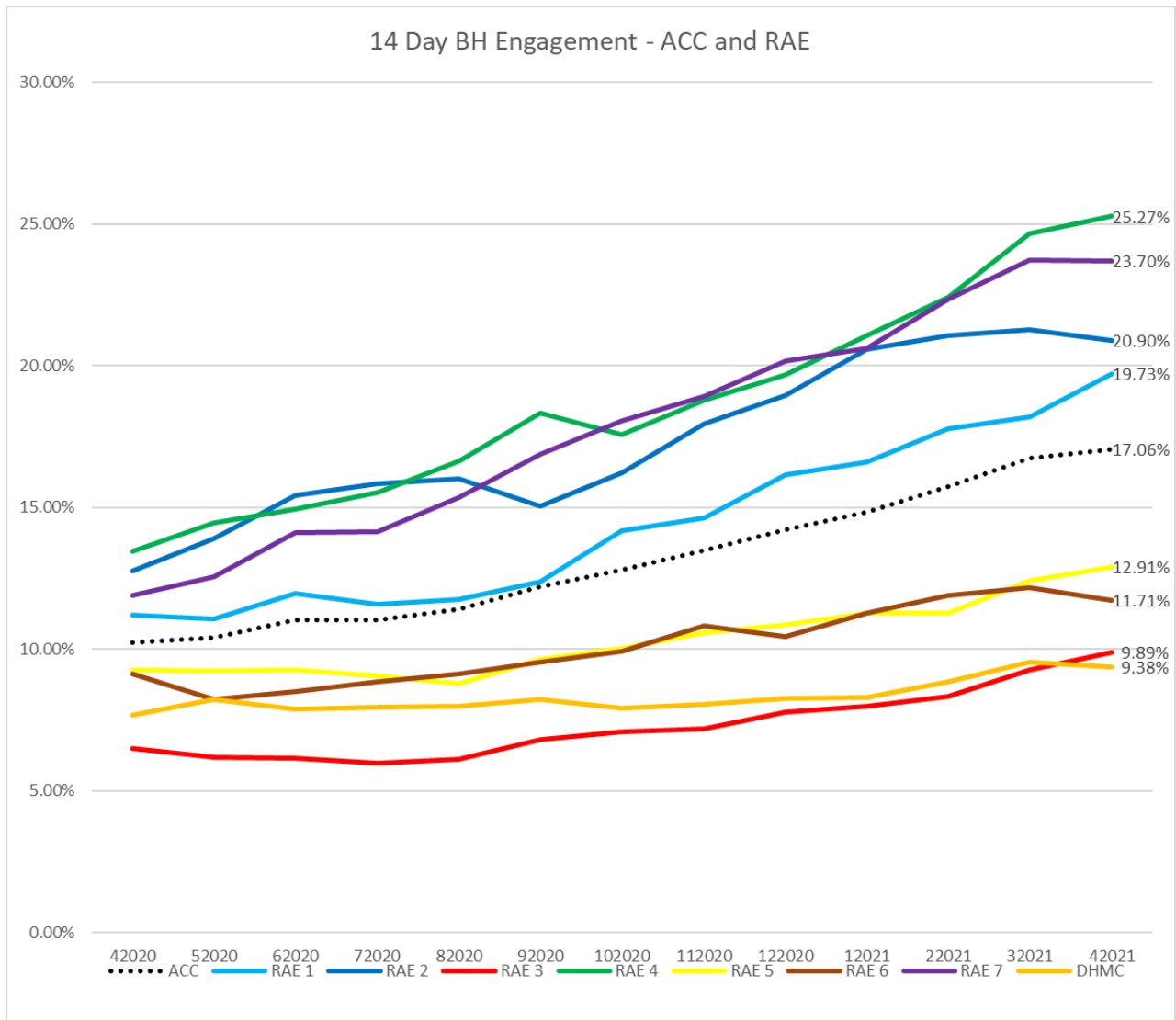
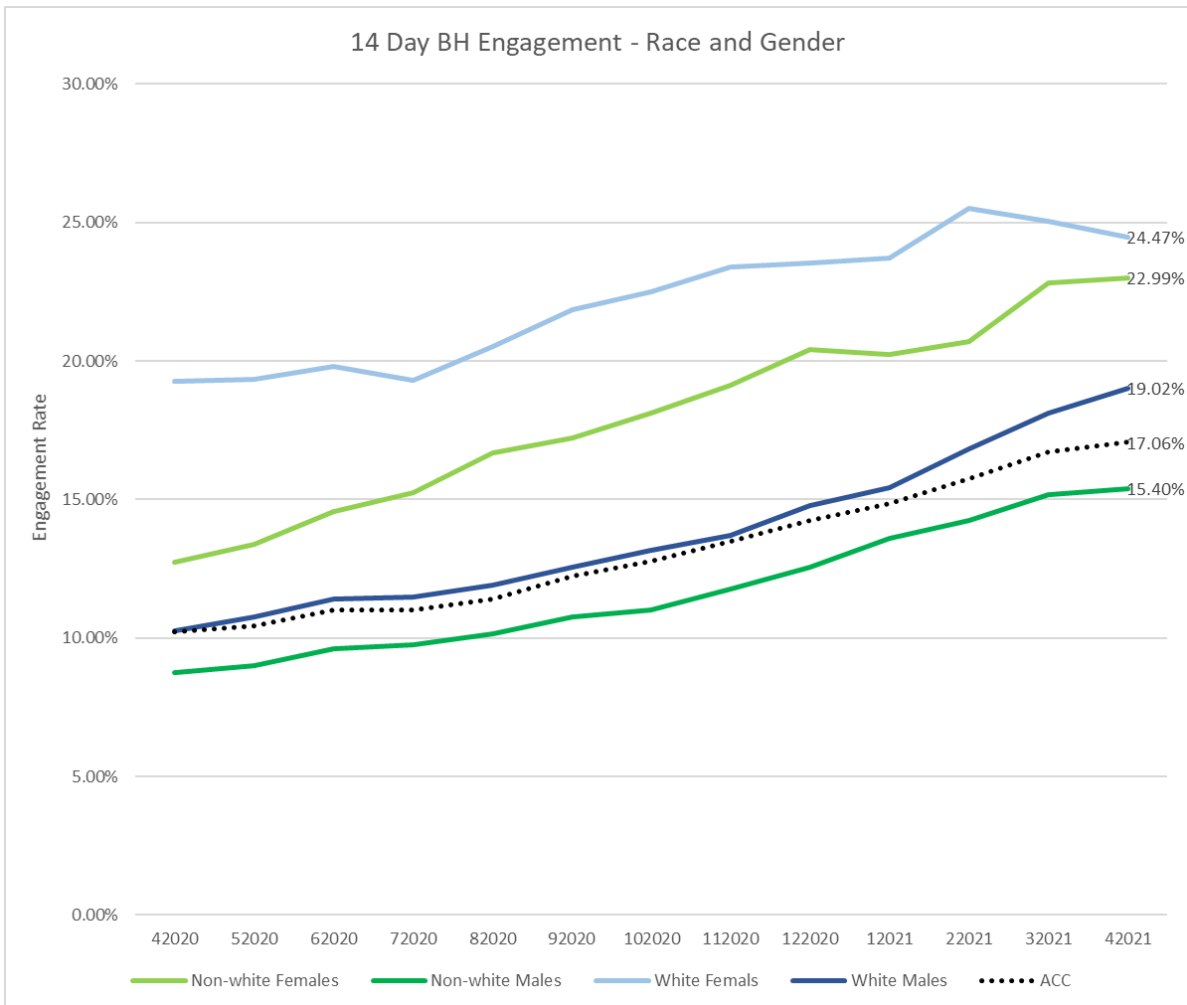
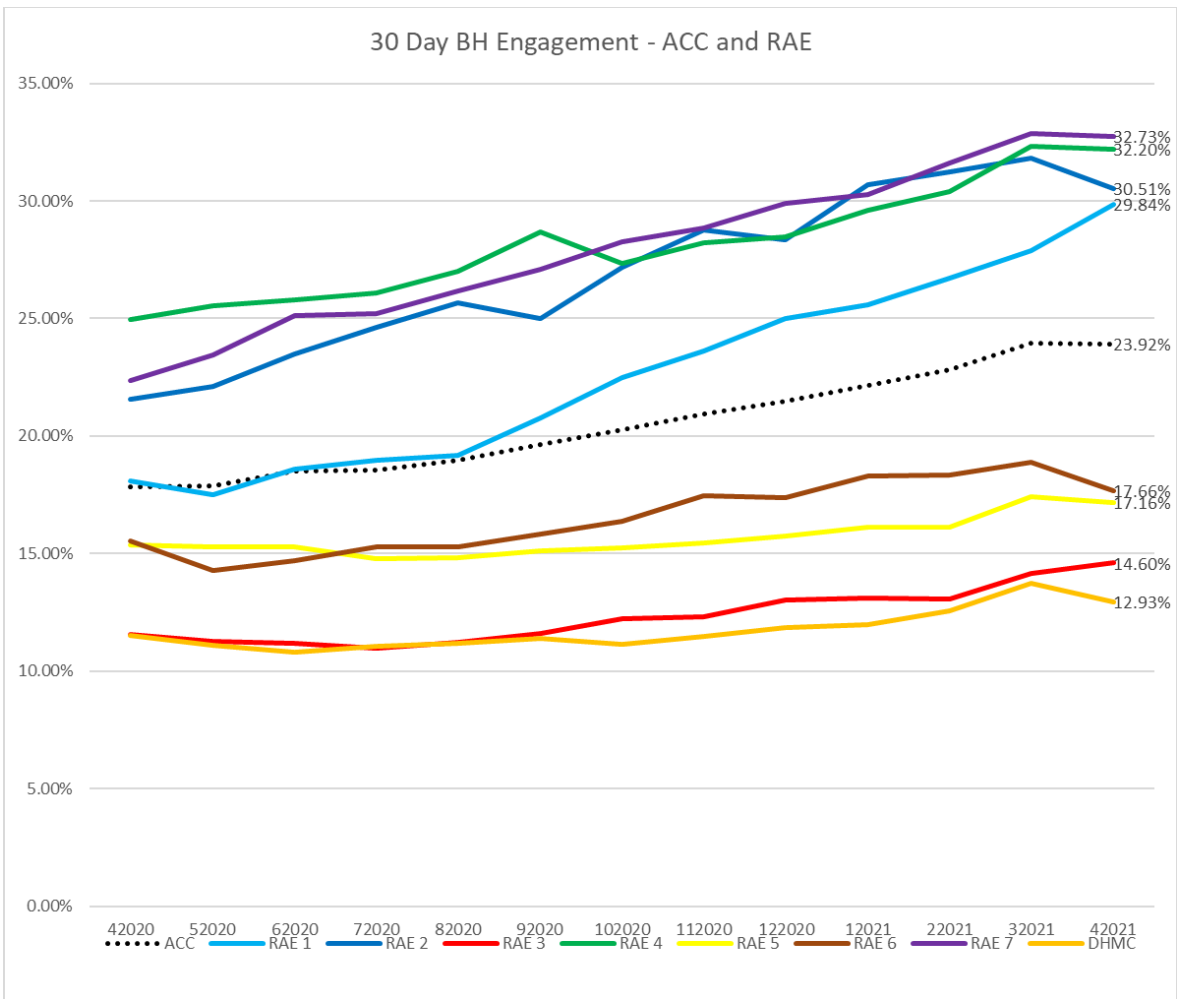


DOC BH Engagement
April 2021

Medicaid Release Volume	Engagement Volume	Performance Rate	Target Rate	Difference (%)	Difference (Members)
6652	1135	17.06%	13.39%	3.67%	244

- Performance this month increased from 16.73% (15.31%) to 17.06%. Performance has increased by almost 7 percentage points since April 2020. Increased engagement indicates the continued impact of the cross-system efficiencies gained under COVID-19, adjustments to the Approved Treatment Provider (ATP) network, RAE coordination with community partners, and DOC referral processes. Timely filing creates some fluctuation and noise in the most recent months.
- Collectively contractors are exceeding the target by 244 members, or about 31 members per contractor over the course of the year.
- The target for FY21-22 is 19.1%. If the current trend of .5-.6% monthly increases continues then the rate at the beginning of FY21-22 will be around 18%.
- Women continue to access care at a higher rate than men, and whites continue to access care at higher rate than non-whites.
- 12 Month rolling release volumes decreased significantly but access volumes were more stable thus engagement rates increased.
- HCPF, RAEs, DOC and stakeholders continue regular meetings to improve performance on this metric and for justice system involved members. Coordinating in-reach efforts to avoid duplication is an ongoing issue being addressed. Improving data for accuracy and completeness is also being addressed.
- CO recently passed legislation to increase in-reach efforts and funding. Implementing this legislation should have a positive influence on these engagement rate metrics.
- DOC continues to work with community providers to reimburse for in-reach appointments while the member is not yet Medicaid eligible.
- Issues related to providers' understanding of medical necessity is a challenge being addressed. Members who have SUD treatment needs but have not been actively using while incarcerated are particularly impacted.





12 Month Rolling Monthly Release Count

