



Meeting Minutes Behavioral Health and Integration Strategies (BHIS) Program Improvement Advisory Committee (PIAC) Subcommittee

Virtual Meeting

August 2, 2023, 9:00 AM - 10:30 AM

1. Introductions

Facilitators:

- Sue Williamson Children's community advocate
- Daniel Darting Signal Behavioral Health
- Lexis Mitchell Health Care Policy & Financing (HCPF Liaison)

Voting Members:

- Tom Keller Statewide PIAC
- Elizabeth Freudenthal Children's Hospital
- Monique McCollum Parent of special needs children on Medicaid
- Taylor Miranda Thomas Colorado Community Health Network (CCHN)
- Amanda Jones Community Reach Center
- Deb Huston Behavioral Health Administration

Other Attendees: Mona Allen, Andrea Alvarez, Brandon Arnold, Michelle Blady, Lili Carrillo, Milena Castaneda - CCLP, Suman Challagulla, Frank Cornelia, Emily DeFrancia, Alexandria Dienstbier, Kara Gehring - HCPF, Kelli Gill, Jennifer Holcomb - HCPF, Emily Holcomb - HCPF, Emilee Kaminski, Warren Kolber, Sarah Lambie, HSAG, Ryan Larson, Jordan Larson - HCPF, John Laukkanen - HCPF, Mark Levine, MD, Andrea Loasby, Nancy Mace - HCPF, Cris Matoush, Betsy Molgano, Emma Oppenheim - HCPF, Matthew Pfeifer - HCPF, Ashleigh Phillips, Jillian Rivera, Alyssa Rose, Rick Rowley - BHA, Leanne Rupp, Jenny Webb, Matthew Wilkins, Amy Yutzy, Charles Davis, Christine, Claire, Courtney Bishop - HSAG, Crystal Brown, HSAG, Elise Neyerlin, COA, Imo Succo, Jane Moore, Jennefer Rolf _NHP, Jessica C, Kai, Kelly Kropf, Krista



Cavataio, Lauren Gomez, Lorroya Martinez, Mark Gritz, Raina Ali, Sherrie Bedonie, Suzanne Kinney, Tina Gonzales, Carelon.

2. Housekeeping

Daniel Darting calls the group to approve the June 2023 BHIS minutes. Elizabeth Freudenthal motions to approve; Deb Huston seconds. There are no objections or abstentions. June 2023 meeting minutes are approved by voting members.

Behavioral Health related items at PIAC

- There was a discussion regarding ACC Phase III map. [PIAC meeting materials](#) are posted on the HCPF website.

Covid-19 Updates:

- The Public Health Emergency (PHE) ended May 11, 2023
- The next PHE webinar is October 25, 2023, 1:00-2:30. Register [here](#).
- More information is available on the [HCPF website](#).
- Brief overview of the [Member renewal process](#).

3. Department of Corrections (DOC) Metric - Matt Pfeifer, HCPF

Matt Pfeifer provided an [update](#) on the DOC metric and reviewed two years of data.

- This is a performance pool metric.
- Definition: Percentage of members releasing from a DOC facility with at least one billed behavioral health capitated service or short-term behavioral health visit within fourteen days.
- Initial rate in June 2019 was 9.02% and the actual rate of December 2022 was 20.38%
- Data issues have been addressed and the data shared today is accurate.
- General trends appear to be a leveling of releases and engagement.
- Department of Corrections is an important partner.
- Staffing issues have impacted the ability to coordinate work.



- Moveit outage was a disruption to coordination.
- HCPF has not yet had an opportunity to explore the changes in rates over time with the RAEs. Committee members noted that RAE4 had a significant rise and drop.
 - The committee would like to discuss this data again at a future meeting.
- A committee member commented on the value of this data. This metric has been successful and is an example of successful transitions of care. This work can be applied to other cross agency efforts.

4. Centralized Credentialing and Contracting- Emma Oppenheim, HCPF

Emma Oppenheim (EO) led a discussion regarding [centralized credentialing and contracting](#).

- Providers have shared that having to credential with different organizations can be challenging and administratively burdensome.
- HCPF goal is to identify the best option for Phase III and reduce the administrative burden.
- EO noted that this is in collaboration with the BHA, and this is expected to be a uniform process for both.
- HCPF is currently considering four different options:
 1. Credential via CAQH, a credentialing tool
 - A committee member asked if the Department has data on how many providers use CAQH.
 - EO noted that CAQH is a current requirement for the RAEs to use this tool, but this is something that can be discussed further.
 2. Credential In-House at HCPF
 - Credentialing would be internal at HCPF and in line with the enrolment broker
 - A committee member commented that contracting to another place adds another layer.



3. Credential via a single RAE
 - The current process is that providers must be credentialed by each RAE. With this option, if a provider was credentialed with one RAE, then the other RAEs would have to accept this. All providers would be credentialed with one entity.
 - A committee member noted that local politics have in the past created some challenges and wouldn't want this to be a problem with this option where a provider might not be able to
4. Keep the current process
 - Providers contract and credential with each RAE.

EO explained that many of the RAEs use similar credentialing processes but with the current system the providers get asked numerous times and must provide the information many times.

EO noted that HCPF is currently recommending Option #1 since it is the least resource intensive option.

Committee members asked questions and provided feedback:

- We need to think about how these changes will impact providers and the burden. Will we lose providers if the process is too administratively burdensome?
- A committee member noted that private insurance often uses CAQH.

Why can't HCPF and the RAEs just automatically pull the data from Colorado Department of Regulatory Agencies Division of Professions and Occupations to confirm that providers are licensed and in good standing? This seems like a lot of extra work for people.

A: Some data could possibly be pulled, but additional data is also needed.

Have you looked at any of the other third-party credentialing services?

A: We have not. If anyone has any suggestions, please feel free to reach out and email [Emma Oppenheim](mailto:Emma.Oppenheim).



We required our providers to use CAQH. Would HCPF be able to access an organizations' registered staff so it would be less of an administrative effort if they are using CAQH?

A: HCPF wouldn't have access to all the data, but HCPF could have access to the credentials.

What is the timeline for making a decision and could we discuss again next month in more detail?

A: At this point HCPF is planning to put into contract a centralized contracting option and we have two years to figure out what exactly that will look like.

The BHIS committee would like to discuss this more in the future and provide additional feedback as the project progresses. Committee members should reach out to [Emma Oppenheim](#) with any feedback and questions.

5. Quarterly Residential SUD Report/SUD Denial Report- Jennifer Holcomb, HCPF

Jennifer Holcomb (JH) provided the committee with an [update](#) on the Quarterly Residential SUD Report and SUD Denial report.

- Over 65,000 members are served
- Currently have 35 OTP facilities across Colorado that service Medicaid members.
- 61 residential facilities enrolled with Medicaid.

Committee members asked questions and provided feedback:

- A committee member asked if anyone has done a comparison with how individuals are engaged before Medicaid coverage versus post Medicaid coverage. Previously, people would have to secure their own funding and if someone didn't show up for their SUD treatment there was some remedial steps they needed to take. What are relapse rates? Do we have a comparison to other payors?

JH noted that Medicaid has paid for outpatient SUD services for a while but reimbursement for inpatient SUD is new.



JH shared that the 1115 reporting takes a while to collect but the quarterly reports provide an overview on this data. These reports will be posted once they are accepted by CMS. A comparison would be a separate analysis but would be worth doing.

- A committee member commented on the Denial rate data: Interested in the denial rates and understanding why.

JH explained that there has been a tight guard rail on this program since it started and maybe there is an opportunity to loosen up the restrictions.

Committee members are encouraged to email [Jennifer Holcomb](#) with additional questions or comments.

6. Wrap up and next steps (HCPF)

The next BHIS meeting is September 6, 2023

