

ACC Phase III Draft Contract

Behavioral Health Hospital Engagement Forum
February 9, 2024

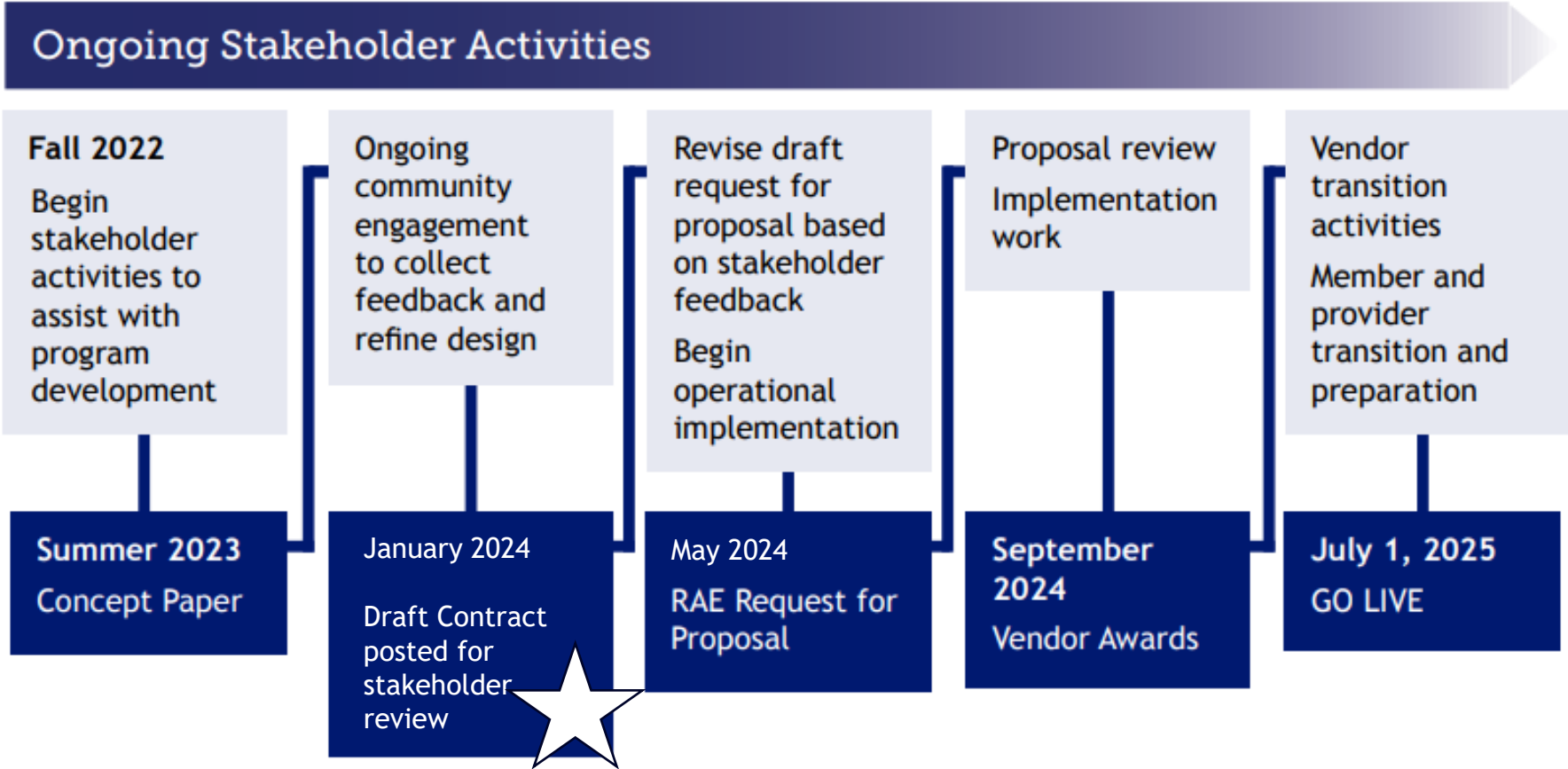
Presented by:

Mark Queirolo, ACC Division Planning and Implementation Section
Manager

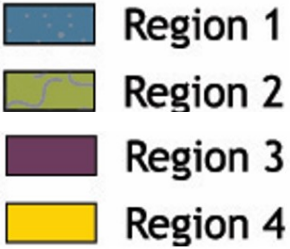
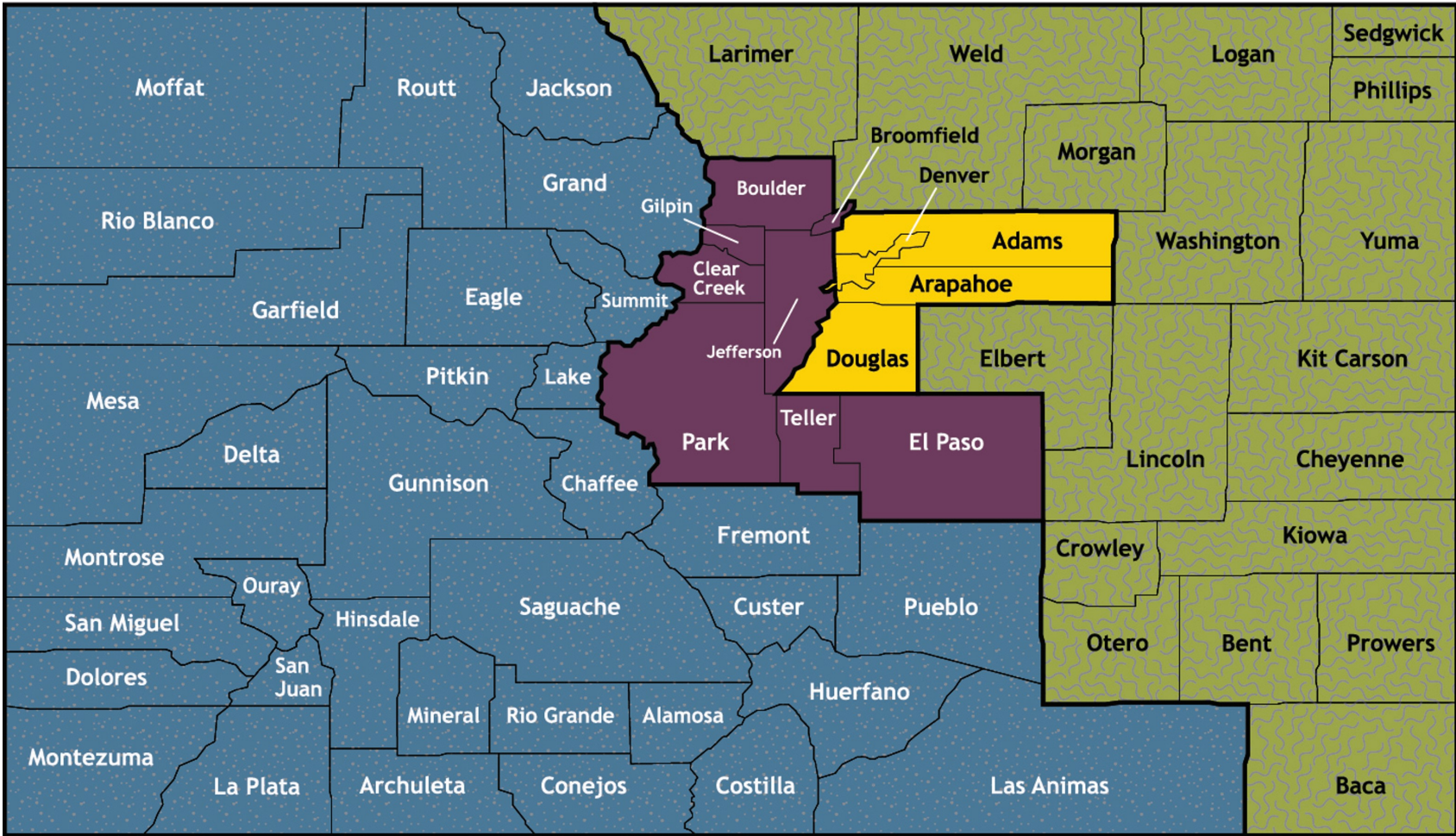
Lauren Landers-Tabares, ACC Division Care Coordination Policy Specialist



Ongoing Stakeholder Engagement Timeline



ACC Phase III Region Map



Transitions of Care

- RAE specific requirements for inpatient hospital review program, emergency department, mental health facilities, crisis systems, Creative Solutions/Complex Solutions.
- RAEs must help develop and meet additional requirements focused on transitions of care.
- RAEs must meet the following performance standards:
 - 30 day follow up for physical health inpatient stay.
 - 7 day follow up for behavioral health inpatient discharge.

Inpatient Hospital Review Program

- Work directly with hospitals to ensure the seamless transitions from the hospital setting to a lower level of care. This includes:
 - Establishing partnerships and communication plans with all hospitals that serve their members
 - Receiving and incorporating IHRP data into care coordination processes
 - Documenting a process for handling discharges from out-of-state hospitals
 - Developing Transitions of Care Reporting
- Develop process to prioritize members who have a high-risk or complex medical conditions, are at risk for readmissions, or have barriers to discharge.

Mental Health Hospitalizations

- RAE strategy to reduce readmissions and emergency department utilization related to behavioral health
- Establish written agreements with a statewide network of Colorado State Hospitals and IMDs
 - Admission and UM review criteria and processes
 - Information sharing and collaboration
 - Transition planning for members leaving mental health hospitals
- RAEs shall designate a liaison to assist in facilitating a coordinated discharge planning process for members admitted to Colorado Mental Health Hospitals or other IMDs for mental illness.
 - Expanded requirements around collaboration with hospitals on discharge planning and member follow-up including timeliness requirements



Q&A



Next Steps

Upcoming Public Meetings

- **Primary Care Medical Providers: 2/12, 2:30 - 4 PM**
- **Informational Meeting #2: 2/14, 3 - 4:30 PM**
- **Behavioral Health Providers: 2/15, 12:30 - 2 PM**
- **Advocates and CBO Representatives: 2/21, 12:30 - 2 PM**
- **Health First Colorado Members Only: 2/29, 2:30 - 4 PM**
- **Prospective Bidder Conference: 3/1, 9:30-11am**

Thank you!