# Hospice Specialty Training

Health First Colorado (Colorado's Medicaid Program)

## Training Overview

**General Information** 

Post-Eligibility
Treatment of
Income (PETI)

Billing & Payment

Resources

### Hospice

- Hospice services are available to Medical Assistance Program members with a terminal illness
  - > Life expectancy of nine (9) months or less
  - Palliative treatments include:
    - Hospice services & interventions that are not curative
    - Provide the greatest degree of relief and comfort for symptoms of terminal illness
    - Members age 20 and under can receive curative care

### Hospice Members in a Nursing Facility

- ULTC 100.2
  - Not required if member has already been determined eligible for Health First Colorado when hospice member enters a nursing facility (NF)
  - Required in Health First Colorado eligibility for hospice member is pending
  - Required if member does not have and active ULTC 100.2 & leaves hospice status and remains in NF

### Nursing Facility Member Pay

- If a member passes away while residing in a nursing facility (NF):
  - > Member pay goes to NF if member pay is equal to or less then NF charge
  - > Amount is pro-rated if member pay is greater than NF charge
- Nursing Facility is responsible for collecting the member payment and Hospice rate and to report it on the claim
- Obtain member pay amount from NF and always include amount on claim

• If a member does not make a member payment, there is no PETI.



- A member may access PETI when:
  - All other payer sources must have been exhausted, and is not a covered Medicaid service

OR

They have a Medicaid denial (providers must first submit a claim to the Colorado Medical Assistance program)

Nursing facility (NF) or family pays provider:

• Usually done once PETI approval received

NF reports PETI on:

- 8371
- UB-04



#### Submit PETI request

- Required forms for submitting a PETI Prior Authorization (PA):
  - Nursing Facility Post Eligibility Treatment of Income Request (NF PETI) Program Checklist form
  - > NF PETI Medical Necessity Certification form
- All required signatures
- All supporting documents
- Provider statement
- Provider's invoice
- Health First Colorado Program denial remittance advice (RA) (if applicable)
- Submit via Provider Web Portal

#### PETI Billing

- Provider is not required to be enrolled in Health First Colorado in order to provide services to PETI-eligible residents
- Submit claims for approved NF PETI amounts on claim with:
  - > Member's room and board amount
  - > Member liability amount
- Claims processing system automatically completes the calculations
- PETI documentation shall be retained by NF for 6 years for audit purposes

PETI - If... Then

If Provider is requesting more then what is allowed on PETI fee schedule, then

this amount must be amended to what is allowable on the PETI fee schedule

If Member has medical trust, then

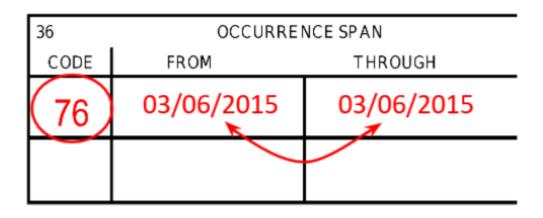
PETI charges must be paid from medical trust

#### **PETI Revenue Codes:**

- 999 Health Insurance Premiums & Other Services
  - > All premiums must first be approved by State
- 962 Vision & Eye Care
- 479 Hearing & Ear Services
- 969 Dental
- Claims must have Accommodation Revenue Code:
  - > 119 Private
    - Must be approved by Health First Colorado
  - > 129 Semi-Private
- Claims must have a member liability

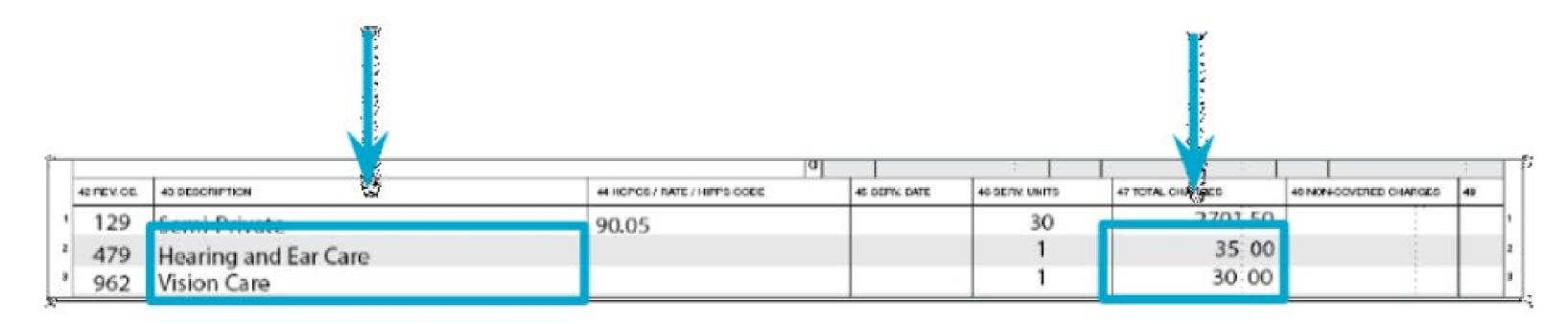
#### Occurrence Span Dates:

- Date(s) of services rendered or insurance payments made
  - > May be single dates
  - No future dates
- Span dates do not have to fall within Statement Covers Period



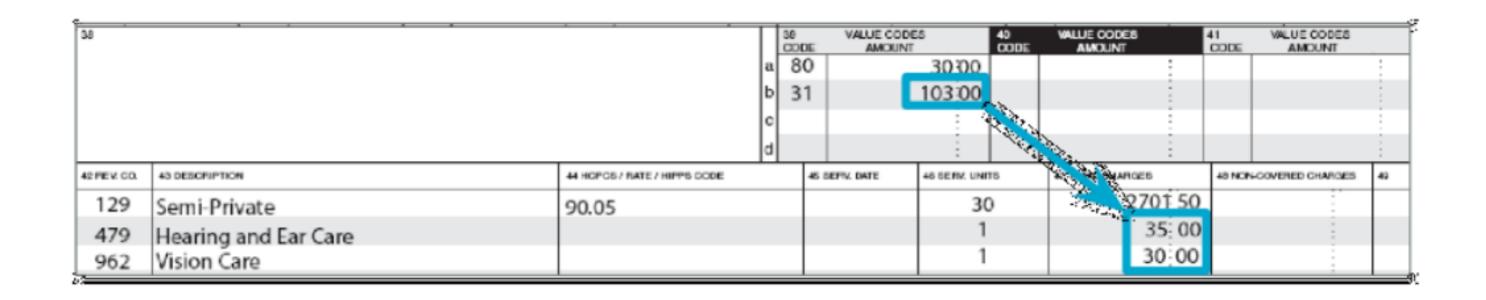
#### **PETI Services:**

• Enter approved amount paid to service provider.



#### PETI Services (cont.)

• Charges must be less than or equal to member payment entered for Value Code 31 (Patient Liability Amount).



What services are reimbursable?

- Medical Director
- Interventions

What services are reimbursable on the UB-04?

- Hospice routine home care
- Hospice inpatient respite
- Continuous home care
- Hospice physician service (visit)

Some common billing issues on claims submissions include:

- Hospice units of service are invalid if:
  - More than 5 days of respite care (655) is billed
  - > Less than 8 or more than 24 hours of continuous home care (652) are billed on single date
- Units greater than total days
  - Units of service total more than statement covered days
- Reimbursement for NF residents is made for services delivered up to the date of discharge when the member is discharged, alive or deceased, including applicable per diem payment for the date of discharge

#### Date of Death:

- Payment is made for date of death and day of discharge (DOD)
- Home care rate applies if discharge is from general or respite inpatient care
  - Unless member dies at an inpatient level of care
  - Inpatient level of care the applicable general or respite rate is paid for discharge date

#### Date of Death (continued):

- Payment for nursing facility (NF) residents is made for services delivered up to date of discharge (DOD) (alive or deceased)
  - > Includes applicable per diem payment for DOD
- For the month of the member's death, the following are allowable:
  - Durable medical rental equipment
  - Oxygen

### Resources

#### **Provider Contacts Web Page**

https://hcpf.colorado.gov/provider-help

Provider Services Call Center

#### Training Web Page

https://hcpf.colorado.gov/provider-training

#### Billing Manuals Web Page

https://hcpf.colorado.gov/billing-manuals

- Appendix R (for a detailed list of Explanation of Benefits (EOB) codes)
- General Provider Billing Manual

### Resources

Quick Guides web page

https://hcpf.colorado.gov/interchange-resources

Telemedicine during COVID-19 web page

https://hcpf.colorado.gov/provider-telemedicine

# Thank you!