



Dear Case Manager,

The data migration of the Benefits Utilization System (BUS) Service Plan completed today, Monday, August 14, 2023. All Service Plan data should be available at this time.

Thank you,

Department of Health Care Policy & Financing

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Dear Case Manager,

The data migration of the Benefits Utilization System (BUS) Service Plan is scheduled to begin on Friday, August 11, 2023, at 6:00 PM MT. The CCM System will be unavailable from Friday, August 11, 2023, at 6:00 PM MT until Monday, August 14, 2023, at 6:00 AM MT.

The migration process will occur over a period of time due to the large file sizes and partial Service Plan data may be visible to Case Managers beginning on Monday, August 14.

A communication will be sent when the migration is complete.

Thank you,

Department of Health Care Policy & Financing

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