

BPR CMA Systems Focus Group Discussion

October 13th, 2021

Our Mission

Improving health care equity, access and outcomes for the people we serve while saving Coloradans money on health care and driving value for Colorado

Agenda

- Meeting purpose
- Introductions
- CMA member data file review
- Focus team discussion

Meeting Purpose

Perform a deeper dive into the CMA member data file with a smaller group of agencies as well as have a focused conversation about the BPR's likely impact on agency internal business processes and systems.

CCM File Interface

- Today, the Department provides an optional file interface from the DDDWeb system for Case Management Agencies to use as needed for their business processes
- Beginning in April 2022, the new Care/Case Management system will be deployed and will become the source of record for this information
- The new CCM system is based on AssureCare's MedCompass product, which has different database tables and structures than that of DDDWeb

Existing File Characteristics

- The current DDDWeb interface provides a daily full extract of its tables
- This is a large volume of information to have to receive and process that frequently
- Nevertheless, this format is the default specification that we will be emulating with the new system
- In parallel, Gainwell and AssureCare would like to determine interest in a focus group session to explore alternative approaches to support the CMAs

File Interface Tables

[Member](#)
[MemberContact](#)
[MemberContactDetail](#)
[MemberFinancial](#)
[MemberLegal](#)
[MemberContactLegal](#)
[MemberLivingArrangement](#)
[MemberLOBInsurance](#)
[MemberPhoneNumber](#)
[MemberPostalAddress](#)
[MemberEmailAddress](#)
[MemberProgram](#)
[MemberProgramLevelOfCare](#)
[MemberIdentifier](#)
[MemberMedication](#)
[MemberDiagnoseCode](#)
[MemberReferral](#)
[MemberSpecialNeeds](#)
[MemberProvider](#)

[Contact](#)
[ContactPhoneNumber](#)
[ContactPostalAddress](#)
[ContactEmailAddress](#)
[Note](#)
[NoteAddendum](#)
[Notification](#)
[WaitingList](#)
[WaitingListItem](#)
[Provider](#)
[ProviderContract](#)
[ProviderEmailAddress](#)
[ProviderIdentifier](#)
[ProviderNetwork](#)
[ProviderPhoneNumber](#)
[ProviderPostalAddress](#)
[ProviderSpecialty](#)
[ServiceAuth](#)
[ServiceAuth278ResponseLog](#)
[ServiceAuthAppeal](#)
[ServiceAuthClaimsEstimationShowCriteria](#)
[ServiceAuthClinicalReview](#)

[ServiceAuthClinicalReviewLineMap](#)
[ServiceAuthClinicalReviewNoteAddendum](#)
[ServiceAuthDelivery](#)
[ServiceAuthDiagnosis](#)
[ServiceAuthExportLine](#)
[ServiceAuthLine](#)
[ServiceAuthLineFacilityRevenueCode](#)
[ServiceAuthLineSALineToothSurfaceTypeMap](#)
[ServiceAuthLineServiceAuthRemarksMap](#)
[ServiceAuthMedication](#)
[ServiceAuthMemberLOBPointInTime](#)
[ServiceAuthMilliman](#)
[ServiceAuthMillimanLineMap](#)
[ServiceAuthPregnancy](#)
[ServiceAuthProcedureCodeModifier](#)
[ServiceAuthProvider](#)
[ServiceAuthProviderServiceAuthLineMap](#)
[ServiceAuthProviderServiceAuthProviderTypeMap](#)
[ServiceAuthRemark](#)
[ServiceAuthTypeFieldConfigurationMap](#)
[AppealGrievance](#)

Example Table Format

- There is a format specification for each table
- An updated file specification was distributed earlier this week with added input on the fields that have been repurposed in the COTS DB schema
- Below is a sample from the Member tab:

TABLE_NAME	Field Name	Data Type	Length	Field Changes (Repurposed or Renamed in UI)	New Field Name/Contents
Member	MemberId	uniqueidentifier	36		
Member	SourceMemberId	nvarchar	50		
Member	LastName	nvarchar	60		
Member	FirstName	nvarchar	60		
Member	MiddleName	nvarchar	25		
Member	Suffix	nvarchar	50		
Member	PreferredName	nvarchar	60		
Member	Salutation	nvarchar	100		
Member	SalutationTypeKey	nvarchar	50	Renamed in UI	Prefix

Focus Group Approach

- The purpose of this discussion is to gather feedback on the current CMA file approach and discuss alternative approaches, needs and desires
- Gainwell and AssureCare will be asking questions to clarify feedback that is shared, but we won't be using this forum to update designs or commit to alternative solutions
- We will document the feedback and share with all parties
- If there is a strong consensus on an alternative approach, we will circulate an alternative interface proposal for review with the stakeholders

Discussion Topics

- How is your agency leveraging the current interface data?
- Is all of the current interface data required for your purposes?
- Is the daily frequency needed for your requirements?
- Do you intend to process each file as it is received?
- Would there be value in migrating to an initial load plus daily delta file updates to reduce the volume of data to be transmitted and processed?
- If primary use cases are for reporting, would agency-specific reports be a more useful way to provide the needed information?

Questions for Gainwell Technologies



CCM System/BPR Links

- CCM system supported browsers can be found at <https://angular.io/guide/browser-support>
- Answers to the FAQs will be posted at <https://hcpf.colorado.gov/business-process-re-engineering>
- Please send feedback to terry.burnham@state.co.us



Questions?



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