

Behavioral Health Hospital Engagement Forum

February 9, 2024
10 - 11 A.M



Unlicensed Service Providers

- Many supportive services covered by Medicaid may be delivered by unlicensed providers under the supervision of a licensed rendering provider
- Three newer unlicensed service providers include
 - Peer Support Professionals (Peers)
 - Community Health Workers (CHWs)
 - Qualified Behavioral Health Assistants (QBHAs)

Peers Definition and Scope

Peer Support Professional (Peer)

- An individual with lived experience who uses personal experience to help others. In Colorado currently, peers who deliver services to members are those with Behavioral health experience- meaning lived experience with substance use disorders or mental health disorders who use their lived experience to help others.

CHW Definition and Scope

Community Health Workers (CHW)

- A frontline public health worker who is a trusted member with a close understanding of the community being served. CHWs serve as liaisons between health and social services and improve the quality and cultural competence of service delivery. "Community health worker" is an umbrella term for individuals such as health promoters, community outreach workers, promotores de salud, health navigators, and patient navigators

QBHA Definition and Scope

Qualified Behavioral Health Assistant (QBHA)

- An entry-level provider with foundational knowledge and competencies in behavioral health. This micro-credential has emphases in Mental Health and Social Work, and Addiction Recovery, with more to come. Under supervision, QBHAs may deliver elements of Wellness Promotion, Education, Community Needs Assessment, Screening, Referral, Crisis Management, Case Management, Orientation to Services, and Individual & Group Interventions.

Wrap Up and Housekeeping

- Hospital Engagement Meeting on Friday, March 1, 2024, 9 A.M. to 11 A.M.
 - Discussion on behavioral health billing policy
 - For more information about this meeting, see link: hcpf.colorado.gov/hospital-stakeholder-engagement-meetings



Questions?



Contact Info

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**Peers or Qualified Behavioral
Health Assistants**
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Thank you!