# Audiology Specialty Training

Health First Colorado (Colorado's Medicaid Program)



# Training Overview

Introduction

Billing

Prior Authorizations

# Introduction

- Audiology refers to providers who render audiology care and supply equipment and appliances
  for audiology-related services.
- Such providers may be Health First Colorado-enrolled physicians (otolaryngology specialty),
  physician's assistants, nurse practitioners, or approved provider of individualized family
  service plan (IFSP) for Early Intervention Audiology Service.

### **Covered Services**

- Hearing benefits are limited to the minimum services required to meet the member's medical needs.
- Hearing aids are a covered benefit for members ages 20 and under and for adult members on the Supported Living Services (SLS) Waiver.
  - > Members in a nursing facility can apply for a Post-Eligibility Treatment of Income (PETI) to allow hearing aids to be a covered benefit.

## **Prior Authorizations**

- Prior authorizations are not required for most audiology services.
- Prior authorizations are required for:
  - > Softbands
  - Cochlear implants, repairs and supplies
  - Hearing aids, batteries and supplies

See the Audiology Billing Manual and the main fee schedule for more information.

# Billing

- Submit claims using the professional (CMS 1500) claim.
- Audiology supply claims cannot be submitted as Durable Medical Equipment (DME)/supply.
- Newborn screening billing:
  - > Reimbursement for newborn hearing screening is included in the hospital delivery payment. Audiology claims should not be billed for the date span of the delivery stay.
  - > Audiology claims for newborn initial hearing screenings should not be billed separately on a professional (CMS 1500) claim.
  - > Separate follow-up testing for a newborn that has failed initial screening is reimbursable to the audiology practitioner.

### Resources

#### **Provider Contacts Web Page**

https://hcpf.colorado.gov/provider-help

Provider Services Call Center

#### Training Web Page

https://hcpf.colorado.gov/provider-training

#### Billing Manuals Web Page

https://hcpf.Colorado.gov/Billing-Manuals

- Audiology Billing Manual
- Appendix R (for a detailed list of Explanation of Benefits (EOB) codes)
- General Provider Billing Manual

## Resources

#### Main Fee Schedule

https://hcpf.colorado.gov/provider-rates-fee-schedule

#### Quick Guides web page

https://hcpf.colorado.gov/interchange-resources

- Copy, Adjust, or Void a Claim Provider Web Portal Quick Guide
- Reading the Remittance Advice (RA) Provider Web Portal Quick Guides

# Thank you!