

Appendix C

Prior Authorization and Review Agencies

The ColoradoPAR Program Administered by Keystone Peer Review Organization (Kepro)

Email Addresses

- Provider Issues Email: COproviderissue@kepro.com
- Provider Training Registration Email: COproviderregistration@kepro.com

Department	Telephone numbers
Kepro Customer Service Line	720 689-6340
Kepro Provider Fax Line	(800) 922-3508 (toll free)

Colorado Department of Health Care Policy & Financing

1570 Grant Street
 Denver, CO 80203
 303-866-2993

Regional Accountable Entities

The Mental Health Program is operated statewide. The state is divided into seven (7) service areas. In each area the program is managed by a different Regional Accountable Entity (RAE), formerly called MHASA. [Click here for the chart that contains contact information for the RAEs.](#)

Dental PARs
Administered by DentaQuest

Mailing Address

DentaQuest- CO

PO BOX 2906

Milwaukee, WI 53201-2906

DentaQuest Providers Services:

Department

Telephone numbers

DentaQuest PAR Provider Line Customer
Service

855-225-1731

Fiscal Agent

Gainwell Technologies (formerly DXC Technology)

P.O. Box 30

Denver, CO 80202

Department

Telephone numbers

Provider Services Call Center

1-844-235-2387

Appendix C Revisions Log

Revision Date	Appendix	Pages	Made by
<i>12/01/2016</i>	<i>Updated for new Fiscal Agent</i>	<i>All</i>	<i>HPE (now DXC)</i>
<i>1/10/2017</i>	<i>Updates based on Colorado iC Stage II Provider Billing Manual Comment Log v0_3.xlsx</i>	<i>all</i>	<i>HPE (now DXC)</i>
<i>1/26/2017</i>	<i>Updates based on Department 1/20/2017 approval email</i>	<i>Accepted tracked changes throughout</i>	<i>HPE (now DXC)</i>
<i>5/22/2017</i>	<i>Updates based on Fiscal Agent name change from HPE to DXC</i>	<i>2, 3</i>	<i>DXC</i>
<i>6/25/2018</i>	<i>Updated BHO to RAE</i>	<i>1</i>	<i>HCPF</i>
<i>7/22/2021</i>	<i>Updated eQHealth with Kepro items and DXC Technology to Gainwell Technologies Update</i>	<i>1-2</i>	<i>Gainwell Technologies</i>

Note: In many instances when specific pages are updated, the page numbers change for the entire section. Page numbers listed above, are the page numbers on which the updates/changes occur.