

Care Coordination

Provider & Community Experience Subcommittee

December 10, 2020

Goal

- Identify which specific activities should/not count toward the ECC measure
- Within reason, explore the key components and best practices of extended care coordination that can help inform the Department's definition of ECC. Promote alignment with existing models.
- Retain flexibility for care coordinators to meet needs

Action Planning

- How do we scope out this work so we have a thoroughly vetted recommendation by Spring?
- How can the Care Coordination Workgroup help support this work?

Care Coordination Definitions

Extended Care Coordination

Activities targeted to specific members who require more intense and extended assistance and includes appropriate interventions.

Care plan or Face to Face Interaction

Care Coordination Definitions

Deliberate Care Coordination

A range of deliberate activities to organize and facilitate the appropriate delivery of health and social services that support member health and wellbeing.

Next Steps