



**To:** Program Improvement Advisory Committee  
**From:** Kiara Kuenzler and Carol Plock  
**Subject:** Program Improvement Advisory Committee Work Plan

Table 1 outlines the proposed timeline and respective agenda items for the second year of the Program Improvement Advisory Committee (PIAC).

**Table 1. Timeline and Updates**

Month	Topic	Agenda	Status	Notes
<b>YEAR 2</b>				
October 2019	APM	<ul style="list-style-type: none"> <li>Alternative Payment Model (APM) check-in</li> <li>Performance Measurement and Member Engagement charter approval</li> </ul>	Complete	Approved subcommittee charter
November 2019	Hospital Transformation Program	<ul style="list-style-type: none"> <li>Provider and Community Experience charter approval</li> <li>Hospital Transformation Program presentation</li> </ul>	Complete	Approved subcommittee charter
December 2019	Access Monitoring and Review Plan	<ul style="list-style-type: none"> <li>Access Monitoring and Review Plan Presentation</li> <li>Behavioral Health and Integration Strategies charter approval</li> </ul>	Complete	Approved subcommittee charter
January 2020	ACC Operations	<ul style="list-style-type: none"> <li>ACC Operations Check In</li> <li>Performance Measurement and Member Engagement Check In</li> </ul>	Complete	Complex Care Coordination Performance Incentive Portfolio Part 1
February 2020	ACC Hot Topics	<ul style="list-style-type: none"> <li>ACC Hot Topics Check In</li> <li>Provider and Community Experience Check In</li> </ul>	Complete	Behavioral Health Task Force Update Medicaid Director Update <i>Caseload Variation</i> <i>PERM Audit</i>



March 2020		<ul style="list-style-type: none"> <li>• COVID-19 Response</li> </ul>	Complete	
April 2020		<ul style="list-style-type: none"> <li>• Behavioral Health and Integration Strategies Check In</li> </ul>	Complete	PIAC Application Process COVID-19 Update Inpatient Substance Use Disorder Update
May 2020		<ul style="list-style-type: none"> <li>• Performance Measurement and Member Engagement Check In</li> </ul>	Complete	PIAC Application Process COVID-19 Update
June 2020		<ul style="list-style-type: none"> <li>• Provider and Community Experience Check In</li> </ul>	In-Progress	COVID-19 and Congregate Living Facilities
July 2020	Special Session	<ul style="list-style-type: none"> <li>• COVID and Specific Populations</li> </ul>	Forthcoming	Legislative and Budget Update
August 2020	ACC Performance and Operations	<ul style="list-style-type: none"> <li>• ACC Operations and Performance Check In</li> <li>• Provider and Community Experience Check In</li> </ul>	Forthcoming	Hospital Transformation Program Update COVID-19 Update
September 2020	ACC Hot Topics	<ul style="list-style-type: none"> <li>• ACC Hot Topics Check In</li> <li>• Behavioral Health and Integration Strategies Check In</li> </ul>	Forthcoming	New Member Onboarding Part 1 Behavioral Health Task Force Update COVID-19 Update/Medicaid Director Update
October 2020	ACC Operations	<ul style="list-style-type: none"> <li>• ACC Operations and Performance Check In</li> <li>• Performance Measurement and Member Engagement Check In</li> </ul>	Forthcoming	New Member Onboarding Part 2 Alternative Payment Model Update COVID-19 Update

