



**OeHI**

Office of eHealth Innovation

# Social Health Information Exchange (SHIE) Updates

HCPF Program Improvement Advisory Committee

December 20, 2023

## Two-Pronged Approach:

### Statewide Unifying Architecture

- Build a network with a focus on interoperability and data governance, built upon existing regional successes

### Regional SHIE Hubs

- Fund regional infrastructure and partnerships that are customizable to the priorities of the region



# How will the SHIE work?



## SHIE-Coordinated Journey

### ENROLLMENT & SCREENING



Vanessa enrolls in Medicaid and is automatically assigned to Caroline



**VANESSA'S INITIAL SOCIAL NEEDS SCREENING**



**CAROLINE REVIEWS VANESSA'S SCREENING**

### ASSESSMENT & PLANNING



**CAROLINE ASSESSES VANESSA'S PRIMARY NEEDS**



**Need:** Technology Assistance

**Need:** Food

**Need:** Broadband



**CONSENT TO SHARE DATA**

Vanessa consents to share her social and health information with most of her providers, and restricts her SUD data to her SUD care team.



**CREATE CARE PLAN**



**USE SHIE REFERRAL PORTAL**

to identify services that meet Vanessa's medical, social, financial, and insurance needs

### REFERRALS TO SERVICES

*Referral* →



**PHYSICAL HEALTH**

**Service:** Primary Care Doctor

*Referral* →



**BEHAVIORAL HEALTH**

**Service:** Teletherapy

**Service:** SUD Treatment

*Referral* →



**SOCIAL HEALTH**

**Service:** Digital Navigator Program

**Service:** Food Bank

**Service:** Affordable Connectivity Program



**REGULAR CLIENT CHECK-INS**

to ensure needs are being met

**REGULAR SERVICE PROVIDER CHECK-INS**

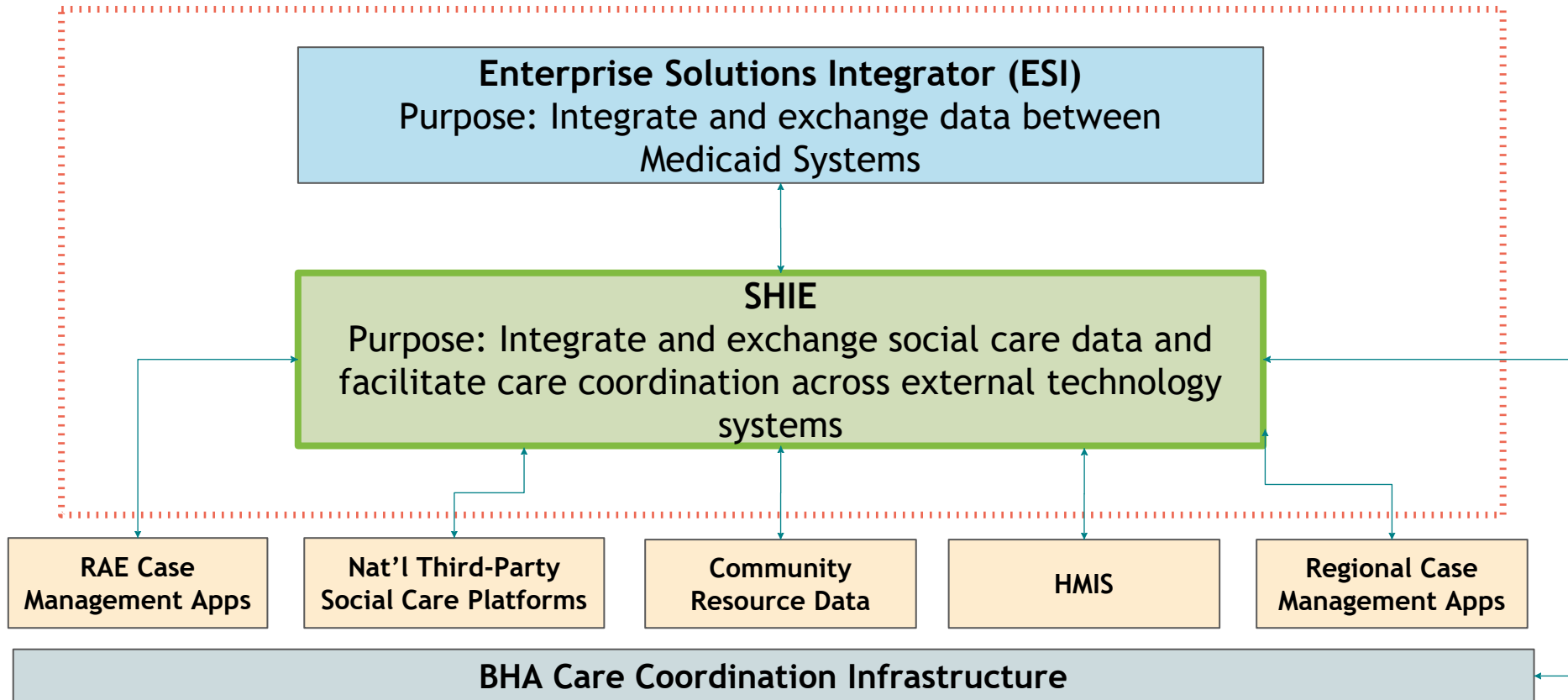
to ensure needs are being met

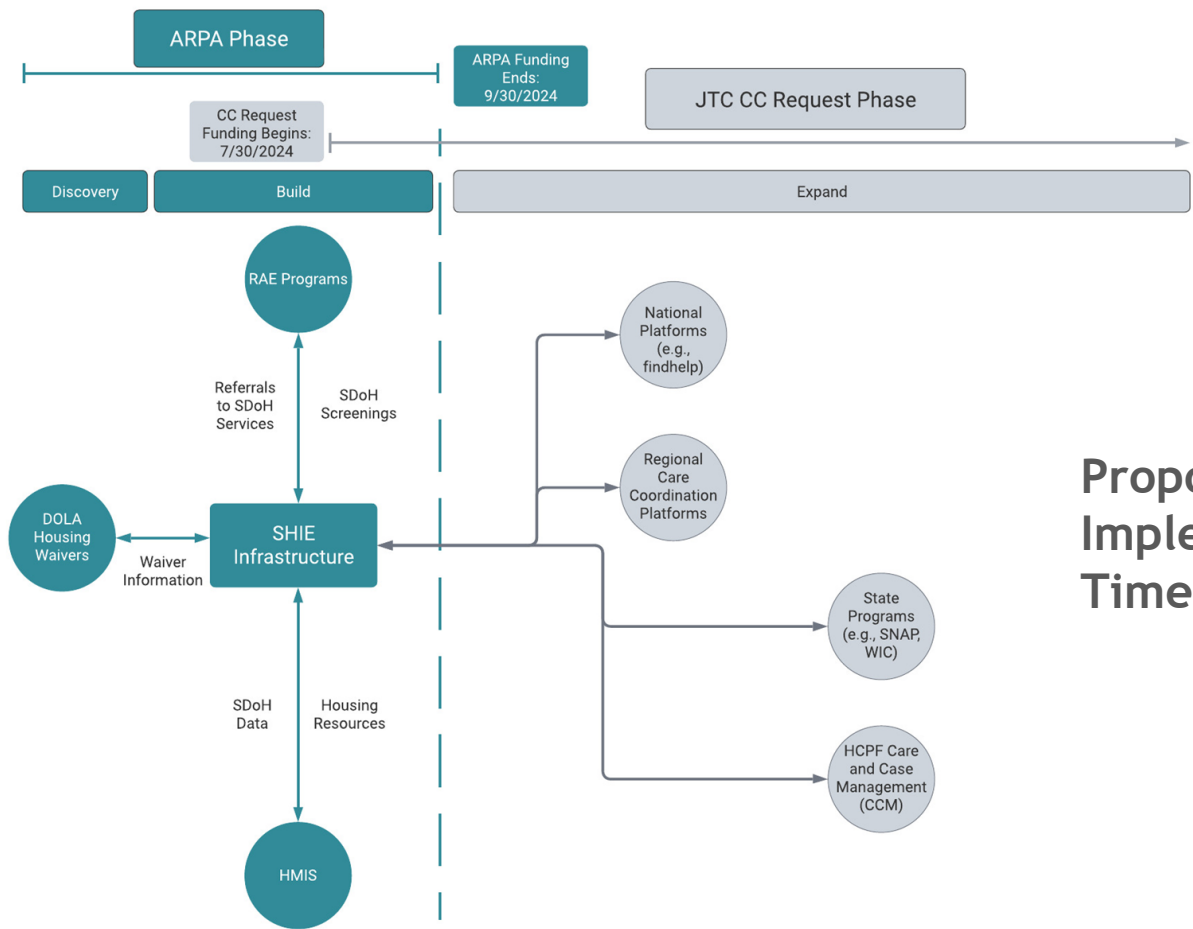
### SYSTEM-LEVEL IMPACT

Improved access to health services • Increased affordability of services • Increased equity

- **Statewide Unifying Architecture:** *Resultant*
  - Expertise in integrating and managing state data systems
  - Experience working with Colorado state agencies
- **Community-Driven Infrastructure**
  - Not procured for through ITN process
  - Currently working with procurement to identify an equitable approach
  - More to come!

# SHIE Architecture Approach





# Proposed SHIE Implementation Timeline



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# Thank you!

Please reach out any time!

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