

Provider and Community Experience Subcommittee (P&CE)

Meets the 2nd Thursday of the month, 8:00 - 9:30am

<https://hcpf.colorado.gov/provider-and-community-experience-subcommittee>

October 2021

Revised Purpose/Charge

based on direction provided by PIAC in March 2021

To assess the experience of PCMPs, the Health Neighborhood and Community within the ACC by identifying, prioritizing, and investigating key challenges and potential solutions concerning the Population Management framework.

Current Voting Membership

PIAC Provider and Community Experience Subcommittee Current Voting Membership			
Name	Organization	Representing	Terms
1. Joanna Martinson	KPJ First Services	Co-chair (State ACC PIAC member)	1 st term ends 9/30/23
2. Kathie Snell	Aurora Mental Health Center	Co-chair	1 st term ends 9/30/24
3. Marc Ogonosky	Health First Colorado member	Member or family member of Health First CO Member	1 st term ends 9/30/25
4. Gail Nehls	Envida	Community based organizations	1 st term ends 9/30/24
5. Pat Cook	CO Gerontological Society	Older adults/seniors	1 st term ends 9/30/24
6. Michelle Hoye	MindSprings Health	Behavioral health	1 st term ends 9/30/23
7. Jamie Haney	Developmental Disabilities Resource Center	HCBS/LTSS	1 st term ends 9/30/22
8. Andrea Loasby	Children's Hospital Colorado	Pediatrics	1 st term ends 9/30/23
9. Lila Cummings	CO Hospital Association	Hospitals	1 st term ends 9/30/22
10. Shera Matthews	Doctors Care	Family Practice	1 st term ends 9/30/22
11. Jennie Munthali	CO Dept. of Public Health and Environment	Public health	1 st term ends 9/30/25
12. Carolyn Green, MD	Retired provider	At-large	1 st term ends 9/30/24
13. Anita Rich	Retired/community member	At-large	1 st term ends 9/30/22

Changes to Voting Membership

- In an effort to better align with PIAC, created Voting Member Terms: 4-year terms with no more than 2 consecutive terms allowed. (PIAC year: October 1-September 30)
- On a quarterly basis, P&CE to solicit volunteers to apply for open voting member seats. P&CE chair (or co-chairs), current voting members and HCPF liaison to review applications and appoint new voting members. (*Timing may dictate that a new voting member complete the year term of the prior voting member in order to officially start their term Oct. 1.*)

Revised Objectives

as of April 2021 based on direction provided by PIAC in March 2021

- 1) Explore the models, programming and best practices for care coordination and condition management in the context of both clinical care and the social determinants of health.
- 2) Explore how eConsults can support population management, increase access to specialty care and advance the Health Neighborhood.

Objective #1 Work

Objective #1: Explore the models, programming and best practices for care coordination and condition management in the context of both clinical care and the social determinants of health.

- Worked with HCPF and RAEs on [Member Transition of Care Coordination \(RAE-to-RAE\) Process and Form](#) (PIAC-approved 10/20)
 - implemented by RAEs March 2021
- Extended Care Coordination (ECC) *Activities targeted to specific members who require more intense and extended assistance and includes appropriate interventions* - request from HCPF for a recommendation of key components & best practices for ECC
 - [Extended Care Coordination Recommendation Memo, April 2021](#)

Support provided by: Care Coordination Workgroup

Chair: Jen Hale-Coulson, Northeast Health Partners

Objective #2 Work

Objective #2: Explore how eConsults can support population management, increase access to specialty care and advance the Health Neighborhood.

- [eConsults](#) - Discussions/feedback with HCPF staff on the development and implementation of a statewide eConsult platform

Support provided by: Access to Specialty Care Workgroup - *discontinued*
Chair: Vicente Cardona, Mile High Health Alliance

Prior Objectives/Other Work

- Exploration of Care Compacts as a possible focus area
- [COVID-19 Provider Interim Payment Program](#)
- [Social-Health Information Exchange & Care Coordination - Office of eHealth Innovation \(OeHI\)](#)
- [Non-Emergent Medical Transportation \(NEMT\)](#)

Upcoming Work

- [American Rescue Plan Act \(ARPA\)-funded](#) collaborative project with HCPF's Office of Community Living (OCL) and the Case Management Agencies (Single Entry Points & Community Centered Boards) to identify best practices in case management and care coordination, further define roles and responsibilities, identify training needs, and implement pilot project.
- eConsults



Discussion/ Questions

Contact us!

Joanna Martinson

P&CE Subcommittee Co-Chair

jcm111758@gmail.com

Kathie Snell

P&CE Subcommittee Co-Chair

KathieSnell@aumhc.org

Brooke Powers

ACC Program Specialist

Brooke.powers@state.co.us