Department Update

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Department of Health Care
Policy & Financing

Agenda

- Coverage continuity after end of the PHE

- Budget & legislation highlights

- Behavioral health transformation

- Health equity

- COVID-19 vaccination rates

- Health care workforce

- Shifting to value-based payments

- ACC 3.0

- Thank you, Dr. Johnson

Three key goals of the PHE unwind

1. Member continuity of coverage

2. Smooth transition and member experience

3. Minimize impact to county and MA site eligibility workers

Stay engaged: Colorado.gov/hcpf/phe-planning

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Preparing for the end of the PHE

- Now covering 1.6M
- Held uninsured rate steady at 6.6% through pandemic by keeping Coloradans covered

- 610k "continuous coverage" population will need eligibility redetermined; est. ~1/2 may need to be transitioned to other coverage

→ Leveraging pre-determined renewal date for unwinding (take up to 14 months to unwind). RAEs have renewal dates

→ Clarified that RAEs and MCOs can text members

→ Enhancing ex-parte as first step for renewal process (use of interfaces and information on file for pre-approval)

→ Reformating renewal packet for clarity

→ Special call out on the required signature

→ Enhancing online member tools (PEAK, electronic signature)

→ Using technology to minimize data entry, improve quality, and expedite renewal process

→ Enhancing training and business processes (focus now on updating address info… later on renewals)

→ Resources and toolkits to ensure consistent messaging

→ Kids & pregnant members can move from Medicaid to CHP without paying the premium (1289 passed!)

→ $5M in outreach passed to help with warm handoffs (SB 81)

Budget & legislative highlights
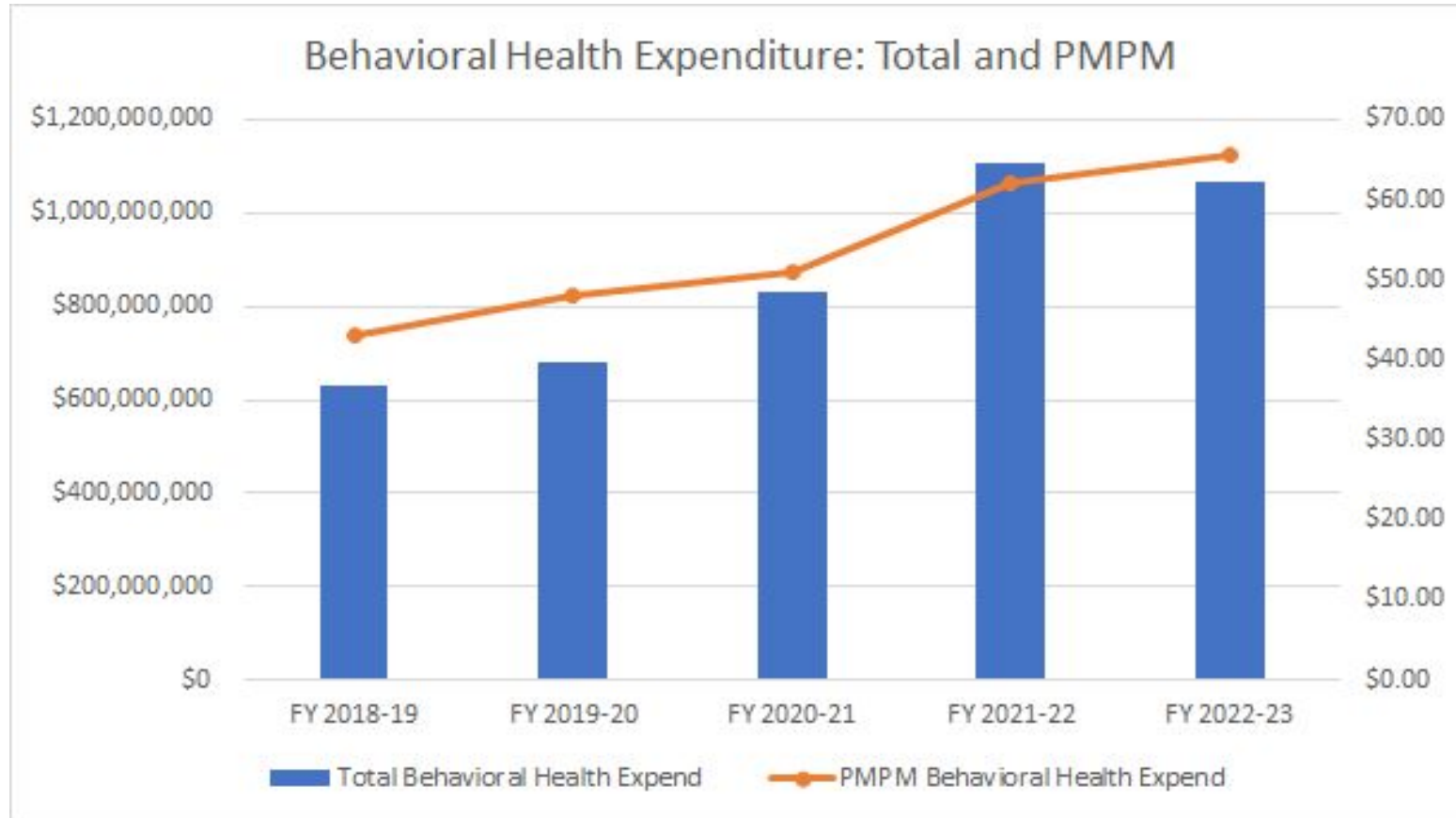
All Members

- County administration pay-for-performance program to increase timeliness, improve customer service and address accuracy of county eligibility determinations

- Value-based payment program investments

- Grants to innovate and scale integrated behavioral health programs

- Medicaid, CHP+ and Exchange look-a-like programs for undocumented persons

- $10M for rural hospitals, $11M for rural connectivity

- Increased DME, transport & PT/OT/ST services reimbursement rates

Members with Disabilities

- First state with right-to-repair wheelchair law

- Continues $15/hr base wage increase for HCBS services post-ARPA

- $27M for nursing facilities and increased base wages

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HCPF

Thank you, JBC & Legislature, for supporting health care serving low-income Coloradans!

Investing in BH transformation

- Increasing $$ into BH
- Inpatient & residential SUD treatment benefit eff. 1/1/21
- Growing Medicaid BH network
- BH task force 19 priorities
- BHA
- BH Transf. Task Force ($450m)
- CMHC transformation
- Payment, contracting reform
- R23 centralizing BH admin in HCPF
- Building comprehensive safety net system capacity to increase access

Behavioral Health Expenditure: Total and PMPM

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Comprehensive legislative package of 20 bills for BH transformation

- Extraordinary investment for mental health substance use prevention, treatment, recovery
- New BHA - improved behavioral health system
- Improves state's BH Crisis Response System
- System navigators online and in person
- Early intervention, deflection & redirection from criminal justice system
- New procedures for 72-hour emergency mental health holds
- Integrated care grants for communities
- Increases access to services for youth who need comprehensive home / residential care
- School-based free therapy for all Colorado youth
- Psychiatric consults for youth, funding in schools
- Make sure all youth in Colorado know who to call in a crisis

- Workforce plan
- New residential care beds for adults with mental health and co-occurring needs
- Culturally competent residential treatment programs for American Indians and Alaskan Native populations
- Fentanyl use prevention, education & treatment and updates fentanyl-related offenses
- Price transparency for behavioral health rates
- Reduces conflicts of interest among intermediaries that administer public funds
- Reduces administrative burden and costs for providers so they have more time to see patients
- Denver Regional Navigation Campus Grant Program
- Convert Ridge View to supportive residential community

BH legislative package supports comprehensive system that puts people first

- BHA: comprehensive, collaborative work to develop equitable, accountable, effective BH system that improves the health and well-being of Coloradans
- Strengthen the BH safety net
- Improve access, benefits, quality & outcomes
  - ☐ Invest in workforce, crisis response & local BH services
  - ☐ Invest & scale physical/BH integration
  - ☐ Invest in early intervention, CJ redirection, housing

BH safety net accountability to increase access & quality

As part of a multi-year behavioral health system reform effort led by Governor Polis and the Department of Human Services, the Behavioral Health Task Force Leadership identified four projects for CMHCs **to set consistent standards for access and quality**, improve transparency, set reasonable expectations and improve operations effectiveness.
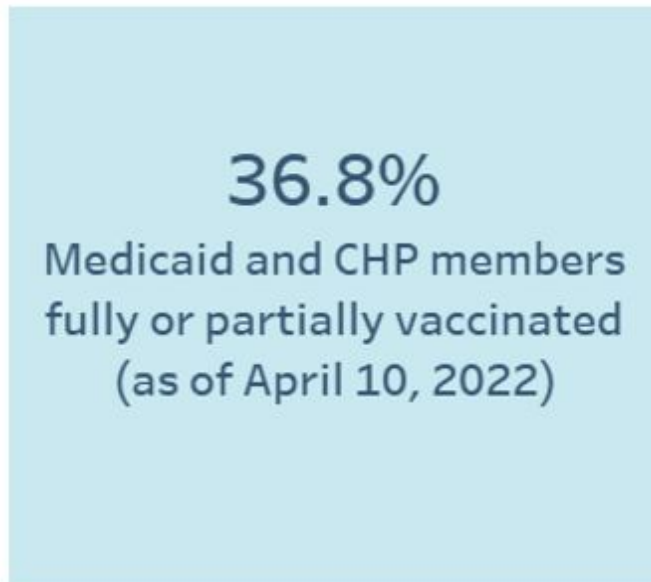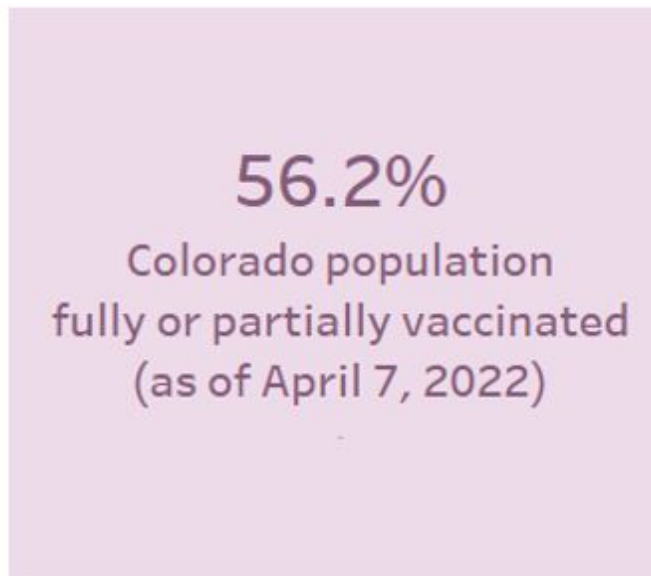
1. Prospective Payment System/Value Based Payment

2. Redesign Cost Report

3. Universal Contract

4. Reduce Administrative Burdens and Operational Challenges

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Health equity

- Mission: improve health care equity, access & outcomes for the people we serve while saving Coloradans money on health care and driving value for Colorado.
- Applying health equity lens broadly to our work
- Priorities:
  - COVID-19
  - Maternity
  - Behavioral health
  - Prevention

19-27-Point+ Gap Btw Low Income and All Vax Rate

56.2%
Colorado population
fully or partially vaccinated
(as of April 7, 2022)

83.6%
Colorado population
fully or partially vaccinated
(as of April 7, 2022)

36.8%
Medicaid and CHP members
fully or partially vaccinated
(as of April 10, 2022)

56.3%
Medicaid and CHP members
fully or partially vaccinated
(as of April 10, 2022)

Ages 5-19

Ages 20+

Addressing health care worker crisis

Patient demand is up due to COVID while staffing is strained.

Health care workers are exhausted!

To address:

- $154.6M in Department-issued provider relief payments plus federal stimulus provider relief funds to 6,500 CO providers
- Raised HCBS base wage to $15/hour Jan. 1, 2022
- Same for nursing facilities
- Legislative package to create PPE stockpile, help w/ tuition & training for health care workers & support existing workforce
- Cross Agency work team - short & long term solutions
- Provider partnership work

Shifting paying for volume to value

	Medicaid	Commercial	Medicare Advantage	Traditional Medicare
2020	15%	15%	30%	30%
2022	25%	25%	50%	50%
2025	50%	50%	100%	100%

CMS GOAL STATEMENT
Accelerate %-age of payments tied to quality and value through the adoption of two-sided risk APMs. CMS State Transformation Collaborative: CO, CA, AR, NC

Fee-For-Service (quantity of services). Limited tie to value.

Hospital Transformation Program. ACC2.0/ACO Primary Care. Prescriber Tool. Maternity. Providers of Distinction.

Value: Patient Access & Outcomes, Health Equity, Affordability

ACC 3.0 beginning stages

- Continue regionality, improve managed care program

- Thank you for sharing your insight on current operations to help inform our work for Phase III

- Next year will include robust stakeholder engagement - please continue to stay plugged in

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A Time of Dynamic Transformation in HC and at HCPF

- **$450M** - BH, payment & reporting, system
- **$513M** - Home & Community Based Services
- **550k+** - PHE end planning & re-determinations
- Healthcare Workforce crisis
- Critical COVID vaccinations work
- Hybrid HCPF workforce environment

- Older adults: PACE & Nursing Homes
- Health Equity Focus
- Affordability: VBP, eConsults, "Provider of Distinction," Prescriber Tool, PDAB, Drug Importation, Rx Rebates, Transparency
- Re-bid our claims system, data reporting system, Rx PBM while designing ACC 3.0

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Thank you, Dr. Johnson!

This is Dr. Johnson's last PIAC meeting as Colorado's State Medicaid Director. We will miss her dearly!

- Navigated the pandemic (issued guidance, stood up telemedicine, launched vaccine incentive program with RAEs that focused on health equity)
- Established member-focused council to improve maternity benefit, health equity and outcomes
- Prepared for next version of ACC program
- Leveraged federal stimulus for lasting change

Tracy, would you like to say a few words?