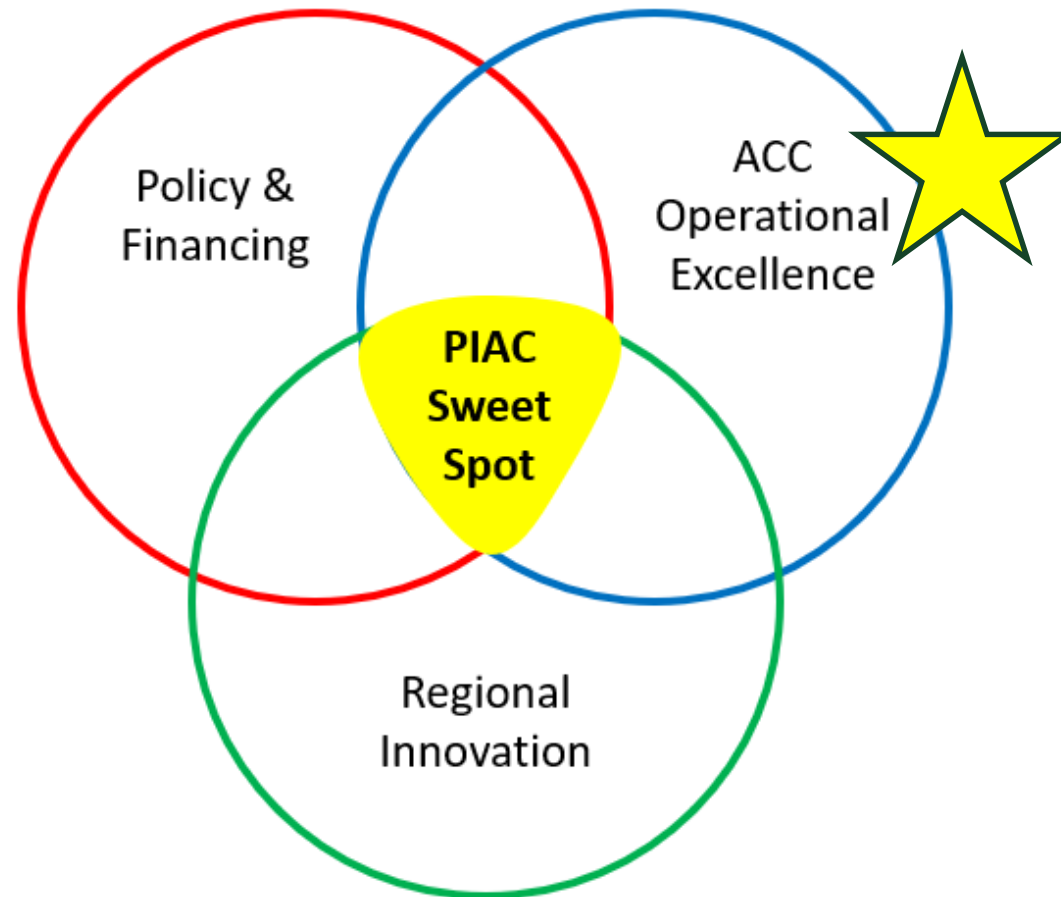

Accountable Care Collaborative Program Improvement Advisory Committee

PIAC Core Competencies: Performance

PIAC Strategic Framework



Background

- Performance measurement provides an opportunity to evaluate and incentivize specific population health outcomes that impact members while reinforcing the core goals and objectives of the ACC
- There are three primary measure sets for which RAEs are responsible for achieving performance goals:
 - Key Performance Indicators (KPIs)
 - Performance Pool
 - Behavioral Health Incentive Program (BHIP)

Background

- RAE payment is tied to successful performance on each of these measures, which should be used to further system improvements
- Performance is evaluated at least annually
 - For SFY19-20, nearly \$80 million was allocated to these pay-for-performance efforts
- PMME reviews KPI and BHIP data each year and all significant changes to measures are shared with PMME for input

How To Review

- Performance periods align with the state fiscal year
- Each RAE is assigned a performance goal annually based on historical performance (a baseline)
- Look for:
 - Whether or not RAEs hit their goal (color-coded) and by what magnitude
 - How RAEs compare to one another: high/low performers
 - Trends over time and variation in the data: to what extent is this due to data quality, policy milestones, clinical interventions that are working or not working, etc.
 - Questions or areas of inquiry/exploration based on this data

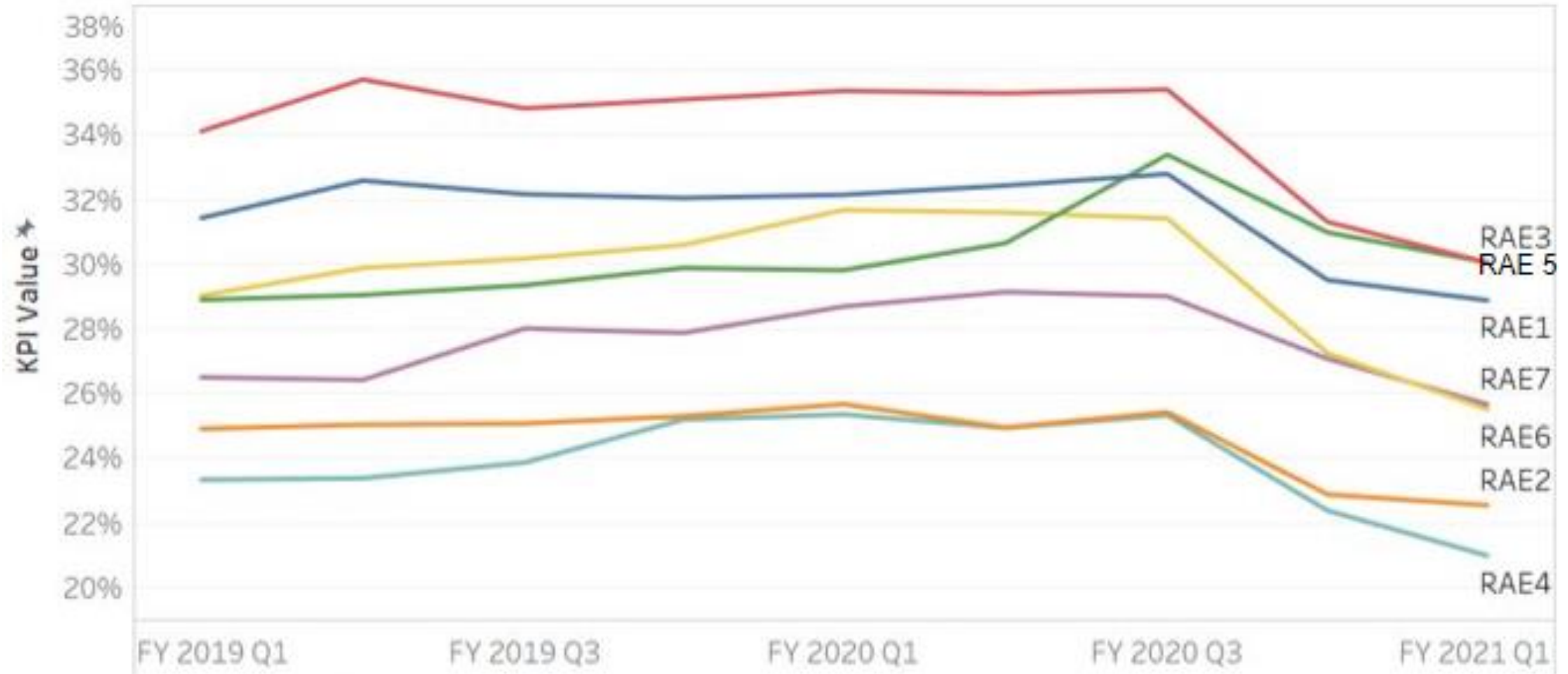
How To Review

Your role

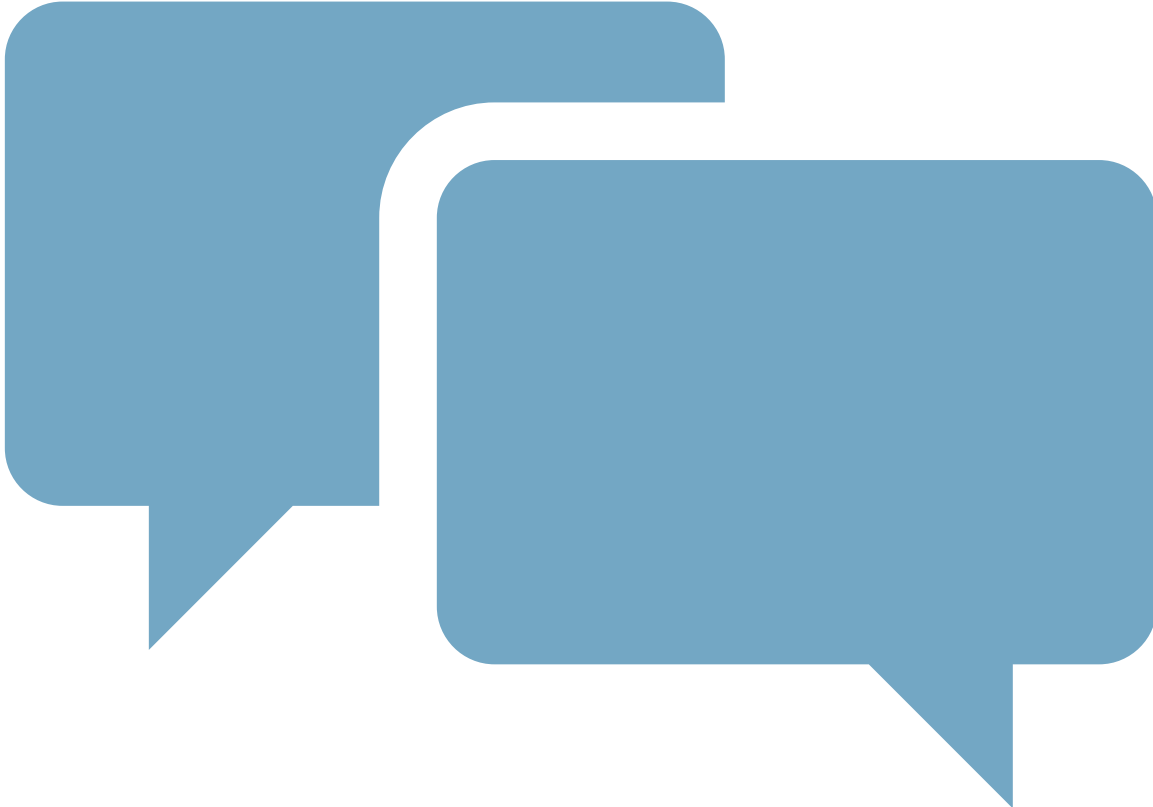
1. Be curious and ask questions about what you see
2. Build familiarity with these measure sets and the performance strategy for oversight
3. Identify specific areas for the PIAC Community, in particular PMME, to dig deeper

Snapshot

Well Visits KPI Time Trend



Discussion



Are the tools accessible?

- » Formatting
- » Clarifying information

How does the information support and advance the PIAC strategic framework and the work of the PIAC Community?

What additional clarification is needed to support constructive dialogue?

Additional Resources

- For a performance measurement overview and recent results, visit the [Public Reporting webpage](#)
- For deeper dialogue re: performance measurement, join PMME for its monthly meetings
- For additional questions, contact Liana Major liana.major@state.co.us