



Network Adequacy

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Program Improvement Advisory Committee (PIAC)

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What is Network Adequacy?

Network adequacy refers to a health plan's ability to deliver health care services by providing reasonable access to enough in-network providers for all health care services included under the terms of the contract.

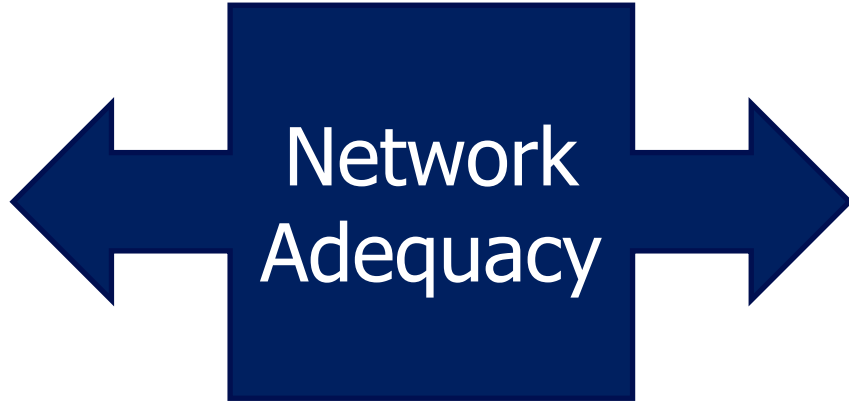
States establish qualitative and quantitative network adequacy standards to ensure members have reasonable access to services and providers.



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Department of Health Care
Policy & Financing

CMS
required metrics and
activities



Additional
State
Monitoring



Network Adequacy Requirements

EQRO

CMS requires Network Adequacy validation performed by an External Quality Review Organization (EQRO).
Regulations 42 CFR 438.352 & 42 CFR 438.358

HCPF

HCPF maintains compliance with CMS Network Adequacy requirements, through network analysis, evaluation and monitoring of reporting and data.
Regulations 42 CFR 438.68 and 42 CFR 438.206 which requires states to set Network Adequacy measure and metric standards, which RAEs must report on.

MCEs

The RAEs are held accountable through contractually required deliverables.
Regulations 42 CFR 438.207



Geographic analysis (Quantitative)

Time and distance metric results
Provider to member ratios results



Geographic Analysis

Time and Distance

MCE Type	MCE Name	Urbanicity	County	Network Type	Network Category	Compliance Result
RAE	(All)	(All)	(All)	Behavioral Health	(Multiple values)	(All)

Based on the selected filters, 384 standards are being assessed. Of these:

364 network categories met the minimum time/distance requirements.

20 network categories did not meet the minimum time/distance requirements.

0 network categories did not have any members identified.

Difference Between Time/Distance Requirement and Percent of Members with Access:

Met the Minimum Requirement
≤ 5.0 Percentage Points
5.1 – 10.0 Percentage Points
> 10.0 Percentage Points
No Members in Contracted County (NR)

MCE Type	MCE	Urbanicity	County	Network Category	Minimum Time/Distance Requirement	Percent of Members Within Minimum Time/Distance Requirements	Percent of Members Not In Minimum Time/Distance Requirements	Number of Members Not In Minimum Time/Distance Requirements	Number of Members in the Network Category	Number of Providers in the Network Category*
			Clear Creek	General Behavioral Health	90% w/ 2 in 30 miles or 30 mins	100.0%	0.0%	0	679	7
			Gilpin	General Behavioral Health	90% w/ 2 in 30 miles or 30 mins	100.0%	0.0%	0	549	3
			Jefferson	General Behavioral Health	90% w/ 2 in 30 miles or 30 mins	>99.9%	<0.1%	1	31,851	1887
		Urban	Boulder	General Psychiatrists and other Psychiatric Prescribers	90% w/ 2 in 30 miles or 30 mins	>99.9%	<0.1%	1	23,060	55
			Broomfield	General Psychiatrists and other	90% w/ 2 in 30 miles or 30 mins	100.0%	0.0%	0	2,904	3



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MCE Type	MCE Name	Urbanicity	County	Network Type	Network Category	Compliance Result
RAE	(All)	(All)	(All)	Behavioral Health	(Multiple values)	Not Met

Based on the selected filters, 20 standards are being assessed. Of these:

- 0 network categories met the minimum time/distance requirements.
- 20 network categories did not meet the minimum time/distance requirements.
- 0 network categories did not have any members identified.

Difference Between Time/Distance Requirement and Percent of Members with Access:

Met the Minimum Requirement
≤ 5.0 Percentage Points
5.1 – 10.0 Percentage Points
> 10.0 Percentage Points
No Members in Contracted County (NR)

MCE Type	MCE	Urbanicity	County	Network Category	Minimum Time/Distance Requirement	Percent of Members Within Minimum Time/Distance Requirements	Percent of Members Not In Minimum Time/Distance Requirements	Number of Members Not In Minimum Time/Distance Requirements	Number of Members in the Network Category	Number of Providers in the Network Category*
			Arapahoe	General SUD Treatment Practitioner	100% w/ 2 in 30 miles or 30 mins	99.3%	0.7%	341	50,979	37
			Elbert	General SUD Treatment Practitioner	100% w/ 2 in 30 miles or 30 mins	88.9%	11.1%	144	1,293	0
		Urban	Adams	Pediatric SUD Treatment Practitioner	100% w/ 2 in 30 miles or 30 mins	99.8%	0.2%	98	47,924	19
			Arapahoe	Pediatric SUD Treatment Practitioner	100% w/ 2 in 30 miles or 30 mins	99.2%	0.8%	351	43,689	37
			Elbert	Pediatric SUD Treatment Practitioner	100% w/ 2 in 30 miles or 30 mins	87.9%	12.1%	135	1,116	0



CMS
required metrics and
activities



Additional
State
Monitoring



Narrative report (Qualitative)

- Provider count summaries
 - Includes newly contracted and ended contract counts that occurred during the quarterly reporting period
- Accepting new members
- Offering after-hours appointments
- Efforts towards establishing and maintaining a sufficient network
- Detailed provider support activities
- Identified network changes
- Appointment timeliness assessments
- Time and distance discussion



The Department conducts additional analysis.....



Click to Select

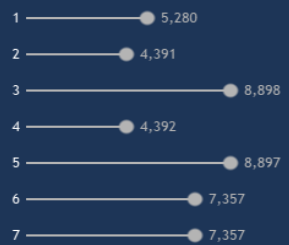
👂 PRACTITIONERS

🏥 FACILITIES

Click to select region
Click again to view Statewide

- RAE 1
- RAE 2
- RAE 3
- RAE 4
- RAE 5
- RAE 6
- RAE 7

✔ Practitioners by Region



Click to view provider tables

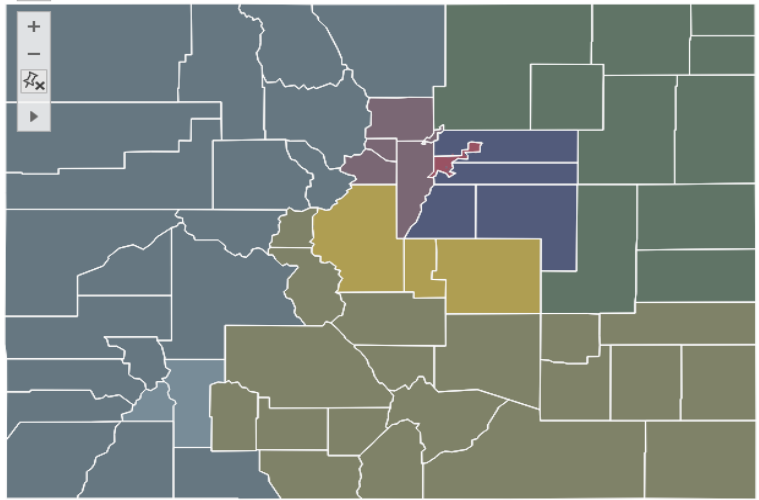
IPN Provider values selected: All

<p>Total Practitioners</p> <p>13,073</p> <p>4.8% ▲ change</p>	<p>Net Contract Gain</p> <p>1,242</p> <p>1,794 newly contracted</p> <p>552 closed or left the network</p>	<p>Practitioners Accepting New Members</p> <p>12,889</p> <p>98.6% of total practitioners</p>	<p>Practitioners Offering After Hours Appointments</p> <p>5,963</p> <p>45.6% of total practitioners</p>
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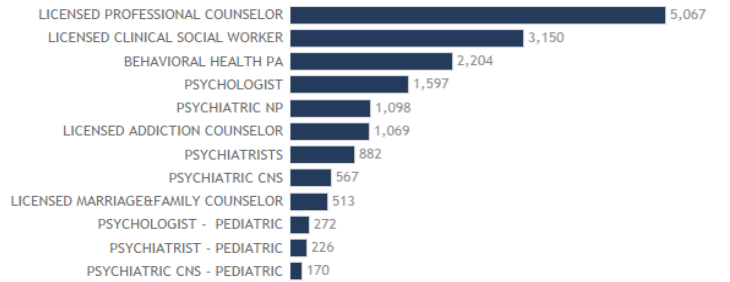
Statewide there are 961,678 members for reporting period 2025 Q1

📍 Hover over county to view snapshot
📄 Click county to view detail

Click to view counts by county



Practitioner Counts by Type
Practitioners can have multiple types



Contract Counts by Type
Practitioners with no new or ending contracts are hidden from view

	New Contracts	Ending Contracts	Net Contracts
BEHAVIORAL HEALTH PA	189	31	158 ▲
LICENSED ADDICTION COUNSELOR	102	47	55 ▲
LICENSED CLINICAL SOCIAL WORKER	394	163	231 ▲
LICENSED MARRIAGE&FAMILY COUNSELOR	66	10	56 ▲
LICENSED PROFESSIONAL COUNSELOR	755	174	581 ▲
PSYCHIATRIC CNS	33	57	-24 ▼
PSYCHIATRIC CNS - PEDIATRIC	21	28	-7 ▼
PSYCHIATRIC NP	151	68	83 ▲
PSYCHIATRIST - PEDIATRIC	10	3	7 ▲
PSYCHIATRISTS	81	39	42 ▲
PSYCHOLOGIST	165	61	104 ▲
PSYCHOLOGIST - PEDIATRIC	12	10	2 ▲

IPN Provider values selected: All

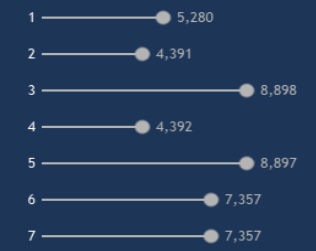
Click to Select

- PRACTITIONERS**
- FACILITIES**

Click to select region
Click again to view Statewide

- RAE 1
- RAE 2
- RAE 3**
- RAE 4
- RAE 5
- RAE 6
- RAE 7

Practitioners by Region



Click to view provider tables

Total Practitioners
8,898

4.1% ▲
change

8,550
vs previous quarter

Net Contract Gain
722

846
newly contracted

124
closed or left the network

Practitioners Accepting New Members
8,666

97.4%
of total practitioners

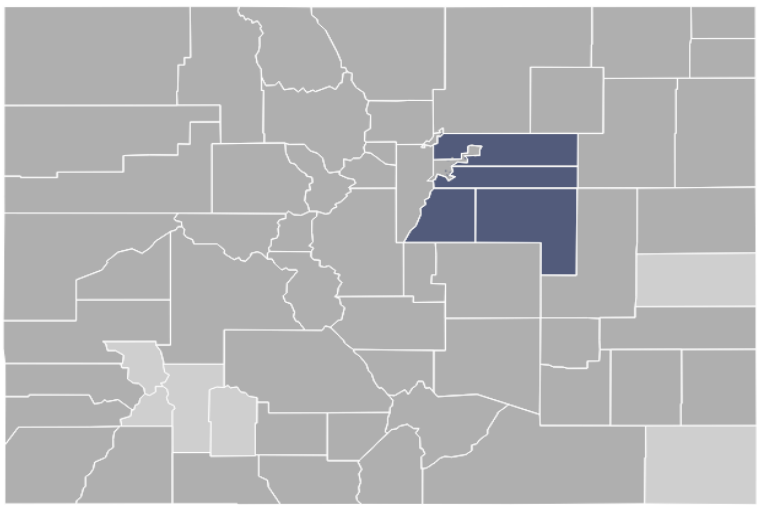
Practitioners Offering After Hours Appointment
0

0.0%
of total practitioners

Region 3 - COA has 261,736 members for reporting period 2025 Q1

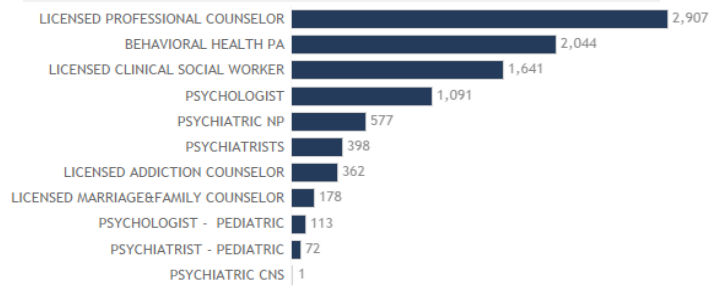
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Click to view counts by county



Practitioner Counts by Type

Practitioners can have multiple types



Contract Counts by Type

Practitioners with no new or ending contracts are hidden from view

	New Contracts	Ending Contracts	Net Contracts
BEHAVIORAL HEALTH PA	144	22	122▲
LICENSED ADDICTION COUNSELOR	42	5	37▲
LICENSED CLINICAL SOCIAL WORKER	167	26	141▲
LICENSED MARRIAGE&FAMILY COUNSELOR	19	1	18▲
LICENSED PROFESSIONAL COUNSELOR	314	41	273▲
PSYCHIATRIC NP	67	5	62▲
PSYCHIATRIST - PEDIATRIC	5	1	4▲
PSYCHIATRISTS	41	8	33▲
PSYCHOLOGIST	76	23	53▲
PSYCHOLOGIST - PEDIATRIC	6	1	5▲



IPN Provider values selected: All

Click to Select



PRACTITIONERS



FACILITIES

Click to select region
Click again to view Statewide

RAE 1

RAE 2

RAE 3

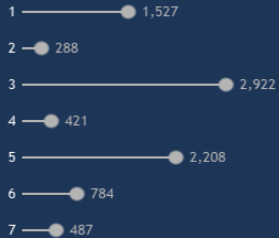
RAE 4

RAE 5

RAE 6

RAE 7

Practitioners by Region



Click to view provider tables

Total Practitioners

6,942

6.1% ▲
change

6,544
vs previous quarter

Net Contract Gain

192

342
newly contracted

150
closed or left the network

Practitioners Accepting New Members

6,483

93.4%
of total practitioners

Practitioners Offering After Hours Appointments

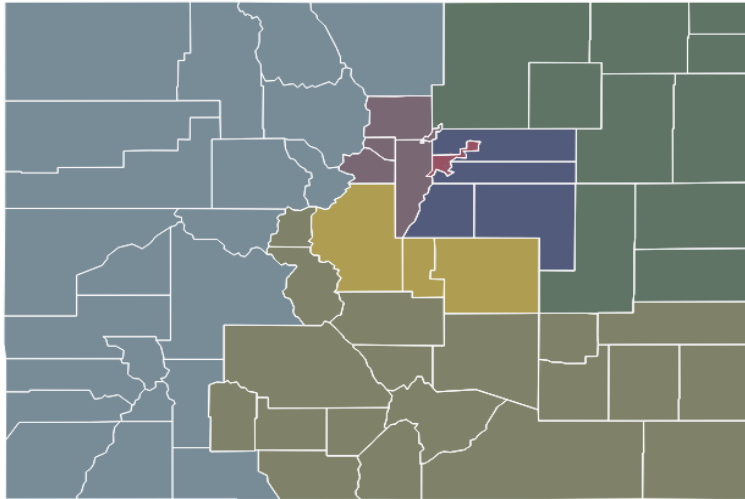
1,066

15.4%
of total practitioners

Statewide there are 961,678 members for reporting period 2025 Q1

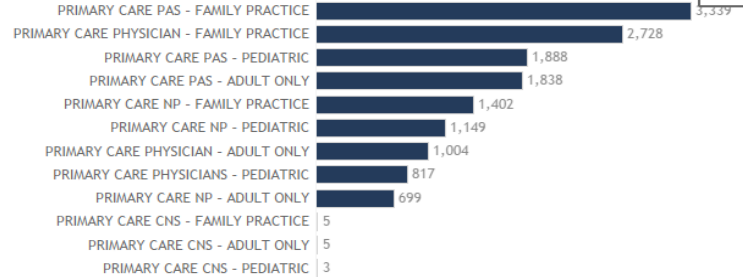
Hover over county to view snapshot
Click county to view detail

Click to view
counts by county



Practitioner Counts by Type

Practitioners can have multiple types



Contract Counts by Type

Practitioners with no new or ending contracts are hidden from view

	New Contracts	Ending Contracts	Net Contracts
PRIMARY CARE CNS - ADULT ONLY	1	-	1 ▲
PRIMARY CARE CNS - FAMILY PRACTICE	1	-	1 ▲
PRIMARY CARE NP - ADULT ONLY	33	10	23 ▲
PRIMARY CARE NP - FAMILY PRACTICE	75	36	39 ▲
PRIMARY CARE NP - PEDIATRIC	52	26	26 ▲
PRIMARY CARE PAS - ADULT ONLY	82	30	52 ▲
PRIMARY CARE PAS - FAMILY PRACTICE	163	61	102 ▲
PRIMARY CARE PAS - PEDIATRIC	78	18	60 ▲
PRIMARY CARE PHYSICIAN - ADULT ONLY	49	23	26 ▲
PRIMARY CARE PHYSICIAN - FAMILY PRACT..	130	64	66 ▲
PRIMARY CARE PHYSICIANS - PEDIATRIC	49	14	35 ▲



IPN Provider values selected: All

Click to Select



PRACTITIONERS



FACILITIES

Click to select region
Click again to view Statewide

RAE 1

RAE 2

RAE 3

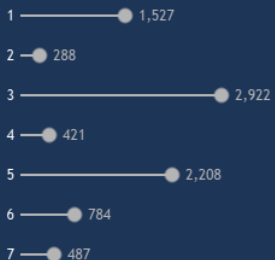
RAE 4

RAE 5

RAE 6

RAE 7

Practitioners by Region



Click to view provider tables

Total Practitioners
2,922

2.7% ▲
change

2,846
vs previous quarter

Net Contract Gain
76

144
newly contracted

68
closed or left the network

Practitioners Accepting New Members
2,909

99.6%
of total practitioners

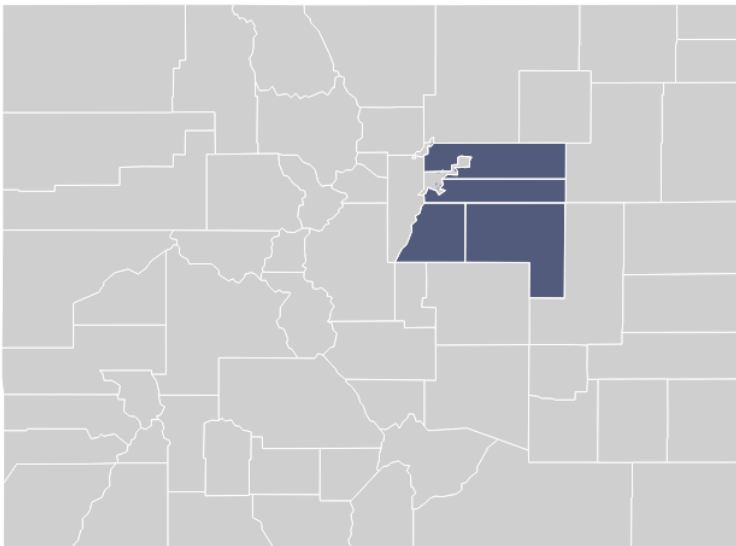
Practitioners Offering After Hours Appointments
0

0.0%
of total practitioners

Region 3 - COA has 261,736 members for reporting period 2025 Q1

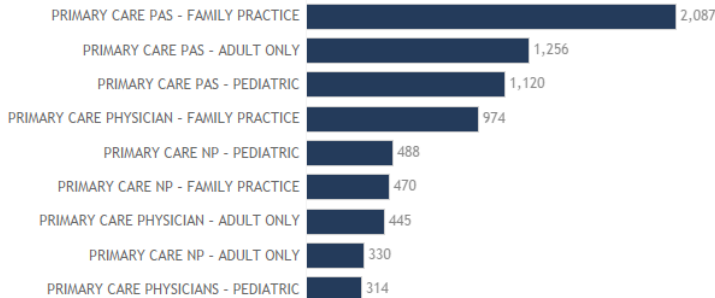
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Practitioner Counts by Type

Practitioners can have multiple types



Contract Counts by Type

Practitioners with no new or ending contracts are hidden from view



	New Contracts	Ending Contracts	Net Contracts
PRIMARY CARE NP - ADULT ONLY	19	5	14▲
PRIMARY CARE NP - FAMILY PRACTICE	21	12	9▲
PRIMARY CARE NP - PEDIATRIC	22	16	6▲
PRIMARY CARE PAS - ADULT ONLY	48	20	28▲
PRIMARY CARE PAS - FAMILY PRACTICE	90	41	49▲
PRIMARY CARE PAS - PEDIATRIC	53	15	38▲
PRIMARY CARE PHYSICIAN - ADULT ONLY	13	11	2▲
PRIMARY CARE PHYSICIAN - FAMILY PRACT..	41	28	13▲
PRIMARY CARE PHYSICIANS - PEDIATRIC	22	10	12▲

Additional Reporting

Triggered Network Changes and Deficiencies notice

- ❖ Contractor shall notify Department, in writing, of Contractor's knowledge of an unexpected or anticipated material change to the network or a network deficiency that could affect service delivery, availability or capacity within the provider network.

Grievance Reporting

- ❖ Review of MCE reported grievances from members, category ACCESS

Provider Grievances

- ❖ Identifies trends for MCE contract performance adherence and development of future contract requirements



Thank you!

