



Accountable Care Collaborative Program Improvement Advisory Committee Meeting Minutes

September 20, 2023
9:30 A.M. to 12:00 P.M.

1. Welcome, Introductions, and Minutes Approval

Kiara Kuenzler welcomed members to the Program Improvement Advisory Committee (PIAC) meeting and called the meeting to order at 9:30 A.M.

The following members were in attendance: Kiara Kuenzler, Maria Zubia, Kevin JD Wilson, Mark Levine, Steve Johnson, Tom Keller, Brent Pike, Wendy Nading, David Keller, Diane Finley, Catania Jones, Daniel Darting, Daphne McCabe, Donald Moore, and Ty Smith.

A quorum of voting members was present.

The Department introduced Ty Smith as the new Regional Accountable Entity (RAE) 5 representative and a representative of Health First Colorado Members.

Kiara Kuenzler presented the August meeting minutes for approval. There were no abstentions. The [August meeting minutes](#) were approved.

2. Executive Director Presentation

Kiara Kuenzler introduced Kim Bimestefer, the Department's Executive Director, to share an [overview](#) of recent Department updates and priorities. PIAC gave the following feedback:

- More data is needed on whether members who are disenrolled are getting healthcare coverage from other sources.
- Peer providers should be included in ACC Phase III planning.
- Non-English, Non-Spanish speaking members are struggling with the renewal process. Materials need to be translated in more languages.
- Behavioral health has been added as an separate option from Medicaid on the PEAK app and website.
- The worker shortage is affecting member renewals.



A. Action Items

- The Department requested actionable feedback from PIAC on ways to address renewal and re-enrollment issues, including community-based engagement strategies.

3. Continuous Coverage Unwind Update

Maria Zubia introduced Natalie Coulter, the Department's Director of Communications, to share Department [updates](#) on the Continuous Coverage Unwind.

PIAC gave feedback that more data is needed on strategies that are effective in addressing health disparities so they can be applied to other communities.

A. Action Items

- None.

4. RAE and MCO Presentations: Continuous Coverage Unwind

Maria Zubia introduced the RAEs and the Managed Care Organization (MCOs) to share an [overview](#) of their efforts to support Member renewal during the Continuous Coverage Unwind.

A. Action Items

- None.

5. ACC Phase III: Attribution

Kiara Kuenzler introduced Matt Sundeen, the Department's ACC Program Management Section Manager, and Matt Pfeifer, a Department ACC Program Specialist to share an update on proposed adjustments to the attribution methodology for ACC Phase III. This topic will be discussed more at the October PIAC meeting.

Attribution information is on page 23 of the ACC Phase III Concept Paper, which can be found [here](#).

Feedback on the ACC Phase III Concept Paper can be shared [here](#). General feedback on ACC Phase III can be shared [here](#).



A. Action Items

- PIAC members will prepare for more discussion at the October PIAC meeting by reviewing the attribution information in the ACC Phase III Concept Paper.

6. Open Comment

Audrey Keenan opened the meeting for public comment. There were no comments from the public.

A. Action Items

- None.

7. PIAC Discussion and Next Steps

Kiara Kuenzler reviewed next steps and action items from the meeting:

- The Department requested actionable feedback from PIAC on ways to address renewal and re-enrollment issues, including community-based engagement strategies.
- PIAC members will prepare for more discussion on attribution methodology at the October PIAC meeting by reviewing the attribution information in the ACC Phase III Concept Paper.

PIAC recommended creating a uniform set of metrics across regions to measure re-enrollment outcomes, benchmarks, and accountability.

PIAC suggested convening an ad-hoc meeting to discuss re-enrollment issues and develop feedback for the Department.

8. Adjournment

Kiara Kuenzler adjourned the meeting at 11:58 P.M.

Reasonable accommodations will be provided upon request for persons with disabilities. Please notify the Committee Coordinator at audrey.keenan@state.co.us or the 504/ADA Coordinator hcpf504ada@state.co.us at least one week prior to the meeting.

