



Accountable Care Collaborative Program Improvement Advisory Committee

Meeting Minutes

September 21, 2022 // 9:30 A.M. to 12:00 P.M.

1. Welcome, Introductions, & Minutes Approval

Kiara Kuenzler welcomed members to the Program Improvement Advisory Committee (PIAC) meeting and called the meeting to order at 9:31 A.M.

The following members were in attendance: Kiara Kuenzler, Maria Zubia, Dede de Percin, Steve Johnson, Ian Engle, Tom Keller, Wendy Nading, Kelly Phillips-Henry, Kevin JD Wilson, Joanna Martinson, Catania Jones, and Christina Suh.

A quorum of voting members was present.

Kiara presented the July meeting minutes for approval. There was one abstention. The [July meeting minutes](#) were approved.

Action Items:

- None.

Parking Lot Items:

- None.

2. Department Updates

Kiara Kuenzler introduced Matt Sundeen, the Department's ACC Program Management Section Manager, to share recent updates to the Department's organizational structure. The Department has named Adela Flores-Brennan as the new Medicaid Director. In addition, a Population Health Division was created to address work related to behavioral health and collaboration with the Behavioral Health Administration (BHA). The ACC program also moved offices to the Cost Control and Quality Improvement office.

The Department is accepting applications for two Department-nominated positions on PIAC through October 3, 2022.

PIAC recommended creating a standing seat on PIAC that represents behavioral health, such as a representative from the BHA, a Member who utilizes behavioral health services, or a behavioral health provider. PIAC also recommended providing a stipend to Medicaid Members for participating in PIAC to increase Member representation.

Action Items:

- The Department will investigate whether stipends can be provided to Medicaid Members for participating in PIAC.

Parking Lot Items:

- PIAC requested presentations from the Medicaid Director and the Director of the Population Health Division.

3. Action Item Review

Kiara introduced Audrey Keenan, an Accountable Care Collaborative (ACC) Program Operations Specialist, to review action items from previous meetings that are in progress or completed. The Department outreached PIAC members terming out in October and their respective Regional Accountable Entities (RAEs) to determine which PIAC members will serve a second term. PIAC completed giving feedback on aspects of ACC Phase 2. that need improvement related to data and performance measurement. The Department is updating performance metrics and data on its [ACC Public Reporting webpage](#).

Action Items:

- None.

Parking Lot Items:

- None.

4. Subcommittee Updates & Announcements

Maria Zubia introduced the PIAC subcommittees to provide updates and announcements. Joanna Martinson, a Provider & Community Experience (P&CE) co-chair, shared that during the September P&CE meeting, the Health Services Advisory Group presenting findings from their compliance audit of the RAEs. This presentation will help P&CE to support development of care coordination in ACC Phase 3. P&CE is currently recruiting three committee members and applications are available [here](#).

Christina Suh, a Performance Measurement and Member Engagement (PMME) co-chair, gave an update that PMME held a summer recess in August. PMME will finish its work on well-child visit recommendations at the PMME September meeting.

Matt Pfeifer, the Department liaison for the Behavioral Health Integration Strategies (BHIS) subcommittee, gave an update that over the past month BHIS has been reviewing HB22-1302, which relates to integrated funding for behavioral health and physical health. BHIS has also been reviewing previous BHIS projects related to the Department of Corrects metric and its crisis services recommendations to see how these can be applied to other behavioral health work, including youth behavioral health.

Action Items:



- None.

Parking Lot Items:

- None.

5. PHE Renewal Process Data

Kiara Kuenzler introduced Marivel Klueckman, the Department's Eligibility Division Director, to give an update on the [Public Health Emergency \(PHE\)](#). The new expected PHE end date is January 11, 2023, with the next renewal cycle beginning December 15, 2022. The Department has an unwind process in place that can be activated two weeks after receiving the 60-day notification from the federal government that the PHE will end.

Action Items:

- The Department will continue to provide updates to PIAC on the PHE and will share memos on updated processes.

Parking Lot Items:

- None.

6. Health Equity Plan Update

Maria Zubia introduced Aaron Green, the Department's Health Disparities and Equity, Diversity, and Inclusion Officer, to give an update on the Department's [Health Equity Plan](#). The Department's short-term project focus areas are COVID-19 vaccination rates, maternity and perinatal health, behavioral health, and population health. A Health Equity Plan dashboard is being developed to track progress on deliverables from the RAEs.

Action Items:

- PIAC can provide feedback on the deliverable templates by September 30, 2022.

Parking Lot Items:

- None.

7. ACC Performance and Deliverables

Kiara Kuenzler introduced Matt Sundeen to provide an overview of how the Department manages [RAE performance](#) and holds the RAEs accountable. One of the main ways the Department holds the RAEs and Managed Care Organizations (MCOs) accountable is through contracts that include a statement of work, deliverables, and performance metrics. Other accountability mechanisms include:

- Audits and performance monitoring



- Rate setting and recoupment processes
- Member, provider, and stakeholder feedback

PIAC would like to review performance outcomes, including Key Performance Indicators and behavioral health incentive measures, and discuss how to make improvements to the ACC based on this data.

Action Items:

- None.

Parking Lot Items:

- PIAC requested to have the RAEs and MCOs present on their programs.

8. PIAC Discussion and Next Steps

Kiara Kuenzler reviewed next steps for PIAC. PIAC will be having a retreat in November. This retreat will include an orientation for new voting members and discussion on leadership for the PIAC subcommittees. The Department will send out a survey to determine whether PIAC members would like to hold the retreat in person or virtually.

Action Items:

Kiara Kuenzler reviewed action items from the meeting:

- The Department will investigate whether stipends can be provided to Medicaid Members for participating in PIAC.
- The Department will continue to provide updates to PIAC on the PHE and will share memos on updated processes.
- PIAC can provide feedback on the Health Equity Plan deliverable templates by September 30, 2022.
- The Department will send out a survey to determine whether PIAC members would like to hold the November retreat in person or virtually.

Parking Lot Items:

- None.

9. Open Comment

Audrey Keenan opened the meeting for public comment. There were no comments from the public. Audrey closed the open comment period.

Action Items:

- None.

Parking Lot Items:

- None.



10. Adjournment

Kiara Kuenzler adjourned the meeting at 11:57 A.M.

