

Accountable Care Collaborative Program Improvement Advisory Committee Meeting Minutes

October 16, 2024 9:30 A.M. to 12:00 P.M.

1. Welcome, Introductions, & Minutes Approval

Kiara Kuenzler welcomed members to the Program Improvement Advisory Committee (PIAC) meeting and called the meeting to order at 9:31 A.M.

The following members were in attendance: Kiara Kuenzler, Ian Engle, Isaiah Anderson, Kevin JD Wilson, Tom Keller, Mark Levine, David Keller, Daphne McCabe, Brent Pike, Ty Smith, Donald Moore, Kelly Phillips-Henry, Catania Jones, Wendy Nading, and Steve Johnson.

A quorum of voting members was present.

Kiara Kuenzler presented the September meeting minutes for approval. There were two abstentions. The September meeting minutes were approved.

2. Subcommittee Updates

Lindsey Folkerth, the Provider and Community Experience (P&CE) subcommittee Department liaison, gave an update that P&CE discussed SB21-137, the Independent Provider Network survey results, and the ACC Phase III evaluation plan at their most recent meeting. P&CE has an open voting member position. Applications can be submitted here.

Lexis Mitchell, the Behavioral Health Integration Strategies (BHIS) subcommittee Department liaison, gave an update from the October meeting that BHIS discussed engagement on the Department of Corrections performance metric. BHIS also reviewed and discussed the new Prospective Payment System reimbursement methodology for behavioral health providers. BHIS also provided feedback on the ACC Phase III Behavioral Health Incentive Program measures.

Daphne McCabe, a Performance Measurement and Member Engagement (PMME) subcommittee co-chair, shared that at their most recent meeting PMME discussed Department improvements being made to member correspondence, reviewed the

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ACC Phase III stakeholder feedback process, and reviewed network adequacy data. PMME will continue to provide feedback on the ACC Phase III evaluation process.

3. ACC Phase III Feedback Planning

Kiara Kuenzler introduced Matt Sundeen, the Department's ACC Program Management Section Manager, to give an <u>update on ACC Phase III</u> and ask for feedback on how to continue engaging PIAC. PIAC gave the following feedback:

- The Department should compensate Medicaid members on PIAC.
- PIAC wants more presentations and updates on topics that they can advise on.
- ACC Phase III PCMP contracts should be developed and approved as soon as possible.
- PIAC should review cost and quality metrics at every meeting in ACC Phase

4. Executive Director Presentation

Kiara Kuenzler introduced Kim Bimestefer, the Department's Executive Director, to <u>updates on the ACC program</u>, member enrollment, and other Department priorities. PIAC gave the following feedback:

- PIAC wants to see progress updates on the advances being integrated into ACC Phase III.
- Children who are moving from Medicaid to CHP+ no longer have access to services for autism.
- The Department should consider whether the ACC program can financially support federally qualified health centers, community behavioral health centers, and small providers who have had significant decreases in member enrollment.
- Investing in primary care, prevention services, care coordination, social determinants of health, and behavioral health services will bring down costs in other areas.

5. PEAK Update

Kiara Kuenzler introduce Mike West, the Department's Colorado Program Eligibility and Application Toolkit (PEAK) Manager, and Aidan Barrett, the Department's

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PEAK Digital Communications Specialist, to <u>answer questions</u> from a previous meeting about PEAK. Meeting participants expressed some a concern that the PEAK website was not down. HCPF staff checked and confirmed that it was functioning. The process identified an opportunity to improve some of the messaging within PEAK to minimize confusion. HCPF staff will work to update the language.

6. Open Comment

Audrey Keenan opened the meeting for public comment. The public commented that the database that checks identities for real-time eligibility in PEAK only looks at Colorado data, and only looks for people who are existing or past users of benefits. The public also commented in other states, there are provisions to financially penalize contractors when there are eligibility application outages.

7. PIAC Discussion and Next Steps

Kiara Kuenzler reviewed next steps and action items from the meeting:

- PIAC requested an update from the Department on <u>HB22-1289</u>, "Cover All Coloradans".
- PIAC will review the network adequacy data discussed at the most recent PMME meeting.

8. Adjournment

Kiara Kuenzler adjourned the meeting at 12:02 P.M.

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