



Accountable Care Collaborative Program Improvement Advisory Committee Meeting Minutes

October 18, 2023
9:30 A.M. to 12:00 P.M.

1. Welcome, Introductions, and Minutes Approval

Kiara Kuenzler welcomed members to the Program Improvement Advisory Committee (PIAC) meeting and called the meeting to order at 9:31 A.M.

The following members were in attendance: Kiara Kuenzler, Maria Zubia, Kevin JD Wilson, Steve Johnson, Tom Keller, Brent Pike, Wendy Nading, David Keller, Diane Finley, Daniel Darting, Daphne McCabe, Donald Moore, Ty Smith, Samuel Herbert, Kelly Phillips-Henry, Catania Jones, Mark Levine, and Ian Engle.

A quorum of voting members was present.

Kiara Kuenzler presented the September [meeting minutes](#) for approval. There was one abstention. The September meeting minutes were approved.

2. ACC Phase III: Care Coordination for Children

Maria Zubia introduced Susanna Snyder, the Department's Children and Families Division Director, to share a proposed model of care coordination for children in Accountable Care Collaborative (ACC) Phase III. The proposed model includes the following features and aims to standardize children's behavioral health care:

- Four tiered levels of behavioral health needs: no/unknown needs, mild needs, brief acute needs, and chronic acute needs.
 - The chronic acute needs population will receive intensive care coordination and high-fidelity wraparound services.
- Modeling the American Society of Addiction Medicine levels of care or mental health levels of care to track needs to the appropriate level of service.
- Use of a standardized assessment to determine level of need.
- Creation of a service continuum to make sure the right services are delivered to the right population at the right time.



- The highest end of the continuum includes waiver support services, Children’s Habilitation Residential Program, high-fidelity wraparound services, and medical home model attributes.

A. Action Items

- PIAC requested more information on the medical home model related to children and families.
- PIAC requested more detail on how this model can meet the needs of children with co-occurring behavioral health and intellectual development disabilities.
- PIAC can provide feedback on the proposed model to the Department.

3. ACC Phase III: Attribution

Kiara Kuenzler introduced Emma Oppenheim, the Department’s ACC Program Operations Section Manager, to share an overview of [proposed changes](#) to attribution in ACC Phase III. PIAC shared feedback that contacting the enrollment broker is challenging for members.

A. Action Items

- None.

4. Subcommittee Updates

Kiara Kuenzler introduced the PIAC subcommittees to provide updates and announcements from their recent meetings. Lexis Mitchell, the Behavioral Health Integration Strategies (BHIS) subcommittee Department liaison, gave an update that BHIS had a discussion on care coordination in ACC Phase III, including care coordination for children and streamlining care coordination across the Regional Accountable Entities (RAEs).

David Keller, a Provider and Community Experience (P&CE) subcommittee co-chair, gave an update that P&CE discussed the Department’s eConsult platform, ACC Phase III, home and community-based services waivers, and RAE care coordination.

Daphne McCabe, a Performance Measurement and Member Engagement (PMME) subcommittee co-chair, gave an update that PMME discussed the ACC performance payment structure and Behavioral Health Incentive Program data. At their next meeting, PMME will discuss ACC Phase III member experience and review the Consumer Assessment of Healthcare Providers and Systems (CAHPS) results.



A. Action Items

- PIAC requested a presentation on ACC home and community-based services waivers and how they align with other program waivers.

5. Department Health Equity Plan Update

Kiara Kuenzler introduced Aaron Green, the Department's Health Disparities and Equity, Diversity, and Inclusion Officer, and Nicole Nyberg, the Department's Quality Performance Unit Supervisor, to give an update on the Department's [Health Equity Plan](#) and share data from the Health Equity Dashboard.

A. Action Items

- PIAC requested follow-up information on how the Department is using this data to identify and reduce health disparities.

6. Open Comment

Audrey Keenan opened the meeting for public comment. There were no comments from the public.

A. Action Items

- None.

7. PIAC Discussion and Next Steps

Kiara Kuenzler reviewed next steps and action items from the meeting:

- PIAC requested more information on the medical home model related to children and families.
- PIAC requested more detail on how this model can meet the needs of children with co-occurring behavioral health and intellectual development disabilities.
- PIAC can provide feedback on the proposed model to the Department.
- PIAC requested follow-up information on how the Department is using its health equity data to identify and reduce health disparities.
- PIAC requested a presentation on ACC home and community-based services waivers and how they align with other program waivers.

8. Adjournment

Kiara Kuenzler adjourned the meeting at 11:54 A.M.



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