



Accountable Care Collaborative Program Improvement Advisory Committee Meeting Minutes

November 15, 2023
9:30 A.M. to 12:00 P.M.

1. Welcome, Introductions, and Minutes Approval

Maria Zubia welcomed members to the Program Improvement Advisory Committee (PIAC) meeting and called the meeting to order at 9:32 A.M.

The following members were in attendance: Maria Zubia, Kevin JD Wilson, Steve Johnson, Tom Keller, Brent Pike, Wendy Nading, David Keller, Daniel Darting, Daphne McCabe, Donald Moore, Samuel Herbert, Kelly Phillips-Henry, Mark Levine, and Ian Engle.

A quorum of voting members was present.

Maria Zubia presented the October meeting minutes for approval. There was one abstention. The [October meeting minutes](#) were approved.

2. Continuous Coverage Unwind Update

Maria Zubia introduced Marivel Klueckman, the Department's Eligibility Division Director, and Lisa Pera, the Department's Assistant Eligibility Division Director, to share [updated renewal data](#) from the Public Health Emergency (PHE) Unwind. More renewal data is available [here](#) and more information on the Department's PHE efforts is available [here](#).

A. Action Items

- PIAC requested more information on the differences in enrollment data between Regional Accountable Entities (RAEs).

3. Subcommittee Updates

Maria Zubia introduced the PIAC subcommittees to provide updates and announcements from their recent meetings. Lexis Mitchell, the Behavioral Health Integration Strategies (BHIS) subcommittee Department liaison, gave an update that BHIS heard a presentation on new behavioral health group and substance use disorder specialty provider types effective January 1, 2024. BHIS also discussed Senate Bill 23-174, Access to Certain Behavioral Health Services.



David Keller, a Provider and Community Experience (P&CE) subcommittee co-chair, gave an update that P&CE discussed the Department's eConsult platform and care coordination in the Accountable Care Collaborative (ACC).

Daphne McCabe, a Performance Measurement and Member Engagement (PMME) subcommittee co-chair, gave an update that PMME reviewed the Behavioral Health Incentive Program performance measures and compared how the incentive dollars are spent between RAEs. PMME also discussed member engagement in ACC Phase III. At their next meeting in December, PMME will review the Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey results.

A. Action Items

- None.

4. eConsult Update

Kiara Kuenzler introduced Matt Lanphier, the Department's Enrollment Operations and Analytics Unit Supervisor, to provide an update and receive feedback on the Department's [eConsult platform](#). More information, including registration for upcoming stakeholder meetings, is available [here](#).

A. Action Items

- PIAC recommended making the eConsult platform accessible to RAE care coordination staff.

5. SB23-174 Overview

Maria Zubia introduced John Laukkanen, the Department's Behavioral Health Strategy Manager, to provide an overview and receive feedback on the Department's coverage policy for [Senate Bill 23-174](#), Access to Certain Behavioral Health Services. More information is available [here](#) and feedback can be shared [here](#). PIAC discussed the diagnosis code list and how the Department will track utilization of these codes.

A. Action Items

- PIAC requested an update on the State's Social Health Information Exchange (SHIE).
- Feedback on the SB23-174 coverage policy can be shared [here](#).



6. ARPA 5.04 - Case Management Best Practices

Maria Zubia introduced Laurel Karabatsos, Amy Downs, and Laura Gerard from John Snow, Inc. to provide an update on the [American Rescue Plan Act \(ARPA\) 5.04](#) project to improve collaboration between the RAEs and case management agencies.

A. Action Items

- PIAC requested future updates on implementation of this project.

7. RAE/MCO Contract Amendments

Maria Zubia introduced Matt Sundeen, the Department's ACC Program Management Section Manager, to review [recent amendments](#) to the RAE and managed care organization (MCO) contracts. The closeout period for the ACC Phase II contracts will begin in April 2024.

A. Action Items

- None.

8. Open Comment

Audrey Keenan opened the meeting for public comment. There were no comments from the public.

A. Action Items

- None.

9. PIAC Discussion and Next Steps

Maria Zubia reviewed next steps and action items from the meeting:

- PIAC requested more information on the differences in enrollment data between Regional Accountable Entities (RAEs).
- PIAC recommended making the eConsult platform accessible to RAE care coordination staff.
- PIAC requested an update on the Department's Social Health Information Exchange.
- Feedback on the SB23-174 coverage policy can be shared [here](#).

Improving health care equity, access and outcomes for the people we serve while saving Coloradans money on health care and driving value for Colorado.

www.colorado.gov/hcpf



- PIAC requested future updates on implementation of the ARPA 5.04 project.

10. Adjournment

Maria Zubia adjourned the meeting at 12:00 P.M.

Reasonable accommodations will be provided upon request for persons with disabilities. Please notify the Committee Coordinator at audrey.keenan@state.co.us or the 504/ADA Coordinator hcpf504ada@state.co.us at least one week prior to the meeting.

