



COLORADO

Department of Health Care
Policy & Financing

Accountable Care Collaborative Program Improvement Advisory Committee

Meeting Minutes

May 18, 2023 // 9:30 A.M. to 12:00 P.M.

1. Welcome, Introductions, & Minutes Approval

Kiara Kuenzler welcomed members to the Program Improvement Advisory Committee (PIAC) meeting and called the meeting to order at 9:32 AM.

The following members were in attendance: Kiara Kuenzler, Ian Engle, Tom Keller, Wendy Nading, Kevin JD Wilson, Daphne McCabe, Brent Pike, Mark Levine, David Keller, Steve Johnson, Catania Jones, Donald Moore, Kelly Phillips-Henry, Maria Zubia, and Daniel Darting.

A quorum of voting members was present.

Kiara Kuenzler presented the April meeting minutes for approval. There were no abstentions. The [April meeting minutes](#) were approved.

Action Items:

- None.

Parking Lot Items:

- None.

2. Subcommittee Updates

Maria Zubia introduced the PIAC subcommittees to provide updates and announcements. At their last meeting, the Behavioral Health Integration Strategies (BHIS) subcommittee discussing planning for the Accountable Care Collaborative (ACC) Phase III and implementation of new programming for high-intensity outpatient services. They also continue to discuss how the end of the Public Health Emergency (PHE) and continuous enrollment will affect Medicaid Members.

The Provider and Community Experience (P&CE) subcommittee recently discussed integrated care in ACC Phase III. They also discussed how the Department's upcoming social health information exchange will be useful to providers.

At their last meeting, the Performance Measurement and Member Engagement (PMME) subcommittee discussed alignment of the Regional Accountable Entities (RAEs) and Behavioral Health Administrative Services Organizations (BHASOs) in ACC Phase III. They also continued their discussion on the Member Health Needs Survey. The subcommittee will discuss health equity disparity reduction metrics at their next meeting.

Action Items:

- PIAC requested to have the RAEs present on their high-intensity outpatient service projects at a future meeting.

Parking Lot Items:

- None.

3. ACC Data & Enrollment

Maria Zubia introduced Matt Lanphier, the Department's Enrollment Operations and Analytics Unit Supervisor, to review [recent enrollment numbers](#) for the ACC. Enrollment numbers have been increasing over the past year, but are expected to decrease as the PHE unwind begins.

Action Items:

- The Department will provide data at a future meeting on percentages of Members attributed to different tiers of practices.
- The Department will continue to think about how to improve data reporting on behavioral health network adequacy.

Parking Lot Items:

- PIAC requested to have an update on PHE data and the eligibility redetermination process.

4. ACC Phase III: Care Coordination Alignment Between LTSS and ACC

Kiara Kuenzler introduced Mark Quierolo, the Department's Planning and Implementation Unit Supervisor, and John Snow, Inc. (JSI) to lead a discussion and solicit feedback from PIAC members on [care coordination alignment](#) between long-term services and supports (LTSS) and the ACC in ACC Phase III. The Department is in the process of consolidating the home and community based services waivers from 44 areas to 20 areas beginning July 1, 2023.

PIAC gave the following feedback:

- The process to get a waiver is complex and difficult for Members to navigate.
- Roles and responsibilities between case management agencies (CMAs) and RAEs are unclear.
- There should be joint incentives for the RAEs and CMAs to encourage collaboration.
- CMAs and RAEs should provide team-based communication for families.
- Member engagement and client choice should be included in the process.

Action Items:

- Additional feedback on care coordination alignment between LTSS and the ACC can be shared with JSI.

Parking Lot Items:



- None.

5. Open Comment

Audrey Keenan opened the meeting for open comment on care coordination in ACC Phase III. The public commented that JSI should ask the RAEs and CMAs directly about how to improve their coordination.

Action Items:

- None.

Parking Lot Items:

- None.

6. ACC Phase III: Maintaining Local Coordination Within Larger RAE Regions

Kiara Kuenzler introduced Mark Quierolo and Colorado Health Institute (CHI) to lead a discussion and solicit feedback from PIAC members on [RAE requirements for a local focus](#). PIAC gave the following feedback:

- What RAEs are doing well to be responsive to communities:
 - Care coordination
 - Member engagement and Member advisory committees
 - Community partnerships
 - Investment in communities
- What RAEs can improve to be responsive to communities:
 - Better and more timely data sharing
 - Opportunities to bring providers and Members together
 - Incentives to focus on Members and communities
 - More autonomy for a regional focus
- Considerations for rural communities:
 - Telehealth
 - Provider density
 - Access to behavioral health and substance use disorder services
 - Housing
- Consideration for urban communities
 - Housing
 - Diverse communities
 - Transportation
 - Quantity of resources needed
 - Social determinants of health

Action Items:



- PIAC members and the public can complete the survey on maintaining local coordination in larger RAE regions from CHI by May 24, 2023.
- PIAC members and the public can provide open feedback on ACC Phase III using [this form](#).

Parking Lot Items:

- None.

7. Open Comment

Audrey Keenan opened the meeting for public comment on maintaining local coordination within larger RAE regions. There were no comments from the public.

Action Items:

- None.

Parking Lot Items:

- None.

8. PIAC Discussion and Next Steps

Kiara Kuenzler reviewed next steps and action items from the meeting:

- PIAC requested to have the RAEs present on their high-intensity outpatient service projects at a future meeting.
The Department will provide data at a future meeting on percentages of Members attributed to different tiers of practices.
- The Department will continue to think about how to improve data reporting on behavioral health network adequacy.
- PIAC requested to have an update on PHE data and the eligibility redetermination process.
- Additional feedback on care coordination alignment between LTSS and the ACC can be shared with JSI.
- PIAC members and the public can complete the survey on maintaining local coordination in larger RAE regions from CHI by May 24, 2023.
- PIAC members and the public can provide open feedback on ACC Phase III using [this form](#).

PIAC members agreed to cancel the July PIAC meeting for a summer recess.

Parking Lot Items:

- None.



9. Adjournment

Kiara Kuenzler adjourned the meeting at 11:57 PM.

Please contact Audrey Keenan at audrey.keenan@state.co.us to request a copy of the meeting chat log.

