



Accountable Care Collaborative Program Improvement Advisory Committee Meeting Minutes

July 17, 2024
9:30 A.M. to 12:00 P.M.

1. Welcome, Introductions, & Minutes Approval

Kiara Kuenzler welcomed members to the Program Improvement Advisory Committee (PIAC) meeting and called the meeting to order at 9:32 A.M.

The following members were in attendance: Kiara Kuenzler, Ian Engle, Isaiah Anderson, Catania Jones, Kelly Phillips-Henry, Donald Moore, Kevin JD Wilson, Steve Johnson, Tom Keller, Mark Levine, David Keller, Ty Smith, Daphne McCabe, and Daniel Darting.

A quorum of voting members was present.

Kiara Kuenzler presented the May meeting minutes for approval. There was one abstention. [The May meeting minutes](#) were approved.

2. PIAC Co-Chair

Kiara Kuenzler introduced Matt Pfeifer, the Department's ACC Policy/Stakeholder Engagement Unit Supervisor, to lead a discussion on filling the vacant PIAC co-chair position. PIAC members discussed nominations for a new co-chair. PIAC members can also send nominations for a new co-chair to Matt Pfeifer and Kiara Kuenzler.

3. PMME Metric Review Process

Kiara Kuenzler introduced Daphne McCabe, a Performance Measurement and Member Engagement (PMME) co-chair, to share the approach the PMME subcommittee uses for metric review and how this can be utilized at PIAC. PMME reviews metrics ahead of meetings, follows the Regional Accountable Entity (RAE) Program and Data meeting schedule, and invites the RAEs to PMME meetings for discussion. PIAC will continue the discussion on how this process can be utilized at future meetings.



4. End of Continuous Coverage Unwind Data

Kiara Kuenzler introduced Chris Underwood, the Department's Chief Administration Officer, to review Public Health Emergency Unwind data. Enrollment is back to pre-pandemic levels. Renewal and disenrollment rates are better than they were pre-pandemic. The Department is focusing on helping disenrolled members get other health insurance, supporting counties, and maintaining affordability.

PIAC members discussed the data and provided the following feedback:

- There are discrepancies in data reported in different places.
- More data is needed on whether enrollment numbers will stabilize or continue to go down.
- Members who have been enrolled long-term due to disabilities would like clarification on why they are being asked to reapply for coverage.
- There are systematic issues causing populations that should be automatically eligible for coverage to be disenrolled.
- The renewal process is still difficult for members and counties to navigate, including too many interfaces to use.
- It is taking too long to process applications and there is a backlog of applications.

5. RAE Continuous Coverage Unwind Efforts

Kiara Kuenzler introduced Matt Sundeen, the Department's ACC Program Management Section Manager, and the RAEs to share RAE efforts on the continuous coverage unwind. RAEs submitted plans to the Department on their work in supporting providers and members who have lost coverage.

6. Eligibility for Members Receiving Long Term Services and Supports

Kiara Kuenzler introduced Melinda Vanderkooy, the Department's Long Term Care Policy Advisor, to provide an [overview](#) of the Department's efforts to ensure ongoing coverage for Long Term Services and Supports members.

7. Subcommittee Updates

Subcommittee updates will be shared at the August PIAC meeting.



8. Open Comment

Audrey Keenan opened the meeting for public comment. The public commented that as of July 1, 2024, there are patients that are retroactively showing they have commercial insurance in the provider portal.

9. PIAC Discussion and Next Steps

Kiara Kuenzler reviewed next steps and action items from the meeting:

- PIAC members will send nominations for a co-chair to Matt Pfeifer and Kiara Kuenzler.
- PIAC will continue its discussion on how to review and engage with data on the ACC, including a discussion of the Key Performance Indicators.

10. Adjournment

Kiara Kuenzler adjourned the meeting at 12:01 P.M.

Auxiliary aids and services for individuals with disabilities and language services for individuals whose first language is not English may be provided upon request. Please notify Audrey Keenan at audrey.keenan@state.co.us or the Civil Rights Officer at hcpf504ada@state.co.us at least one week prior to the meeting to make arrangements.

Las ayudas y servicios auxiliares para individuos con discapacidades y servicios de idiomas para individuos cuyo idioma materno no sea inglés pueden estar disponibles por solicitud. Comuníquese con Audrey Keenan a audrey.keenan@state.co.us o con el oficial de derechos civiles a hcpf504ada@state.co.us al menos una semana antes de la reunión para hacer los arreglos necesarios.

