

Accountable Care Collaborative Program Improvement Advisory Committee

Meeting Minutes

July 20, 2022 // 9:30 A.M. to 12:00 P.M.

1. Welcome, Introductions, & Minutes Approval

Kiara Kuenzler welcomed members to the Program Improvement Advisory Committee (PIAC) meeting and called the meeting to order at 9:31 A.M.

The following members were in attendance: Kiara Kuenzler, Maria Zubia, Michael Aragon, Dale Buterbaugh, Dede de Percin, Steve Johnson, Ian Engle, Tom Keller, Wendy Nading, Kelly Phillips-Henry, Kevin JD Wilson, Joanna Martinson, and Donald Moore.

A quorum of voting members was present.

Kiara presented the <u>June meeting minutes</u> for approval. There were three abstentions. The June meeting minutes were approved.

Action Items:

None.

Parking Lot Items:

None.

2. Action Item Review

Kiara introduced Audrey Keenan, an Accountable Care Collaborative (ACC) Program Operations Specialist, to review action items from previous meetings that are in progress or completed. PIAC voting members reminded the Department that it requested an update on the renewal paperwork for the Public Health Emergency (PHE), including numbers of Members who completed and returned their paperwork. PIAC also requested an update on Single Entry Points (SEPs) and Long-Term Services and Supports (LTSS) and how these integrate with the ACC.

Action Items:

- The Department will provide an update via email on the response to PHE renewal paperwork from the first cohort in March.
- The Department will provide clarification on how SEPs and LTSS integrate into the ACC.

Parking Lot Items:

None.

3. PIAC Membership Update

Kiara Kuenzler reviewed PIAC members whose first terms are set to end in October 2022. According to the <u>PIAC by-laws</u>, PIAC members are eligible to serve two four-year terms. Some PIAC members are nominated by the RAEs and some PIAC members are nominated by the Department. The Department will reach out to PIAC members and the Regional Accountable Entities to determine which members would like to serve a second term and how many positions will be filled with new members. The final meeting for PIAC members terming out will be October 2022, and the first meeting for new members will be November 2022.

Action Items:

• The Department will outreach PIAC members and RAEs to determine which PIAC members will serve a second term.

Parking Lot Items:

None.

4. Subcommittee Updates & Announcements

Maria Zubia introduced the PIAC subcommittees to provide updates and announcements. Joanna Martinson, a Provider & Community Experience (P&CE) co-chair, shared that P&CE will be canceling its August meeting to hold a summer recess. P&CE is currently recruiting two committee members as representatives from hospitals and behavioral health. Applications are available here. At their most recent meeting P&CE brought in the Health Services Advisory Group to present findings from their care coordination audit of the RAEs.

Bethany Pray, a Performance Measurement and Member Engagement (PMME) co-chair, shared that PMME is also recruiting two committee members, and applications are available here. This month PMME voted on potential recommendations for well-child visits. PMME is finalizing these recommendations and is planning on presenting them at the next PIAC meeting. At their most recent meeting PMME discussed the following topics:

- Attribution issues and how these affect performance measures
- The Department's ACC program data dashboard
- Key Performance Indicators

The next topic PMME will focus on is how to measure Member experience.

Matt Pfeifer, the Department liaison for the Behavioral Health Integration Strategies (BHIS) subcommittee, gave an update that in their last meeting BHIS reviewed the legislative session. BHIS discussed how their work fits into the work that will be done related to behavioral health bills that were passed. BHIS also had a discussion on member participation and the direction members would like to take the committee.

Action Items:



None.

Parking Lot Items:

None.

5. ACC 3.0 Discussion

Kiara Kuenzler introduced Mark Queirolo, the Department's Planning & Implementation Unit Supervisor, to continue the discussion on ACC 3.0. Mark provided an update on the <u>timeline for ACC 3.0 planning</u>. PIAC had a discussion on aspects of ACC Phase II that need improvement related to data, performance measurement, and Member engagement.

Action Items:

 PIAC members will continue to provide input on aspects of ACC Phase II that need improvement related to data, performance measurement, and Member engagement through Friday, July 29, 2022.

Parking Lot Items:

None.

6. Legislative Update

Maria Zubia introduced Jo Donlin, the Department's Legislative Liaison, and Cristen Bates, the Department's Deputy Medicaid Director, to provide a <u>summary of the legislative session</u>, including legislation that specifically impacted the ACC and behavioral health.

Action Items:

- The Department will provide clarification on the following items:
 - When the HB22-1289 program benefits will begin and whether enrollment into the programs can occur before the effective date.
 - Implementation dates for programs in the other bills discussed.

Parking Lot Items:

None.

7. PIAC Discussion and Next Steps

Action Items:

Kiara Kuenzler reviewed action items from the meeting:

- The Department will provide an update via email on the response to PHE renewal paperwork from the first cohort in March.
- The Department will provide clarification on how SEPs and LTSS integrate into the ACC.



- The Department will outreach PIAC members and RAEs to determine which PIAC members will serve a second term.
- PIAC members will continue to provide input on aspects of ACC Phase II that need improvement related to data, performance measurement, and Member engagement through Friday, July 29, 2022.
- The Department will provide clarification on the following items related to the legislative session update:
 - When the HB22-1289 program benefits will begin and whether enrollment into the programs can occur before the effective date.
 - o Implementation dates for programs in the other bills discussed.

Parking Lot Items:

• PIAC requested an update on hiring for the Department's Medicaid Director position.

8. Open Comment

Audrey Keenan opened the meeting for public comment. The public shared that over the past year providers have been seeing Members who are not assigned to them or who are attributed to a different RAE. Providers would like to receive compensation other than fee-for-service claims for the services and care coordination they give to these Members. Audrey closed the open comment period.

Action Items:

None.

Parking Lot Items:

None.

9. Adjournment

Kiara Kuenzler adjourned the meeting at 11:45 A.M.

