



COLORADO

Department of Health Care
Policy & Financing

Accountable Care Collaborative Program Improvement Advisory Committee

Meeting Minutes

February 15, 2023 // 9:30 A.M. to 12:00 P.M.

1. Welcome, Introductions, & Minutes Approval

Kiara Kuenzler welcomed members to the Program Improvement Advisory Committee (PIAC) meeting and called the meeting to order at 9:31 AM.

The following members were in attendance: Kiara Kuenzler, Maria Zubia, Dede de Percin, Ian Engle, Tom Keller, Wendy Nading, Kelly Phillips-Henry, Kevin JD Wilson, Daphne McCabe, Daniel Darting, Brent Pike, Samuel Herbert, Mark Levine, and David Keller.

A quorum of voting members was present.

Kiara presented the November meeting minutes for approval. There were two abstentions. The [November meeting minutes](#) were approved.

Action Items:

- None.

Parking Lot Items:

- None.

2. Subcommittee Updates & Announcements

Maria Zubia introduced the PIAC subcommittees to provide updates and announcements. Daniel Darting, a Behavioral Health Integration Strategies (BHIS) subcommittee co-chair, gave an update that BHIS has been focusing on providing perspective and recommendations related to ACC Phase III.

David Keller, a Provider & Community Experience (P&CE) co-chair, shared that P&CE recently had two new members join the committee. P&CE has been focusing on care coordination for ACC Phase III, including the following topics:

- Coordination between the Regional Accountable Entities (RAEs) and the Behavioral Health Administration (BHA)
- Integration of Early and Periodic Screening, Diagnostic, and Treatment
- Involvement in a new American Rescue Plan Act project that will define roles and responsibilities between the RAE care coordination teams and the Department

Nancy Mace, the Performance Measurement and Member Engagement (PMME) Department liaison, gave an update that PMME had three new members join the committee. At their last meeting, PMME had a discussion on two ACC Phase III priority initiatives, member

communication and support and accountability for equity and quality. PMME also had a presentation on data sharing, screening tools, and care coordination. The well child visit metric for the RAEs was recalculated after PMME identified an error in the calculation, and Colorado's performance on the national scorecard went up from 41% to 51% after the recalculation. PMME is looking for a co-chair to join their committee.

Action Items:

- None.

Parking Lot Items:

- None.

3. Executive Director Presentation

Maria Zubia introduced Kim Bimestefer, the Department's Executive Director, to go over [recent Department updates](#) and focus areas:

- Ensuring Member continuity and coverage after the end of the Public Health Emergency
- Prioritizing budget initiatives around targeted rate increases, health equity, and maternity advances
- Investing in behavioral health transformation
- Increasing affordability through the Prescriber Tool and value-based payments

Action Items:

- PIAC and the Department will collect and share best practices on outreach to communities around the PHE and the end of continuous enrollment.

Parking Lot Items:

- None.

4. ACC Phase III

Maria Zubia introduced Mark Quierolo, the Department's Planning and Implementation Unit Supervisor, and Colorado Health Institute (CHI) to lead a discussion and solicit feedback from PIAC members on [ACC Phase III](#). CHI reviewed the [ACC Phase III vision strategy](#) and led a discussion on three priority initiatives:

- Accountability for equity and quality
 - PIAC recommended that Member experience and care coordination should be included in simplifying systems.
 - PIAC would like more information on streamlined reporting expectations for cost and quality.
 - PIAC recommended that there needs to be a balance between reducing disparities and providing accessibility for Members with individual needs.



- PIAC recommended that evaluation and reporting on provider experiences also include Member experiences.
- Alternative payment
 - PIAC suggested not only incentivizing providers for achievements, but also for milestones leading up to achievements.
 - PIAC asked for more detail on the requirements for the RAEs to support alternative payment models and other initiatives.
 - PIAC noted that the integration of systems is missing long-term services and supports and social determinants of health.
- Behavioral health transformation
 - PIAC asked for clarification on what a prospective payment model for behavioral health means.
 - PIAC recommended including peer mentorship and peer support services in behavioral health systems.

Action Items:

- The Department and CHI will review comments and questions from PIAC members that were shared through the meeting chat log.
- Additional feedback can be shared through the CHI survey through February 22, 2023.

Parking Lot Items:

- None.

5. December Retreat Discussion

Kiara Kuenzler introduced Matt Pfeifer, a Department ACC Program Specialist, to review the new PIAC focus areas that were proposed by PIAC members at the December retreat. PIAC members voted to approve the focus areas. The new focus areas are:

- Improving the ACC program by centering Member experience and addressing drivers of health outcomes, including social determinants, through care coordination and tailored approaches for specific conditions;
- Improving the delivery of behavioral health services and supporting alignment with the Behavioral Health Administration;
- Driving equity outcomes, addressing systemic barriers, and reducing healthcare disparities;
- Monitoring and responding to the situational factors that impact the ACC program (e.g., public health emergencies, legislation, federal regulations, etc.); and
- Advising on the design and implementation of ACC Phase III

Action Items:

- None.

Parking Lot Items:



- None.

6. Open Comment

Audrey Keenan opened the meeting for public comment. The public shared that in ACC Phase III providers should be allowed to contract with more than one RAE because regionalizing creates access to care barriers when providers refuse to see Members outside of their region. The public also commented that peer-to-peer services in behavioral health need more awareness and involvement, including alignment with group therapy in behavioral health, peer-to-peer focused conferences, and free career pathways or trainings for behavioral health workers to address the worker shortage. Audrey closed the open comment period.

Action Items:

- None.

Parking Lot Items:

- None.

7. PIAC Discussion and Next Steps

Kiara Kuenzler reviewed next steps and action items from the meeting:

- The PMME subcommittee is looking for a co-chair.
- PIAC and the Department will collect and share best practices on outreach to communities around the PHE and the end of continuous enrollment.
- Additional feedback on ACC Phase III can be shared through the CHI survey through February 22, 2023.

Kiara requested agenda items for future meetings. PIAC members requested more information on how the Hospital Transformation Program and the ACC align. PIAC members also requested to discuss integration of long-term services and supports and social determinants of health in ACC Phase III.

Parking Lot Items:

- None.

8. Adjournment

Kiara Kuenzler adjourned the meeting at 12:05 PM.

