



Accountable Care Collaborative Program Improvement Advisory Committee

Meeting Minutes

February 16, 2022 // 9:30 A.M. to 12:15 P.M.

1. Welcome, Introductions, & Minutes Approval

Kiara Kuenzler welcomed members to the Program Improvement Advisory Committee (PIAC) meeting and called the meeting to order at 9:34 A.M.

The following people were in attendance: Kiara Kuenzler, Christina Suh, Ian Engle, Joanna Martinson, Tom Keller, Wendy Nading, Dede de Percin, Kelly Phillips-Henry, Kevin JD Wilson, Catania Jones, Daniel Darting, Michael Aragon, Maria Zubia, Steve Johnson, Dale Buterbaugh, and Daphne McCabe.

A quorum of voting members was present.

Kiara introduced Daphne McCabe, who will be the Region 6 representative for PIAC. Daphne is the Family Health Division Manager for Boulder County Public Health.

Kiara presented the [January meeting minutes](#) for approval. There were two abstentions. The January meeting minutes were approved.

Action Items:

- None.

Parking Lot Items:

- None.

2. Open Comment

Milena Guajardo opened the meeting for public comment. There were no comments from the public. Milena closed the open comment period.

Action Items:

- None.

Parking Lot Items

- None.

3. Action Item Review

Kiara Kuenzler introduced Milena Guajardo, an Accountable Care Collaborative (ACC) Program Specialist and PIAC liaison from the Department, to review action items from previous meetings that are in progress or completed. PIAC requested more information on investments the RAEs have made in community grants.

Action Items:

- The Department will provide PIAC with more information on RAE investments in community grants.

Parking Lot Items:

- None.

4. Update Your Address Campaign

Maria Zubia introduced Shoshi Preuss from Covering Kids and Families to provide information on the [Update Your Address Campaign](#). The purpose of this campaign is to ensure that Health First Colorado and Child Health Plan Plus (CHP+) Members remain enrolled in coverage after the end of the COVID-19 Public Health Emergency (PHE). Shoshi shared customizable messaging for multiple communication mediums that can be used for outreach to Members. PIAC requested information on the number of Members that will be receiving eligibility redetermination packets at the end of the PHE.

Action Items:

- None.

Parking Lot Items:

- None.

5. Medicaid Director Presentation

Kiara Kuenzler introduced Tracy Johnson, the Department's Medicaid Director, to give an update on the [eligibility COVID unwind and a new funding opportunity](#). In preparation for the end of the PHE, the Department has been redesigning renewal packets, enhancing ex parte interfaces, updating Member notices/letters, addressing proactive address verification, and using data for targeted outreach to special populations.

Rachel Reiter, the Department's External Relations Division Director, shared communications strategies the Department is using to outreach Members about the end of the PHE. The Department requested feedback from PIAC on communications methods that would be useful for engaging with partners and communities.

The Centers for Medicare and Medicaid Services (CMS) recently released a grant announcement for funds to connect children and pregnant women to CHP+ and Medicaid



coverage. The Department requested suggestions from PIAC on partners to participate in applying for this grant.

Action Items:

- The Department will review suggestions from PIAC on identifying specific populations that need targeted outreach.
- The Department will follow up with PIAC to share how their suggestions are impacting work around the end of the PHE.
- PIAC will provide feedback to the Department on communication methods that would be useful for engaging with partners and communities on eligibility redetermination.

Parking Lot Items:

- PIAC requested to have a regional Centers for Medicare and Medicaid Services (CMS) representative attend a meeting.

6. ACC Operations Update

Kiara Kuenzler introduced Matt Lanphier, an ACC Policy Analyst with the Department, to review [ACC enrollment data](#). Enrollment numbers have remained relatively steady month-to-month, with a nominal growth due to the PHE.

Matt provided a clarification that the decrease in women-only providers discussed at a previous meeting was due to:

- Practices consolidating or changing ownership.
- A group of providers not meeting the medical home standards of the RAEs and losing their contract.

PIAC requested to have the data broken down in more detail by age, RAE, and pediatric-only providers. PIAC is also interested in how the Regional Accountable Entities (RAEs) are spending incentive dollars.

Action Items:

- The Department will look at its enrollment data in more detail based on age, RAE, and pediatric-only providers.
- The Department will share information with PIAC on how the RAEs are utilizing incentive dollars.

Parking Lot Items:

- PIAC requested to discuss the Denver Health and Rocky Mountain Health Plans Prime programs more at a future meeting.

7. DOC Metric & Data Sharing Agreement Update

Maria Zubia introduced Matt Pfeifer, an ACC Program Specialist, to provide an update on the [Department of Corrections \(DOC\) metric](#) and the data sharing agreement between the



Department and the Colorado Judicial Branch. Overall, the percentage of Members released from a DOC facility that engaged in behavioral health services has increased for all RAEs. The Department has been working with the Colorado Judicial Branch to implement systems to provide information directly to the RAEs, including a daily roster feed from DOC to help support Members.

Action Items:

- None.

Parking Lot Items:

- None.

8. PIAC Discussion and Next Steps

Action Items:

- Kiara Kuenzler reviewed action items from the meeting:
 - The Department provide PIAC with more information on RAE investments in community grants.
 - The Department will review suggestions from PIAC on identifying specific populations that need targeted outreach regarding eligibility redetermination.
 - The Department will follow up with PIAC to share how their suggestions are impacting work around the end of the PHE.
 - PIAC will provide feedback to the Department on communication methods that would be useful for engaging with partners and communities on eligibility redetermination.
 - The Department will look at its enrollment data in more detail based on age, RAE, and pediatric-only providers.
 - The Department will share information with PIAC on how the RAEs are utilizing incentive dollars.

Parking Lot Items

- PIAC requested to have a regional Centers for Medicare and Medicaid Services (CMS) representative attend a meeting.
- PIAC requested to discuss the Denver Health and Rocky Mountain Health Plans Prime programs more at a future meeting.
- PIAC requested to discuss successful aspects and challenges of ACC 2.0 that should be considered by the Department in developing ACC 3.0.

9. Wrap Up

Kiara Kuenzler adjourned the meeting at 12:12 P.M.

