

**Accountable Care Collaborative  
Program Improvement Advisory Committee**

Meeting Minutes

**August 18, 2021 // 9:30 A.M. to 11:05 A.M.**

**1. Welcome, Introductions, & Minutes Approval**

Kiara Kuenzler welcomed members to the Program Improvement Advisory Committee (PIAC) meeting and called the meeting to order at 9:32AM.

The following people were in attendance: Christina Suh, Daniel Darting, Donald Moore, Ian Engle, Joanna Martinson, Joseph Prezioso, Steve Johnson, Tom Keller, Wendy Nading, Margaret Huffman, Dale Buterbaugh, Kelly Phillips-Henry, Michael Aragon, and Maria Zubia.

*A quorum of voting members was present.*

Kiara presented the [June meeting minutes](#) for approval, and members voted to approve. There were two abstentions. June meeting minutes were approved.

Action Items:

- None.

Parking Lot Items:

- None.

**2. PIAC By-Laws Approval**

Kiara presented two changes the Department is making to the [PIAC by-laws](#):

- Revising the mission statement to align with the Department's updated mission statement.
- Removing reference to the Colorado Sunshine Law.

Members voted to approve. Changes were approved.

Action Items:

- None

Parking Lot Items:

- None

### **3. BHIS Crisis Services Recommendation**

Maria Zubia introduced Daniel Darting, a Behavioral Health and Integration Strategies (BHIS) subcommittee chair, to present [recommendations from BHIS on improving crisis service access](#), follow-up, and alignment for Health First Colorado Members.

Recommendations include:

- Regular convenings between Regional Accountable Entities (RAEs) and Administrative Service Organizations (ASOs).
- Replicating and expanding successful community coordination efforts.
- Participating in statewide Behavioral Health Reform work.

Please send feedback on these recommendations to [Matt Pfeifer](#) by August 27, 2021. Feedback will be incorporated as needed and final recommendations will be sent to PIAC for approval via email.

Action Items:

- PIAC will provide feedback on the recommendations to [Matt Pfeifer](#) by August 27, 2021.
- PIAC will approve final recommendations via email.

Parking Lot Items:

- None.

### **4. Review of Complex Definition**

Maria introduced Tracy Johnson, the Department's Medicaid Director, to provide an update on the [Department's review of the definition of complex members](#). Colorado Department of Health Care Policy and Financing (HCPF) is moving away from using a definition defined by cost to a definition based on the number of simultaneous chronic conditions. The timeline for this change is January 2022. By July 2023 the Department will use a predictive risk model to define complex members. This change in definition will improve consistency in care coordination offerings and data across the state.

Action Items:

- None.

Parking Lot Items:

- None.

### **5. PIAC Discussion and Next Steps**

Kiara reviewed action items from the meeting. Kiara suggested that PIAC members should take the information from the complex definition presentation and share it with

their regional PIACs and Member Engagement Advisory Committees (MEACs)/Member Advisory Committees (MAC) to get more information on regional approaches to the definition and proposed care coordination efforts. In 6-12 months, PIAC members can then bring best practices, innovations, and outcomes back to the group.

Kiara also recommended that BHIS present to PIAC on how they have incorporated PIAC feedback into the behavior health crisis service recommendations and how this document is being used once it is finalized.

**Action Items:**

- PIAC will send feedback on the BHIS crisis service recommendations to [Matt Pfeifer](#) by August 27, 2021.
- PIAC will approve the final BHIS crisis service recommendations via email.
- PIAC members will share information from the complex definition presentation with their corresponding regional PIACs and MEACs/MACs.
- PIAC members will share regional best practices, innovations, and outcomes regarding complex members with the group in 6-12 months.
- BHIS will present to PIAC on how they are using and incorporating the behavior health crisis services recommendations document when it is finalized.

**6. Open Comment**

Milena Guajardo opened the meeting for open comment. The public commented that hospitals and most care coordination clinics are required to do psycho-social barrier screens. The public also clarified that due to changes in per member per month payments, providers are paid different amounts for engaging with patients, for patients with complex definitions, etc. The public requested that the Department allow public comment during presentations. Milena closed the meeting for public comment.

**7. Adjournment**

Kiara adjourned the meeting at 10:51.