



COLORADO

Department of Health Care
Policy & Financing

Accountable Care Collaborative Program Improvement Advisory Committee

Meeting Minutes

April 20, 2022 // 9:30 A.M. to 12:00 P.M.

1. Welcome, Introductions, & Minutes Approval

Kiara Kuenzler welcomed members to the Program Improvement Advisory Committee (PIAC) meeting and called the meeting to order at 9:32 A.M.

The following people were in attendance: Kiara Kuenzler, Christina Suh, Ian Engle, Tom Keller, Wendy Nading, Dede de Percin, Kelly Phillips-Henry, Kevin JD Wilson, Donald Moore, Maria Zubia, Daniel Darting, Joanna Martinson, and Dale Buterbaugh.

A quorum of voting members was present.

Kevin presented the [March meeting minutes](#) for approval. There was one abstention. The March meeting minutes were approved.

Action Items:

- None.

Parking Lot Items:

- None.

2. Open Comment

Audrey Keenan opened the meeting for public comment. There were no comments from the public. Audrey closed the open comment period.

Action Items:

- None.

Parking Lot Items

- None.

3. Action Item Review

Kiara Kuenzler introduced Audrey Keenan, an Accountable Care Collaborative (ACC) Program Operations Specialist, to review action items from previous meetings that are in progress or completed.

Action Items:

- None.

Parking Lot Items:

- None.

4. HCPF Executive Director Discussion Preparation

Maria Zubia led a discussion to develop a list of topics and questions PIAC would like to discuss with Kim Bimestefer, the Department's Executive Director, at the May PIAC meeting.

Topics suggested include:

- How the Behavioral Health Administration (BHA) will align with the Department, as well as details around payment methodologies for behavioral health providers compared to comprehensive providers.
- The Department's overall approach to addressing social determinants of health and alignment across its various initiatives.
- Alignment of initiatives, such as care coordination, between the Department and other agencies.
- Updates on the hospital transformation program and how this will affect the ACC.
- Future Member enrollment and eligibility numbers, especially as it relates to the end of the Public Health Emergency (PHE).
- The overall strategy and approach for ACC 3.0.
- Workforce shortages and strategies to expand provider bases in the Regional Accountable Entities.

Action Items:

- The Department's PIAC liaisons will share these topics with Kim Bimestefer prior to the May PIAC meeting.

Parking Lot Items:

- PIAC voting members are interested in meeting with the BHA Commissioner.
- PIAC is interested in hearing a presentation on the Rocky Mountain Health Plans and Denver Health Managed Care Organizations.
- PIAC requested to continue conversations around the end of the PHE, including member renewals and redeterminations.

5. Subcommittee Updates & Announcements

Maria Zubia introduced the PIAC subcommittee co-chairs to provide updates and announcements from their subcommittees. Christina Suh, a Performance Measurement and Member Engagement (PMME) co-chair, shared that the PMME subcommittee has been looking into well-child visit rates among Health First Colorado Members. Colorado's rate for well-child care is around 40%, which is low compared to other states and low compared to the state's



goal of 80%. PMME will be developing recommendations to present to the Department on this topic. PMME is currently recruiting 2-3 new members and applications are available [here](#). Daniel Darting, a Behavioral Health Integration Strategies (BHIS) co-chair, provided an update that BHIS has been focusing on youth behavioral health, including a survey of available services and what is needed. BHIS is also looking at how the BHA strategy will impact the ACC. BHIS has had several new members join recently.

Joanna Martinson, a Provider & Community Experience (P&CE) co-chair, shared that its two main focus areas since January have been care coordination and eConsults. P&CE previously made a [recommendation](#) to PIAC and the Department on the [Member Transition of Care Coordination \(RAE-to-RAE\) Form](#), which has been utilized over the past year. P&CE would like input from PIAC on how to close this feedback loop, such as P&CE conducting an evaluation of the form. P&CE is currently recruiting 2 new members and applications are available [here](#).

Action Items:

- PIAC will provide input to P&CE on how to close the feedback loop related to the Member Transition of Care form and recommendations.

Parking Lot Items:

- None.

6. ACC 3.0 Discussion

Kiara Kuenzler introduced Matt Sundeen, the Department's ACC Program Management Section Manager, and Mark Queirolo, the Department's Planning & Implementation Unit Supervisor, to lead a [discussion on ACC 3.0](#). PIAC members shared that the following aspects of ACC Phase II are working well:

- Integration behavioral health and physical health
- Use of incentive payments to fill service gaps
- COVID-19 response

PIAC members shared that the following aspects of ACC Phase II need improvement:

- Attribution
- RAE deliverables
- Behavioral health integration
- Member accessibility and engagement
- Payment methodologies
- Timeliness of data
- Key Performance Indicators
- Child health care

The Department also asked PIAC to provide input on improving member health, joining physical and behavioral health under one entity, advancing team-based care and health neighborhoods, promoting member engagement, and paying providers for value.

Action Items:

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- PIAC members will continue to provide input on these topics through Friday, April 22.

Parking Lot Items:

- None.

7. HCPF Updates

Maria Zubia introduced Matt Sundeen to provide updates from the Department. The Department provided a formal response to PMME on its recommendations to improve the Department's performance measures and is taking several of the recommendations into account.

The Department has started an [independent provider network \(IPN\) forum](#) where it meets with IPN providers to hear and address their concerns. In addition, the Department has created a [provider complaint form](#) on its website for providers to submit concerns and issues with the RAEs.

The Department is increasing its work being funded by the American Rescue Plan Act. The Department is in the process of hiring for a senior-level behavioral health advisor position. Leftover money from the performance pool dollars is going to be used to support RAE efforts related to the PHE unwind, vaccination efforts, implementation of the Prescriber tool, and e-Health entities. Despite the PHE being extended, the Department has already begun its work on this, especially related to Member renewal and redetermination.

Action Items:

- None.

Parking Lot Items:

- None.

8. PIAC Discussion and Next Steps

Action Items:

Kiara Kuenzler reviewed action items from the meeting:

- The Department's PIAC liaisons will share the proposed discussion topics with Kim Bimestefer prior to the May PIAC meeting.
- PIAC will provide input to P&CE on how to close the feedback loop related to the Member Transition of Care form and recommendations.
- PIAC members will continue to provide input on the ACC 3.0 topics through Friday, April 22.

Parking Lot Items:

- None.

9. Open Comment

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Audrey Keenan opened the meeting for public comment. The public commented that many Members do not understand the term medical home, and this should be made clearer in ACC 3.0. The public also commented on the importance of Federally Qualified Health Centers in Medicaid. The public commented that there are options other than managed care structures and requested that the ACC 3.0 conversations remain broad to encompass all possibilities. Audrey closed the open comment period.

Action Items:

- None.

Parking Lot Items:

- None.

10. Wrap Up

Kiara Kuenzler adjourned the meeting at 12:03 P.M.

