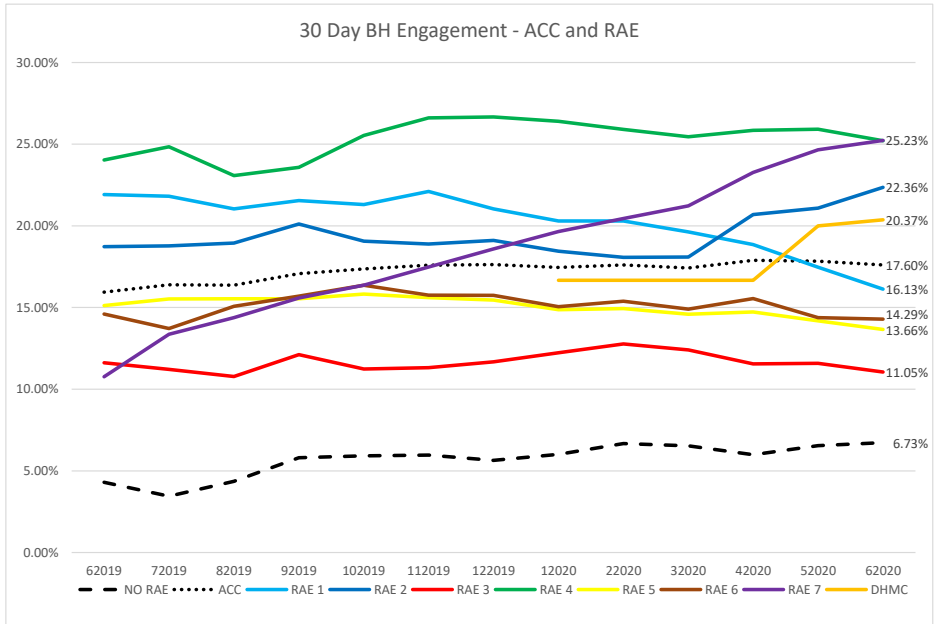
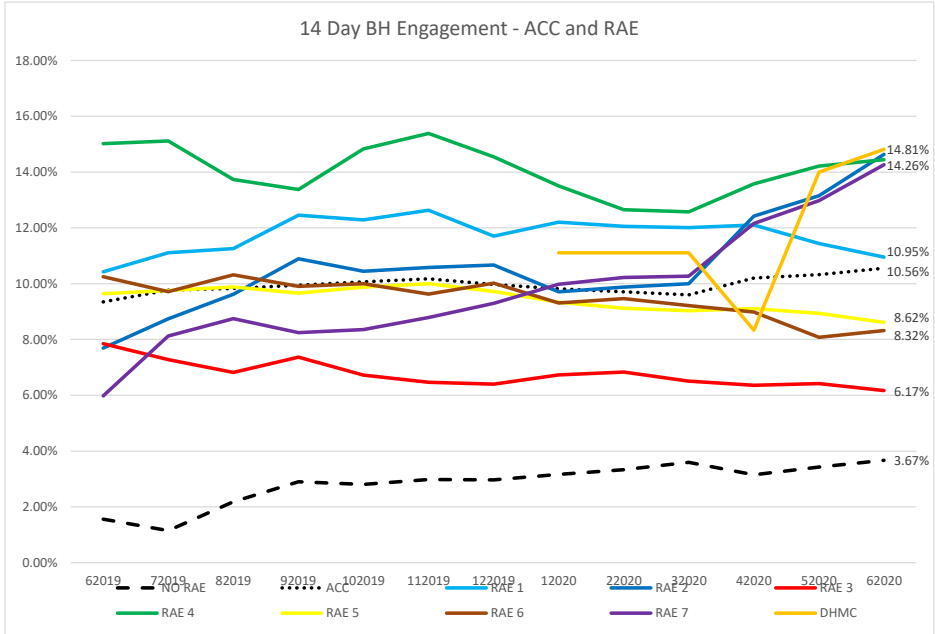


DOC BH Engagement
June 2020

Medicaid Release Volume	Engagement Volume	Performance Rate	Target Rate	Difference (%)	Difference (Members)
7096	749	10.56%	10.23%	-0.33%	-23

- Performance rose from 10.32% to 10.56%. The ACC continues to outperform the cohort of members who, due to a variety of factors, are not assigned a RAE. Timely filing creates some fluctuation and noise in the most recent months.
- Four performance cohorts have emerged: Cohort 1 (RAEs 2, 4, and 7 and DHMC); Cohort 2 (RAE 1); Cohort 2 (RAEs 5 and 6), and Cohort 4 (RAE 3). Cohort 1 has buoyed the overall positive trend for the ACC. Cohort 2 has a minor positive, if not flat trend. Cohorts 3 and 4 have a negative trend. The Cohorts and their respective performance are relatively similar at 30 days.
- Women continue to access care at a higher rate than men, and whites continue to access care at higher rate than non-whites. Non-whites saw an improvement whereas whites saw a decline.
- Access volumes were maintained from the previous month.



DOC BH Engagement
June 2020

Medicaid Release Volume	Engagement Volume	Performance Rate	Target Rate	Difference (%)	Difference (Members)
7096	749	10.56%	10.23%	-0.33%	-23

- Performance rose from 10.32% to 10.56%. The ACC continues to outperform the cohort of members who, due to a variety of factors, are not assigned a RAE. Timely filing creates some fluctuation and noise in the most recent months.
- Four performance cohorts have emerged: Cohort 1 (RAEs 2, 4, and 7 and DHMC); Cohort 2 (RAE 1); Cohort 2 (RAEs 5 and 6), and Cohort 4 (RAE 3). Cohort 1 has buoyed the overall positive trend for the ACC. Cohort 2 has a minor positive, if not flat trend. Cohorts 3 and 4 have a negative trend. The Cohorts and their respective performance are relatively similar at 30 days.
- Women continue to access care at a higher rate than men, and whites continue to access care at higher rate than non-whites. Non-whites saw an improvement whereas whites saw a decline.
- Access volumes were maintained from the previous month.

