

# HCPF Response to PMME Recommendations



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# Recommendation Process

- Performance Measurement and Member Engagement (PMME) subcommittee developed 6 recommendations for consideration
- Presented to PIAC 9/15/21
- PIAC approved all six recommendations
- Per by-laws formal Department response within 3 months
- Preliminary response today
- Final formal response after PIAC discussion



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# Recommendation 1: Disaggregation

- Disaggregate performance metric data by demographics by January, 2022
- Department response
  - Earliest change would start July, 2022
    - Multiple offices
    - Requires system change request
  - Concern about size of several demographics
  - Department exploring feasibility for KPI and performance pool
  - If feasible, will determine specific demographics
  - Key demographics?



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# Recommendation 2: Equity Analysis

- Analyze members excluded from base population before making measurement changes.
- Conduct one-time analysis of members who do not meet continuous eligibility requirements to assess health needs
- Department response
  - HCPF already analyzes potential impacts
  - Need more information about the goals
    - How would these change Department actions?



# Recommendation 3: Equity

- Evaluate equity implications for every performance measurement and include in the public facing quality report
- Department response
  - “Equity implications” broad and not defined.
  - Substantial effort to assess for every metric.
  - CCQI office responsible for the quality report
  - How should the Department interpret “equity implications?”
  - Which metrics are key?



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# Recommendation 4: RAE Interventions

- If a RAE is a high performer for an intervention and there is rigorous evidence for the intervention, require other RAEs to use
- Department response
  - Regional flexibility core component of ACC
    - Intervention in one region might not work elsewhere
  - How do you measure performance?
    - Time period, effectiveness
  - RAEs already share promising practices
  - Requires contract amendment



# Recommendation 5: Disparity Reduction

- Tie performance dollars to disparity reduction in the future
- Department response
  - Department has addressed disparities in some metrics (COVID example)
  - Disparity reduction not always appropriate for every metric on every region
  - Department needs more information. Is this intended as one metric or attached to every metric?
  - Additional metrics dilute existing metrics



# Recommendation 6: Suicidality

- All RAEs should be required to actively support providers to ensure that 100% of providers screen for suicidality and have the training and tools necessary to engage in safety planning for members who screen positive
- Department response
  - Work conducted already at CDPHE
  - How is this recommendation viewed as something distinct from CDPHE work?





# Next Steps

- Discussion
- Any questions about the Department responses?
- Any amendments to the recommendations
- Department will finalize formal written response to PIAC by December 15, 2021



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