

ACC Phase III Deliverables

Program Improvement Advisory Committee
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Presented by:
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Overview

- Thank you for your discussion and feedback over the past few meetings!
- We wanted to share our plan based on the recommendations we heard.

Selected Deliverables

Annual Behavioral Health Management Strategic Plan

- Explains how the RAEs manage Health First Colorado's behavioral health services to improve access, quality and coordination of care.
- Outlines strategies for timely appointments, telehealth options, culturally responsive services and support for people with disabilities and high-need populations.

Population Management Strategic Plan

- Explains how the RAEs/MCOs ensure members receive proactive, well-coordinated care that supports long-term health and wellness.
- Outlines strategies to prevent disease progression, improve health outcomes and reduce avoidable costs by focusing on chronic conditions, care coordination, hospital transitions and member engagement programs.

Annual Contracted Network Management Strategic Plan

- Describes how the RAEs/MCOs build and support their provider networks to improve care for members.
- Outlines strategies for strengthening primary care and behavioral health provider networks, improving coordination across the health neighborhood, supporting practice transformation and ensuring timely access to services.

Next Steps

- Deliverables will be posted in the next 1 to 2 months.
- We will monitor website traffic and whether posting other deliverables would be appropriate.
- Potential for future feedback from PIAC.

Thank you!