Cover All Coloradans HB 22-1289

PIAC Meeting January 15th, 2025



Health Coverage Regardless of Immigration Status

Starting January 1, 2025, Colorado children ages 18 and younger and pregnant people living in Colorado, **no matter what their immigration is**, can apply to get health coverage through Health First Colorado (Colorado's Medicaid program) and Child Health Plan *Plus* (CHP+).

There is **no limit** on how many people can receive coverage. All qualified people will receive benefits.

There is no application deadline. People can apply anytime.



People may qualify if they:

- Live in Colorado, and
- Meet the income and household eligibility requirements, and
- Are pregnant, have had a pregnancy end on or after Jan. 1, 2025, or are 18 years old and younger.



Cover All Coloradans is Live, Apply Now!

- We encourage Coloradans to apply now for Cover All Coloradans health coverage expansion that went live on January 1st 2025
- Applicants can apply for Health First Colorado (HFC) or CHP+ by filling out a paper application or online through PEAK
- Where can someone get help applying for Health First Colorado or CHP+?
 Find your <u>local county office</u>
 Find an <u>application assistance site</u> near you
 Call or email the <u>Member Contact Center</u>
- We also have our Community Ambassadors that can support enrollment.
 See information on the CAC website under the Community Ambassador Program.
- Sign up for updates via CAC newsletter



Enrollment Numbers

As of January 10th: 10,451 individuals have been successfully enrolled into Cover All Coloradans!

CAC Enrollment Numbers	
CHP+	249
Medicaid Child	8172
Medicaid Postpartum	471
Medicaid Pregnant	1559
Grand Total	10,451



Privacy and Security

- Under current state and federal law, all information shared with HCPF to determine eligibility for Medicaid and CHP+, including immigration status, is private and secure.
- The safety of information for individuals and families applying for health coverage is important to us. Federal and state laws continue to protect the privacy of people who apply for health insurance in Colorado.
- Under current state and federal law, information about immigration status will be used only to determine eligibility for coverage and **not for immigration enforcement**.
- The <u>public charge test</u> decides if a person might use government services in the future. The test includes your age, income, health, education/skills, and your sponsor's affidavit. Some people must pass a public charge test when they apply for a green card (lawful permanent residence) or a visa to enter the United States.
 - Under current law, Cover All Coloradans is not considered a factor in Public Charge determination. While the prior Trump administration made changes to public charge, those changes did not include children and pregnant people. HCPF cannot be sure whether there will be changes to public charge made by the incoming administration or Congress.
- HCPF is committed to improving health care equity, access and outcomes for the people we serve, and it is
 important to us to keep your data private and secure. For more information, see our <u>FAQ Document</u> and the
 following resources:

Know Your Rights: Is It Safe to Apply for Health Insurance or Seek Health Care? (updated Nov. 20, 2024) Privacy Protections in Selected Federal Benefits Programs (updated 2018)



Communications

- Cover All Coloradans (CAC)
 Stakeholder Page
- CAC Communications Toolkit
- <u>CAC Frequently Asked Questions</u>
 (FAQ)
- CAC Key Messages
- CAC Member-Facing Page
- CAC Top Facts
- Privacy & Security One-Pager Coming Soon
- Additional Languages Materials

Toolkit available!

The toolkit includes:

- Key Messages
- Social Media Content
- Flyers
- FAQs
- Sample eligibility scenarios
- Sample eligibility letters

Stakeholder page: https://hcpf.colorado.gov/coverallcoloradans

Member page: https://www.healthfirstcolorado.com/cac



Need Support?

- Question about Cover All Coloradans, email: hcpf_coverallco@state.co.us or visit the FAQ on our website hcpf_coverallcoloradans
- ➤ If you have questions about your eligibility, find and contact your county here https://cdhs.colorado.gov/contact-your-county

For all other inquiries, please see the contact information below:

- HCBS Waivers: HCPF_HCBS_questions@state.co.us
- Member Benefit Questions: hcpf_benefitsupport@state.co.us
- PEAK and CBMS Questions: CBMS.help@state.co.us



Need Support?

Complaints and Escalation Forms:

Member Complaints

Behavioral Health

Case Management



Need Support?

- For Our Members:
 - Health First Colorado members and the general public: Please contact your <u>County Department of Human Services</u> or call the Customer Contact Center at 1-800-221-3943. The CHP+ Customer Service number is 1-800-359-1991.
- Four Our Providers:
 - Please visit For Our Providers or contact our fiscal agent or call 1-844-235-2387 from 7 a.m. to 5 p.m. Monday Friday. A provider call center ticket number will need to be provided if you are seeking additional assistance.
- If you are a long term services and supports (LTSS) case manager that needs assistance please contact the CCM Call Center at (888) 235-6944.





Questions?

Email: hcpf_coverallco@state.co.us

Website: https://hcpf.colorado.gov/coverallcoloradans

